Council of Governors (Public) meeting - Thursday 28 April 2022

Thu 28 April 2022, 11:15 - 13:30

Microsoft Teams

Agenda

11:15 - 11:25 10 min	22/1 Chair's Introductions (11:15)
	To Note Niall Dickson, Chairman Verbal
11:25 - 11:25 0 min	22/2 Confirmation of Quoracy
	To Note Niall Dickson, Chairman Verbal
11:25 - 11:25 0 min	22/3 Apologies for Absence and Declarations of Interest
	To Note Niall Dickson, Chairman Verbal
11:25 - 11:25 0 min	22/4 Minutes from last Council of Governors Public Meeting held on 9 December 2021
	ApprovalNiall Dickson, Chairman22.004 - Unconfirmed CoG Public Minutes 091221 final.pdf (11 pages)
11:25 - 11:25 0 min	22/5 Matters Arising from the Minutes
	ApprovalNiall Dickson, Chairman22.005 Outstanding actions public.pdf (2 pages)
11:25 - 11:25 0 min	22/6 Ratification of Virtual Votes since the last meeting
	Approval Niall Dickson, Chairman

Approval Niall Dickson, Chairman

11:25 - 11:25 22/7

0 min

Annual presentation of the Register of Interests and Fit and Proper Person declaration

Information Dorothy Otite, Corporate Governance & Risk Consultant

22.007.1 - Annual presentation of register of interests and FPPR Front sheet.pdf (2 pages)

22.007.1.1 - App 1 REGISTER OF GOVERNOR INTERESTS 2022 23.pdf (3 pages)

11:25 - 11:30 22/8 5 min

Chair's Report (11:25)

Discussion Niall Dickson, Chairman Verbal

11:30 - 11:35 **22/9** 5 min

Chief Executive Officer's (CEO's) report (11:30)

Discussion Verbal Tracey Fletcher, CEO

11:35 - 11:50 22/10

^{15 min} NEDs overview report - Board Committee Chair Reports to Public Board: (11:35)

Discussion Chair of Committees

- 22.010.1 NEDs Overview report Front sheet.pdf (1 pages)
- 22.010.2 App 1 PCC Chair Assurance Report to BoD 28 March 2022.pdf (2 pages)
- 22.010.3 App 2 FPC Chair Assurance Report BoD Public final.pdf (5 pages)
- 22.010.4 App 3 QSC Assurance Report BoD FINAL.pdf (5 pages)
- 22.010.5 App 4 IAGC Chair Board Assurance Report (February 2022) FINAL.pdf (4 pages)
- 22.010.6 App 5 NRC Chair Board Assurance Report (08.03.22) FINAL.pdf (3 pages)
- 22.010.7 App 6 CFC Chair Board Assurance Report (08.03.22) FINAL.pdf (3 pages)

22/10.1

Quality & Safety Committee (Q&SC)

Discussion Sarah Dunnett, Chair Q&SC

22/10.2

Integrated Audit & Governance Committee (IAGC)

Discussion Olu Olasode, Chair IAGC

22/10.3

People & Culture Committee (P&CC)

Discussion Stewart Baird, Chair P&CC

22/10.4

Finance & Performance Committee (FPC)

Discussion Nigel Mansley, Chair FPC

22/10.5

Charitable Funds Committee (CFC)

Discussion Jane Ollis, Chair CFC

22/10.6

Nominations and Remuneration Committee (NRC)

Discussion Jane Ollis, Chair NRC

11:50 - 12:00 **22/11**

10 min

Staff and Patient Engagement Committee (SPEC) update report (11:50)

Approval Bernie Mayall, Chair SPEC

22.011 - CoG SPEC Update Report 11022022 to CoG 28042022.pdf (1 pages)

22/11.1

Governor Attendance Process

Approval	Neville Daw, Governor & Membership Lead
🖹 22.011.1 Fro	ont sheet - Governor Attendance process.pdf (1 pages)
22.011.1.1 (Governor Attendance Process.pdf (2 pages)

22/11.2

Governor Joint Visits Process

Approval Neville Daw, Governor & Membership Lead

22.011.2 Front sheet - Joint site visits Process.pdf (1 pages)

22.011.2.1 Joint Site Visits Process.pdf (3 pages)

22.011.2.2 Joint Site Visits Schedule 202223.pdf (2 pages)

12:00 - 12:10 **22/12**

10 min

Membership Engagement and Communication Committee (MECC) update report (12:00)

Approval Alex Lister, Chair of MECC

22.012 - CoG MECC Update Report 22032022 to CoG 28042022.pdf (2 pages)

22/12.1

Membership and Engagement Strategy and Action Plan

Approval Alex Lister, Chair of MECC

22.012.1 Front sheet - Membership and Engagement Strategy & Action Plan.pdf (1 pages)

22.012.1.1 App 1 Membership and Engagement Strategy.pdf (14 pages)

22.012.1.2 App 2 Membership and Engagement Action Plan 2022 - 23.pdf (3 pages)

12:10 - 12:20 22/13 10 min Audit and Governance Committee update report (12:10) Approval Bernie Mayall, Chair of AGC 22.013 - CoG AGC Update Report 29032022 to CoG 28042022.pdf (1 pages)

22/13.1

Governing Policies and Procedures Review Task Force and Finish Group

Approval Dorothy Otite, Corporate Governance & Risk Consultant

22.013.1 - Governing Policies and Procedures Task and Finish Group Front sheet.pdf (1 pages)

22.013.1.1 - App 1 - Draft CoG Policies Procedures Review T&FG - Terms of Reference.pdf (1 pages)

22/13.2

Update on timetable for Annual documents

Information Dorothy Otite, Corporate Governance & Risk Consultant

22.013.2 - Annual Report timetable 202122 update Front Sheet.pdf (2 pages)

12:20 - 12:25 **22/14** 5 min

Update on Strategic Initiatives (12:20)

Information Bernie Mayall, Lead Governor
Verbal

12:25 - 12:30 ^{5 min} **Governor Attendance at Board Committees (12:25)**

Information Niall Dickson, Chairman

22.015.1 - Governor Attendance at Board Committees Pilot Front Sheet.pdf (2 pages)

22.015.1.1 - App 1 Guidance for Governors attendance Board Committeesfinal.pdf (1 pages)

12:30 - 12:35 22/16 ^{5 min} Committee Membership Annual Update (12:30)

Information Neville Daw, Governor & Membership Lead

22.016 - Committee Membership Annual Update Front sheet 280422.pdf (3 pages)

12:35 - 12:40 ^{5 min} **22/17 Elections Update (12:35)**

Approval	Neville Daw, Governor & Membership Lead
🖹 22.017 - Elect	ions Update Front sheet 280422.pdf (3 pages)
🖹 22.017.1 - Ap	p 1 LG role description.pdf (2 pages)

22.017.2 - App 2DLG Role description 1.pdf (2 pages)

^{12:40 - 12:45} 22/18 ^{5 min} Meeting and Committee Dates for 2022/23 (12:40)

Approval Neville Daw, Governor & Membership Lead

22.018.1 Front sheet - Meeting and Committee dates 2022-23.pdf (2 pages)

12:45 - 12:50 **22/19** 5 min

Questions from the public (12:45)

Discussion Niall Dickson, Chairman

Verbal

12:50 - 12:55 22/20

Any Other Business (12:50)

Discussion Niall Dickson, Chairman

Verbal

12:55 - 12:55 **22/21** 0 min

Date of Next Meeting: 21 June 2022

To Note Niall Dickson, Chairman

Council of Governors December 2021

UNCONFIRMED MINUTES OF THE COUNCIL OF GOVERNORS PUBLIC MEETING THURSDAY 9TH DECEMBER 2021 AT 09.30

PRESENT:

Niall Dickson	Chairman	ND
James Casha	Elected Governor – Staff	JCa
Nick Hulme	Elected Governor – Ashford	NHu
Alex Lister	Elected Governor – Canterbury	ALi
Bernie Mayall	Elected Governor – Dover	BMa
Sophie Pettifer	Elected Governor – Staff	SPe
Chris Pink	Elected Governor – Rest of England	CPi
Carl Plummer	Elected Governor - Folkestone & Hythe	CPI
Alex Ricketts	Elected Governor – Canterbury	ARi
Marcela Warburton	Elected Governor – Thanet	MWa
Professor Shane Weller	Partnership, Universities	SWe

IN ATTENDANCE:

Chief Executive Officer	CEO
Director of Finance and Performance	DoF
Chief Nursing Officer	CNO
Non Executive Director	SD
Non Executive Director	SB
Non Executive Director	RA
Non Executive Director	JO
Interim Group Company Secretary	IGCS
Governor and Membership Lead	GML
Governor and Membership Administrator	GMA
	Director of Finance and Performance Chief Nursing Officer Non Executive Director Non Executive Director Non Executive Director Non Executive Director Interim Group Company Secretary Governor and Membership Lead

MINUTE NO. CoG/21/		ACTION
36	CHAIRMAN'S INTRODUCTIONS	
	The Chairman opened the meeting and welcomed everyone present including the Non-Executive Directors (NEDs) in attendance (Jane Ollis, Stewart Baird, Sarah Dunnett and Raymond Anakwe.	
	The Chairman introduced Professor Shane Weller as the new University Partnerships Governor. Shane is Deputy Vice-Chancellor for Research and Innovation at the University of Kent.	
	It was noted that the CNO and DoF were in attendance and the DoF would leave the meeting after the NED overview report.	
	The Chairman noted that this would be the CEOs last report to the Council before her departure in the Spring.	
	The Chairman also welcomed Jessica Stanton who recently joined the Governor and Membership Team as an Administrator.	
37	APOLOGIES FOR ABSENCE AND DECLARATIONS OF INTEREST	

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	Apologies were received from Robert Bayford and Paul Schofield. Liz Baxter, Linda Judd, John Fletcher, Paul Verill, Sally Wilson. There were no declarations of interest.	
38	MINUTES FROM THE LAST COUNCIL OF GOVERNORS' MEETING HELD ON 15 th SEPTEMBER 2021 AND MATTERS ARISING	
	The minutes of the previous meeting held on 15 th September 2021 were accepted as a true and accurate representation of the meeting.	
39	OUTSTANDING ACTIONS	
	21 01- Chairman's report- Governor observer at Committee meetings was being considered. A proposal would be taken to the Board of Directors and brought back to the Council once it has gone through the Board.	
	21 02- CEO report- Comments regarding the government white paper from Liz Shutler's team. These would be circulated this week. Recommended to close.	
	21 03- Constitution Review Group report- Jane and Niall would work together regarding the maximum term for governors and report back at the next meeting.	
	21 04- Constitution Review Group Report - Revised constitution would be posted on the Trust website on 15 December 2021.	
	21 05 Committee Membership- Concerns were raised by Council that there had not been any committee meetings. It was agreed that dates for committee meetings would be circulated to the Council for the remainder of 2021/22 before Christmas.	
	21 06- Outstanding actions- Terms of reference had been circulated so this action should be closed.	
	21 07- Review of Trusts complaints process- DQG and CNO attending the council has been added to the forward planner so this action could be closed.	
	21 08- Process for responding to emailed enquiries- this process was to be discussed on the agenda so this action could be closed.	
	21 09- Forward programme of joint visits had been circulated so it was agreed to close this action.	
40	CHAIR'S REPORT The Chairman presented his report. He mentioned it would cover a few issues but he was happy to take questions as it ran alongside the Chief Executive's report.	
	Services were under enormous strain and the Trust was managing unprecedented demand. The cause of some of this was known but not all. The Emergency Departments (ED) and adjacent urgent treatment centres were having to cope with more patients than ever. Many of the patients had	

TION	4 EAST KENT HOSPITALS UNIVERSITY NHS FOUNDA	5 22/ 004 JST
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	not been able to access primary care and others were not able to be discharged due to lack of onward facilities. The Chairman commented that this was the same across South East Trusts but EKHUFT was an outlier.	
	Staffing in ED remained a major challenge. Efforts to mitigate continue. Also having to treat increasing numbers of covid patients. Numbers had not reached anywhere near what they were last year but they were on the rise and we were uncertain about the effect of Omicron.	
	Continuing recruitment exercise to bring in a new Chief Executive as the CEO stands down next year. The Chairman hoped to be able to make a public announcement before Christmas.	
	The Chairman noted there was a Board meeting last week at which a major investment in nursing was agreed for circa £14m. The Trust was committed to increasing the nursing establishment to more than 300. There would be a major international recruitment drive, increasing the numbers of home-grown nursing graduates and effort to retain staff.	
	A major culture change programme was being introduced. Staff survey results had not been good enough. There is a need to create an environment where staff felt able to raise concerns, escalate issues, support each other and did not feel intimidated or bullied. There was a lot of work to be done on this. The Chairman mentioned he would provide further details at a future Council meeting as it developed. The We care programme had started to be rolled out, due to covid this had not gone as fast as planned	
	The Trust had launched a patient experience and involvement strategy to ensure intelligence and feedback from patients and their families was gathered to enable the Trust learn from complaints and involve patients and their families as we seek to improve. It was agreed that the strategy would be circulated to members.	
GML	Action: The Patient Voice and involvement strategy to be circulated to members.	
	The NHS was about to undergo a major reorganisation which had major implications. The first was in relation to how funding was agreed and calculated. The Chairman added that he was optimistic that things may be an improved on the revenue front. The Trust was trying to do everything they could to secure capital funding. This was the top priority for the whole of the South East region. That Chairman welcomed the Council members support in this drive.	
	There was a promise of more delegation to the Kent & Medway levels. This would create an integrated care board which is an NHS body of which we would be a partner. It would replace the clinical commissioning groups (CCGs). The new board would make strategic decisions affecting the county. A new Chair had been appointed - Paul Bentley who is the current Kent Community Health NHS Foundation Trust CEO and will become Chief executive of the Integrated Care Board. The relationship with integrated care will be critical and will also be critical in securing capital funding.	
	The partnership in East Kent is going to be crucial. It will be called the East Kent Healthcare partnership which ND chairs. It brings together primary care,	
	Chair's initials	
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	Dece	mber 2021
	social care, the district local authorities, this trust, communities trust and mental health trust as well as community and voluntary sector. A road map of how the partnership is taken forward will be produced and will be shared with the Governors.	
	Action: GML to circulate the road map to governors when it is published.	GML
	The Chairman expressed hope that the Council and individual Governors would engage with the partnership and contribute to its work.	
	The Council NOTED the Chairman's report.	
41	CHIEF EXECUTIVE OFFICER'S REPORT	
	The CEO presented her report and informed the Council of the following:	
	There are great challenges around attracting people to East Kent. The mental health trust really struggled to attract psychiatrists to work and local authorities struggled as well. This problem was more acute closer to the coast. Workforce would be a priority for the providers. Training hubs would come out of the partnership. She commented that we were stronger and more innovative together and could make a practical difference. The GPs had been quite energetic about this and were committed with huge advocacy for their communities.	
	The Trust had received funding to build the elective orthopaedic centre at the Kent & Canterbury Hospital (K&CH) site, there were also building works going on at William Harvey Hospital (WHH) site for a modern intensive care unit and to expand the A & E department. Current ITU is very busy as WHH is also a trauma unit and was built in the 1970's, it was not fit for purpose as it was very small and congested. The Chair of the Health Overview and Scrutiny Committee (HOSC), Paul Bartlett visited the old and the new ITU builds in WHH and he noted the difference in building standards and the facilities and environment in the modern ITU compared to what there currently is. He could also see why the modern facility would attract new consultants. The Trust was unable to close or stop treating patients while the building works continued The Trust had asked the CQC to visit and walk through the pathway while the building works were going on. Footfall was very high through the front door and the Trust was on the rise and numbers of patients presenting with the risk of covid was also rising.	
	The CEO commented that there had been a high number of 12-hour breaches and this would be announced in the media I today. In November, there were 261 12-hour breaches which was very high. This increases operational pressures. The building work has led to losing bedded capacity in November so this made the 12-hour situation worse. The Trust lost 15 beds due to the building works but this capacity would come back on Monday 13 December 2022	
	The whole system was struggling with workforce issues. Issues around packages of care and support for people in their own home was very difficult. A big nursing home in East Kent closed a couple of weeks ago which has had a big impact on the local authority which creates back up in the system.	

The Trust was trying to propose whether we could employ some of their staff and contract back.

The CEO had met with the director of social services and queried if Kent Community could employ more staff and contract back.

The Trust had carried out an independent review of mortuary facilities and procedures in terms of security access and all of the processes and checklists.

The Secretary of state had formalised the stroke reconfiguration meaning that the hyper acute stroke unit was supported by the secretary of state and these will be Maidstone, Dartford and Ashford. Stroke Unit is centred at K&CH at the moment due to covid.

There was a digital innovation event which MWa attended. It was great to see the technical, robotic services East Kent had and see some robotic surgery's in operation. This event gave an insight into the future.

NHu commented about the 261 12-hour beaches and how high this was and whether East Kent was the worst performing trust nationally. The CEO commented that she was unsure whether East Kent would be the worst but would be an outlier.

NHu asked that the CEO mentioned November was a tough month due to the reconfiguration and reduction of rooms, how is this looking now and how it was likely to project forward, would it get better or worse. The CEO responded that 15 bedded spaces were lost, this meant the same number of people were being seen but they could not be admitted so regarded as present in A & E which is a key count that had to be done about the number of hours people stay technically not admitted in ED. There were still a lot of 12-hour breaches so would not eliminate the problem, there was significant pressure at the moment. NHu also asked if the Trust was on an improving trend. The CEO stated that the Trust was stable at the moment but it was not improving. Overall performance of A & E is flatlining with regards to 4-hour national measure. The CEO had circulated this information to the Board.

MWa commented that in the media, Cornwall were capping 18 hour waits in their A & E. MWa also asked how the orthopaedic theatres usage is now. The CEO commented that it took time for people to get used to the new environment and to get up to speed. This week 6 operations on joints were done in one day and planning to do 8 a day in January.

SPe asked around difficulties of recruitment and commented that the Trust had commissioned a company to help with this to talk about how we can look at sharing positive messages in recruitment.

The CEO noted that the Trust was good at ambulance handovers. Some hospitals held ambulances at the front door but offloading ambulances was prioritised by East Kent. This can mean having longer waits in A & E but it was safer to have patients in the department and allow ambulances to answer 999 calls.

The Council **NOTED** the CEO's report.

		ember 2021
42	REPORT FROM SPEC CHAIR	
	BMa apologised that there should have been meetings for two committees, SPEC and Audit and Governance Committee but there have been conversations about kickstarting them again in the New Year. The main concern was about appointing another co-chair. CPI had put himself forward and there had been a lot of support for this and BMa wanted to sign this off today. BMa asked for a Governor show of hands and the governors agreed on this matter.	
	The Council AGREED the appointment of CPI as co-chair of SPEC.	
43	NEDS OVERVIEW REPORT	
	SD introduced the Quality and Safety Committee report and the purpose of the Committee. Overall purpose was to seek and receive assurance in all aspects of quality and safety. All the care groups were expected to attend and present their own governance reports. This provided assurance that governance was being discussed and it was a good way of providing a forum of which all care groups were together and could learn from incidents.	
	The integrated performance report was reviewed by the Finance and Performance Committee. The sites were under significant pressure and during October A & E planned activity was 22% above our plans. Extra 26,000 patients came through the doors.	
	The serious incident process had changed and moved to be site based. SD would be attending a serious incident investigation panel to see the pathway from start to finish. Mortality figures were greatly improved but there was a lag in data. Patient Safety Committee was very engaged and the report was re-assuring.	
	One area of concern reported was a significant reliance on locum doctors. As mentioned before there were difficulties in attracting high calibre staff to the Trust so work was being done to ensure quality of care is as it should be.	
	There were no new risks and the risks we have in general had mitigations.	
	SD had asked to do a deep dive into a random selection of complaints to track progress of a complaint pathway and to get an independent review of how these were managed and dealt with.	
	There had been a number of coroner's inquests so the Committee had asked for comparative data to see how the trust compared to other Trusts of a similar size and to understand in detail what was happening.	
	SD expressed concern about the pace of change in maternity and in particular in the cultural change work that was needed.	
	Next year will be a very large agenda and work is being done at moment to streamline care group reports although there was a commitment to have every care group in attendance at each meeting. SD would like to introduce a regular deep dive, for example management of sepsis, equal access in patient outcomes, complaints and a review of the 2021 maternity progress.	

SPe requested for re-assurance around serious incident investigations going to be site based and wanted to make sure that learning was shared across all three hospitals. SD stated that each of the care groups attend the Committee at the same time but it was important that this was done at every meeting.

NHu thanked SD for her clear report. NHu asked if there was currently external benchmarking outside the Trust as to how SI's compared. SD said there was benchmarking data available so the Trust would know where they stood relative to other organisations in terms of reported SI's. It was deemed that the more incidents are reported the better the organisation was deemed to have a better reporting culture. SD did not have East Kent position to hand. SD agreed that benchmarking was essential. NHu asked for site specific and information on repeat SI's. SD would like to get to a stage where they could have a deep dive and SI's would be a priority so repeat SI's could be part of this. ND asked if there was a benchmarking process where the Trust could be compared to others at a national level. SD responded that there were comparative reports on falls, on pressure ulcers etc and these formed the basis of many of the incidents that got reported.

ND introduced RA to the meeting who is the NED Maternity Champion and an orthopaedic surgeon at Imperial College Healthcare NHS Trust. RA stated that learning and tracking should be done with incidents. There was a national process that is part of national serious incident framework. This had two components. NHS England would be tracking the SI's. All the SI's were reported to and logged by the commissioners who would identify any site trends.

MWe thanked SD for her report. She asked when the deep dives happen, would staff from across the Trust be used so they could be neutral. SD stated that the SI deep dive would be done for all SI's for each site. It was SD's intention to review SI's at the Quality and Safety Committee.

SB presented the People and Culture Committee report. There was a lot of attention around people, culture and staffing levels.

The terms of reference had been changed and the name of the Committee changed from Strategic Workforce Committee to People and Culture committee. Core objectives had been realigned - Looking at right levels of staff in place; the forward position in 5-10-year period. Staff training, retention and development opportunities for staff.

The culture created must generate a positive environment. This was the biggest challenge and a lot of work was going to start in this area. NHSE/I had been engaged and a new improvement director who had joined the Trust and would provide validation on a regular basis.

SB talked through figures on his report regarding registered nurses. At the end of November there was 52.52 WTE vacancies, within this a large number of international colleagues were recruited. They had not yet received their pin. By March 2022, we should be at established number but with a gap of 134WTE vacancies looking to be filled by international staff. At the September, the Board approved a Business case to recruit 39 additional midwives and 369 additional nurses were approved as part of the safe staffing review. Business case has been put in to do digital recruitment. SB

has asked for an external review to ensure the HR department had the right skills and capability to deliver the plans.

One of key areas was staffing in critical services. SB highlighted a report that was a forecast of the following week covering maternity for example.

SB had conducted more than ten site visits in the last month and had chaired consultant interview panels for paediatricians and obstetricians.

Morale, bullying and harassment were a large part of culture and staff engagement. Teamworking was a large problem for the Trust. Latest staff survey had closed and results would be published in the new year. Nearly 50% response rate was received. Different cultural landscapes were obvious across sites and care groups. There was good evidence of teamworking.

In Maternity, the NHSI cultural leadership programme was about to start. The matron connected leadership programme had been fantastic and there had been some localised departmental work to improve cultural such as maternity behaviour champion working three days a week focusing on purely on behaviour.

SB needed to get more visibility around what was being done with training. Statutory training was seen to decline in the winter period. SB was engaging with clinical directors and care group leads to see how HR could support the function.

The CNOgave a background of the national and local perspective. Nationally midwifery had been hitting the headlines and many Trusts were facing difficult decisions on how services were safely maintained, mainly home birth services and midwifery led units.

Funding was released by NHS England to achieve Birth rate Plus recommendations. This was a national framework for workforce planning and strategic decision making. This covered the whole maternity pathway. EKHUFT previously completed the birth rate assessment which identified that an additional 19.9 WTE midwives were required and were successful in putting in a bid. The funding was received for the 19.9 WTE midwives which are bands 5 and 6.

The CNO asked for a complete review of the workforce in a line by line budget review of the maternity workforce. The regional workforce lead was asked to support with this. This review identified the need for mandatory training and also around specialist practitioners. This meant 18.34 WTE band 5 and 6 midwives were needed. This was then put forward to a business case to the Board in September 2021. This meant midwifery ratio reduced from a 1 in 29 to 1 in 24. The business case was approved and recruiting to the business case had commenced.

The CNO informed the Council that the recruitment pool was reducing. There were a lot of midwives who were about to retire, just doing forecast within EKHUFT. This meant that the main recruitment pool are newly qualified midwives. There was one intake of student midwives a year.

EKHUFT was popular as a recruitment premium is added in order to fill the remaining posts which are vacant. We aim to attract experienced band 6

posts and some external rec

Currently there were 19.95 WTE midwives off on maternity leave and there were further midwives due to go on maternity leave. Work was done on this daily to mitigate risk and provide a safe service.

Main focus was improving how women's voice is listened to and empowering families to speak to the Trust to improve the organisation. Working closely with the Maternity Voices Partnership (MVP). Looking at triangulating complaints and SI's which will identify themes. Themes that came through were lack of communication and compassion and how professionals worked together throughout labour.

A band 7 patient experience post had been created and interviews were on 20 December 2021. There was a strong field of candidates with a lot of external people.

A business case was being written in order to develop a dedicated patient voice and involvement team.

Patient and members of the voluntary sector would have a seat on key groups within the trust.

There had been meetings in person with the Interim Director of Midwifery regarding concerns raised by Governors and also families. From January 2022, the CNOwould meet families to understand how we could improve communication and liaise with families to improve transparency and openness.

SPe asked around the development programme that SB presented. The CNO responded that the nursing workforce was predominantly healthcare assistants who form a huge part of nursing team. While nursing associate programme was available for those who had minimum educational requirements. SPe suggested he did not want health care assistant's role to be forgotten. SPe would like to see programmes available for HCA's to attend.

PC would not present the Finance and Performance Committee report due to time constraints but would take any questions on finance and performance issues. There were no questions from the Governors.

The Council **NOTED** reports received from:

Quality & Safety Committee People & Culture Committee Integrated Audit & Governance Committee Finance & Performance Committee

44 **CONSTITUTION AND POLICY REVIEW GROUP RECOMMENDATIONS** IGCS introduced the report and highlighted some key points.

There was a review by the constitution and policy review group of some key council policies and guidance including the Constitution. The paper presents the recommendations from the Group. The changes had been brought to the council for approval. ALi was the Chair of this Group.

		ember 2021
	ALi confirmed these were the recommendations from the Group.	
	The Council APPROVED the recommendations from the Constitution and Policy Review Group.	
45	PROCESS FOR RESPONDING TO EMAIL ENQUIRIES	
	The IGCS introduced this report and highlighted that this report was bought to the September meeting and was agreed to be reviewed with ALi, BMa and GML outside the meeting. The paper had been brought to the meeting for approval. The key changes were around complaints about individual patient care in terms of the process, copying in the lead and deputy governor and instead of 6-month review of the protocol and how it is working it will be a 12- month review. ALi and Bernie have agreed this.	
	NHu had questions about how the council receive emails. NHu believes constituents should be able to contact individual governors on NHS emails. NHu would not send an email to a generic email address but he would if it was someone named.	
	This process was about if someone emails the generic inbox. ALi commented he agreed that NHS individual emails should be used and should be on the website.	
	Action: GML to discuss outside of the meeting	GML
	CPI asked if the lead and deputy governor pass the email to the governor whose constituent it is. IGCS stated this was part of the new process.	
	The Council APPROVED the process for responding to email enquiries.	
46	PROPOSAL ON REVIEW OF EFFECTIVENESS OF COUNCIL OF GOVERNORS 2021/22	
	IGCS informed the Council that this proposal was for the annual council effectiveness review to be carried out and included a timetable for 2021/22. The IGCS mentioned that the questions in the appendix had been used in previous years.	
	The Chairman asked council members to review the questions outside the meeting and inform the IGCS if there are any additional questions or queries in the next two weeks.	
	The Council AGREED the proposal to carry out a review of the effectiveness of Council of Governors and the timetable for the review.	
47	GOVERNOR FEEDBACK ON EVENTS ATTENDED	
	BMa commented that the site visit reports had been circulated and it was great to have them started again. There were no questions regarding the visits.	

	amber 2021
The GML informed the Council that the process required that a joint report was produced following each joint visit with the NEDs.	
The Council NOTED the feedback provided.	
QUESTIONS FROM THE PUBLIC	
There were no members of the public present.	
ANY OTHER BUSINESS	
There was no other business to discuss.	
PROPOSED DATES FOR MEETINGS IN 2022/23	
This item was not discussed.	
DATE OF NEXT PUBLIC MEETING 21st April 2022, 9.30am. Pre-meeting from 9:00am and session scheduled to finish at 12:30 after closed meeting.	
	 The GML informed the Council that the process required that a joint report was produced following each joint visit with the NEDs. The Council NOTED the feedback provided. QUESTIONS FROM THE PUBLIC There were no members of the public present. ANY OTHER BUSINESS There was no other business to discuss. PROPOSED DATES FOR MEETINGS IN 2022/23 This item was not discussed. DATE OF NEXT PUBLIC MEETING 21st April 2022, 9.30am. Pre-meeting from 9:00am and session scheduled to

The meeting closed at 11:35

Signed_____

Date

Action No.	Date of Meeting	Min No.	Item	Action	Target date	Action owner	Progress Note (to include the date of the meeting the action was closed)
21 01	20.05.21	8	Chairman's report	The Board to be asked to consider agreeing to a Governor observer attending closed Board sessions and Board Committee meetings and a NED to be a member of the Staff and Patient Experience Committee.		Chairman	15.09.21: for update on Chairman's return 09.12.21: Governor observer at Committee meetings was being considered. A proposal would be taken to the Board of Directors and brought back to the Council once it has gone through the Board. 28.04.2022: This item is on the Council Agenda. Recommended to close
21 02	20.05.21	11	Constitution Review Group Report	Discuss the issue of changing removing the maximum term of office rule for Governors with the Board and with the Lead Governor and seek to reach a compromise solution.		Chairman	15.09.21: for update on Chairman's return 09.12.21: Jane and Niall would work together regarding the maximum term for governors and report back at the next meeting. 28.04.22: Report will be presented to Council meeting in June 2022 Recommend to remain open
21 03	20.05.21	11	Constitution Review Group Report	Recommendations agreed relating to the Constitution Review to be taken to the next Board meeting for discussion and feedback to the Council.		GML	15.09.21: Changes have been agreed by the Board and the revised Consitution to be posted to the website. 03.12.21: Revised constitution to be posted to the website by 15.12.21. Link to revised constitution on website to be circulated to Governors once posted. 09.12.21: Revised constitution would be posted on the Trust website on 15 December 2021. 28.04.22: The revised constitution was posted to the trust website on 20 December 2021. Recommendation to close

21 04	20.05.21		embership	Terms of reference to be reviewed at each Committee and brought to the next Council meeting for ratification. Concern raised about the lack of committees			 15.09.21: Nominations and Remuneration Committee have yet to meet. Full set of Terms of Reference will be brought to the December meeting. AGC and SPEC are unchanged from those presented to May Council; MECC have been updated to remove named reference to a NED. 09.12.21: Concerns were raised by Council that there had not been any committee meetings. It was agreed that dates for committee meetings would be circulated to the Council for the remainder of 2021/22 before Christmas. 20.12.21: Dates for committee meetings were sent out for the remainder of 21/22. 28.04.22: All Committees have now met. Recommendation to close
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REPORT TO:		COUNCIL	COUNCIL OF GOVERNORS (CoG)						
REPORT TITLE:		RATIFICA	RATIFICATION OF VIRTUAL VOTES						
MEETING DATE:		28 APRIL	28 APRIL 2022						
BOARD SPONSO	DR:	TRUST CH	TRUST CHAIRMAN						
PAPER AUTHOR	:	CORPORA	ATE GOVERI	NANCE	& RISP	CONSULT	ANT		
APPENDICES:		NONE							
Executive Summ	arv:	<u> </u>							
Action Required: (Highlight one onl		Decision	Approval	Informa	ation	Assurance	Discussion		
Purpose of the Report:		the last Co cases, the	uncil meeting	for ratif d was tl	ication nat the	of the decision vote would be	rried out since ons taken. In all be passed by a ncil.		
Summary of Key Issues:		Details of t 2 of the rep		es and tl	ne outo	omes are pr	ovided on page		
Key Recommendation	n(s):		il of Governo ng carried out				outcomes of the		
Implications:									
Links to 'We Car	e' Stra	ategic Obje	ctives:						
Our patients	Our	people Our future Our Our quality sustainability and safety							
Governor Statuto Duties:	ory	All							
Previously Considered by:		None							



VIRTUAL VOTIN	NG RECORD SUMMARY					
DATE REQUESTED	DESCRIPTION	FOR	AGAINST	ABSTAIN	NUMBER OF GOVERNORS IN COUNCIL	OUTCOME
17/01/2022	Reduction of CoG Nominations and Remuneration Committee membership size.	11	0	5	16	Passed. Reduction from 8 to 5.
11/03/2022	Reduction of CoG Membership Engagement and Communication Committee membership size.	8	0	8	16	Passed. Reduction from 8 to 6.
11/03/2022	Reduction of CoG Audit and Governance Committee membership size.	9	0	7	16	Passed. Reduction from 8 to 6.
17/03/2022	Proceed with Swale/Folkestone Elections.	13	0	3	16	 Passed. Proceeding with the elections per option 2 of the circulated timetable; and The Swale and Folkestone/Hythe vacancies will remain vacant until these elections are held.
10/03/2022	CoG Nominations and Remuneration Chair Appointment.	8	0	8	16	Passed. Appointment of Carl Plummer.

REPORT TO:		COUNCIL OF GOVERNORS (CoG)						
REPORT TITLE	:	ANNUAL PRESENTATION OF: REGISTER OF INTERESTS AND FIT AND PROPER PERSON ANNUAL SELF DECLARATION						
MEETING DATI	≣:	28 APRIL	28 APRIL 2022					
BOARD SPONS	SOR:	GROUP C	OMPANY S	ECRETARY				
PAPER AUTHO	R:	CORPORA	ATE GOVER	NANCE & RIS	K CONSULT	ANT		
APPENDICES:		APPENDIX INTEREST		ER OF COUN	CIL OF GOVE	RNORS		
Executive Sum	mary:							
Action Require (Highlight one o		Decision	Approval	Information	Assurance	Discussion		
Purpose of the Report:		updated re update on	gister of inte	with the Annual	April 2022. It a	lso provides an		
		 Register of Interests: Governors were asked to confirm their declaration of interests via an email sent on 13 April 2022. 7 Governors responded ar the updated Register is provided at Appendix 1. Any further updates will be noted at the meeting. The updated register of interests for 2022/23 will be published on the Trust website following this meeting. Fit and Proper Person Annual Self Declaration: It is a requirement of the NHS Provider Licence, condition G4, that the Trust assures itself that all Governors meet the fit and proper person requirements: <i>"The Licensee shall ensure that no person who is an unfit person may become or continue as a Governor, except with th approval in writing of Monitor [NHSE/I]".</i> In addition, in line with the 'Governors – Fit and Proper Person Requirement' policy, ratified by Council in February 2019, Governors are required to provide an annual self-declaration o continued compliance. Governors were requested to submit their annual self-declaration form via email on 28 January 2022. To date 12 responses have been received, confirming continued compliance with the Fit and Proper Person Requirement. 						
Key Recommendati	The Council of Governors is asked to note the contents of this nendation(s): report.				ents of this			
Implications								
Implications:	1.04	atogic Ohio	ctives:					
Links to 'We Ca	are' Stra	alegic Obje	Clive3.					



Governor Statutory	All
Duties:	
Previously	None
Considered by:	

22/007.1.1 - Appendix 1 REGISTER OF COUNCIL OF GOVERNOR INTERESTS 2022/23 As at 22 April 2022

NAME AND CONSTITUENCY	TERM ENDS	INTERESTS DECLARED	NOTES
BAYFORD, ROBERT Partnership (Local Authorities)	29 FEBRUARY 2024	Member of the Conservative Party (6)	Appointed May 2019 (1st Term) Re-appointed March 2021
CASHA, JAMES (Staff)	29 FEBRUARY 2024	Kendal Meadow Ltd (Director) (1) Member of Faculty, AO UK Trauma (5) Practising privileges at Spencer Private Hospital (5) Practising privileges at BMI Chaucer Hospital (5) Medical Advisory Committee, Spencer Private Hospitals – Member (5)	Elected March 2021 (1 st Term)
FLETCHER, JOHN Elected (Ashford)	29 FEBRUARY 2024	None	Elected March 2021 (2 nd Term)
HULME, NICK (Ashford)	28 FEBRUARY 2023	None	Elected March 2020 (1 st Term)
JUDD, LINDA Partnership (Volunteers)	9 FEBRUARY 2024	League of Friends, QEQM, Member & Trustee (5)	Appointed 9 February 2021 (1 st term)
LISTER, ALEX Elected (Canterbury)	29 FEBRUARY 2024	Director, Canterbury Digital Ltd (1) Member of the Liberal Democratic Party (6)	Elected March 2018 (1 st Term) Re-Elected March 2021
MAYALL, BERNIE (Dover)	29 FEBRUARY 2024	Director Mayall Management Ltd (Owner, Management Consultancy) (2) NED Nest+Grow (CiC) COO User Voice (NFP) Director and Deputy Chair Dover Big Local (CiC) (4) Academy for Social Justice (Board Member) (4)	Took post 23.03.19 following the resignation of previous governor. (1 st Term) Re-Elected March 2021
PETTIFER, SOPHIE (Staff)	29 FEBRUARY 2024	None	Elected March 2021 (1 st Term)

VERRILL, PAUL (Dover)	29 FEBRUARY 2024	None	Elected March 2021 (1 st Term)
WARBURTON, MARCELLA Elected (Thanet)	28 FEBRUARY 2023	Member, Healthwatch Kent (4) Health Reference Group, Thanet CCG (4) Royal British Legion, caseworker (4)	Elected March 2020 (3 rd Term)
WELLER, SHANE Partnership (Canterbury Christ Church University and University of Kent)	31 OCTOBER 2023	None	Appointed October 2021
WILSON, SALLY (Staff)	28 FERUARY 2023	None	Elected March 2020 (1 st Term)

INTERESTS DECLARED

Transflo Instruments Ltd (technical Director) (1)

Kent Community Health NHS FT, Member (5)

Panel, Folkestone & Hythe District Council (4)

Member of the Liberal Democratic Party (6)

Director, Alex Ricketts Ltd (1)

Friends of Invathi Hospital (Trustee technical) (5)

South East Coast Ambulance Service NHS FT. Member

Vice Chairman, Shepway Strategic Housing Advisory

22/007.1.1 - Appendix 1

NAME AND CONSTITUENCY

PLUMMER, CARL (Folkestone

Elected (Rest of England &

PINK, CHRIS

RICKETTS, ALEX

Elected (Canterbury)

SCHOFIELD, PAUL (Thanet)

Wales)

& Hythe)

TERM ENDS

29 FEBRUARY

29 FEBRUARY

28 FEBRUARY

28 FEBRUARY

(5)

None

2024

2024

2023

2023

Categories:

1 **Directorships** – Executive & Non-Executive – held in private companies or PLCs with the exception of dormant companies

2 Ownership or part-ownership of private companies, businesses or consultancies likely or possibly seeking to do business with the NHS – of Private Companies, Businesses or Consultancies likely or possibly seeking to do business with the NHS

2

NOTES

(1st Term)

(1st Term)

(1st Term)

(1st Term)

Elected March 2021

Took post 02.09.19

Took post 01.03.21

of previous governor.

Elected March 2020

following the resignation of previous governor.

Re-Elected March 2021

following the resignation

22/007.1.1 - Appendix 1

- 3 Majority or controlling shareholding in organisations likely or possibly seeking to do business with the NHS
- 4 **Position(s) of authority in a charity or voluntary body** in a field of Health and Social Care
- 5 Any connection with a voluntary or other body contracting for NHS services
- 6 Membership of a political party

REPORT TO:	COUNCIL OF GOVERNORS							
REPORT TITLE:	NON-EXE	CUTIVE DIRI	ECTORS (NED	s) OVERVIEV	V REPORT			
MEETING DATE:	28 APRIL	2022						
BOARD SPONSOR:	CHAIRMA	CHAIRMAN						
PAPER AUTHOR:	CORPORA	CORPORATE GOVERNANCE & RISK CONSULTANT						
APPENDICES:	APPENDIX APPENDIX APPENDIX APPENDIX	APPENDIX 1: PCC CHAIR REPORT APPENDIX 2: FPC CHAIR REPORT APPENDIX 3: Q&SC CHAIR REPORT APPENDIX 4: IAGC CHAIR REPORT APPENDIX 5: NRC CHAIR REPORT APPENDIX 6: CFC CHAIR REPORT						
Executive Summary:	T	1	1	1	-			
Action Required: (Highlight one only)	Decision	Approval	Information	Assurance	Discussion with the Board			
Report:	2022 (attao Chair repo	ched as Appe	s presented to endices 1, 2 and to the Public E).	d 3) and Board	l Committee			
Summary of Key Issues:	 raise w assura the Boa action. Each a the wor the last IAGC, 	raise with the NEDs any areas of specific concern and to gain assurance that the NEDs are assured about the performance of the Board; is aware of potential risks and taking appropriate action.						
Кеу			rs is asked to r		ss the content			
Recommendation(s):	of this pap	er.						
Implications:								
Links to 'We Care' Str	ategic Obje	ctives:						
Our patients Our	people	Our futu			Dur quality Ind safety			
Governor Statutory Duties:			ive Directors in ance of the Boa	•	•			
Previously Considered by:	IAGC Chai on 29 Marc	•	G Audit and Go	vernance Com	nmittee (AGC)			

Γ

Committee:	Meeting Date	Chair	Paper Author	Quorate	Ð		
People & Culture Committee (P&CC)	28 March 2022 Stewart Baird, Non-Executive Corporate Yes Director Risk Consultant						
Appendices:	None			1	1		
Declarations of Intere	est made:						
No declaration of intere	est was made outsi	de the current Boa	ard Register of Inter	rest.			
Assurances received	at the Committee	meeting:					
Accommodation Strategy (Escalated from the Finance & Performance Committee on 1 March 2022) February 2022 Integrated Performance Report (IPR) – We Care True North Objectives	 strategy (True next meeting understandin The Committee the following: Turno (12.6° month In-mooinproor reflected to the following of t	st Priority Improver for discussion to e g of the issues in r ee received and di over: 12-month rolli %) remained above n in succession. onth data currently vement for four of ted in premature a over hotspots have in place to addres committee received entions to reduce to from exit interviews 228 invites. The top alance and relocati committee received	d re-assurance of the turnover including e s is accumulating, v p two reasons for le on. d re-assurance on t	brought t ee to gain nd deman eport and total staff d for the 1 s shows s and are istants (He h individuant h individuant h individuant exit intervious with 50 reactive eaving are	o its an d. noted turnover 1 th CA). al actior ews. sponses work entions		
	in pla first ir marke o The C meeti	ce to recruit into ha hitiative which is sh eting; and building Committee noted th ng around delay to	ard to fill roles inclu lowing some succe new partnerships v nat the issue raised o the international r	ding the fas; improvision vith schoo at the las ecruitmen	amily ved ols. it		
	midwi had n Trust ○ Staff surve staff f emba ○ Sickn 5% to	ifery Objective Stru ow been resolved; was in a good pos engagement: The y headlines and lin ollowing the releas rgo on 30 March a ess absence: Incre 0 6.0% in January 2	shortage of the nur actures Clinical Exa and received re-as ition going forward Committee noted the k to the results will be of the National S t 09.30a.m.). eased above the al- 2022. A slight decre s reported in Febru	imination ssurance f hat the sta be circula taff Surve erting thre ease to	that the aff ated to ey		

Committee:	Meeting Date	Chair	Paper Author	Quorat	е
Finance & Performance Committee (FPC)	29 March 2022	Stewart Baird, Non-Executive Director (NED)	Corporate Governance & Risk Consultant	Yes	No
Appendices:	None				
Declarations of					
	interest was made		Board Register of Int	erest.	
Assurances rec	eived at the Comm	ittee meeting:			
Month 11 Finance Report	 in a £1m favo The Trust's ca was £7.8m at 2020/21 year- The total capi was £39.1m v is expected th year end. Thi including circa The Committee to demonstrate Additional cos bringing the Y £2.5m greated In view of the methodology pathway submincluded for H Planning guid Trust has agreated been submittee With a plannee target, the Co ensure there if The Committee felt this was s 	urable/positive varia ash position at the e pove the plan, but a end closing balance tal expenditure year which was £4m above to Trust will achieve is figure includes tar a £3m for system car be received re-assur- te a break-even posi- te a break-even posi- sts of £2.7m was ide (TD total to £20.6m, r than plan in month change in H2 of the based on monthly F nissions instead of e l2 performance which ance for 2022/23 was eed a draft financial ed to the national teal and the teal teal teal teal teal teal teal tea	to date spend to the ve the internal Trust the planned expend reget investment fund pital (GP order comp rance that the Trust's ition at year end. entified in Febuary 20 In-envelope spend and H2 YTD. Elective Recovery I Referral to Treat (RT elective activity levels ch was below planne as received in Janua plan with Commissi am. 2022/23 and a chal financial controls wil capital. ssibility of a commer e as part of the Trust	ar to date 2 was £12. a the Marc e end of F plan. Fore liture of £5 ing of £5n ms). s forecast D22 due to being £0.6 Funding (I T) comple s. £6.7m v ed levels o ary 2022 a oners whi lenging ef I be tighte rcial functi	(YTD). 7m whick h ebruary ecasting in 57m at 57m at 57m at continue o Covid 5m and ERF) ted vas f activity. nd the ch has ficiency ned to on and
Month 11 Savings and Efficiencies Update	 The H2 eff reduction Solutions identified The savin figure of £ The Month 	ficiencies plan conta in Vanguard theatre (2gether) efficiencie at that time. gs achieved in Febr 2.4m.	ghts of the report to t ained Covid spend re e rentals £0.3m, 2get es of £0.8m, with £2.3 ruary were £1.7m, be s to unidentified sche	eductions ther Suppo 2m still to elow the p emes as a	of £5m, a ort be lanned

	-
We Care Integrated Performance Report (IPR) Financial Recovery Plan (FRP)	 The Committee was assured that the full year outturn is looking favourable. The Committee received re-assurance that a pipeline of ideas is being developed as the basis for delivery of the 2022/23 efficiency programme. The Committee felt this was a tough year and that a balance needed to be struck with keeping a motivated workforce in alignment with the quality agenda. The following were the key highlights of the report to the Committee: Reducing falls. 147 falls were recorded in February against a target of 100. Reducing deaths from sepsis. The latest reportable figure of November 2021 shows an improvement in the sepsis/ respiratory Hospital Standardised Mortality Ratio (HSMR) figures of 94.2 this is below our target of 117. Reducing patient time in Emergency Department (ED) once there has been a decision to admit. Total aggregated delays of 907 hours in our ED remains a significant focus and is higher than our 95-hour target. Improving theatre capacity. The lost theatre opportunities in month was 60 which is worse than the 45 target. The Committee agreed to focus on breakthrough objectives at the next meeting. The Committee received assurance on the progress of the FRP to date and agreed the following next steps: Finalise key components of FRP i.e. financial bridges; opportunity analysis; medium term efficiencies plans; key interdependencies etc. Continue work with NHS England/NHS Improvement (NHSE/I)
	 analysis; medium term efficiencies plans; key interdependencies etc. Continue work with NHS England/NHS Improvement (NHSE/I), Financial Improvement Director (FID), Kent & Medway (K&M) system leads and Medway NHS Foundation Trust to develop and refine our financial model and FRP. Finalise medium term financial model including scenario modelling ensuring alignment to the final 2022/23 financial operating plan. Finalise the 2022/23 operating plan including minimising financial cost pressures and identifying the full £30m of efficiencies target Present a draft FRP virtually to FPC members for comments ahead of the May FPC. Present the final FRP and summary financial model to the May FPC
	and Trust Board.
Board Assurance Framework (BAF) and Principal Mitigated Risks	 The Committee noted there was no movement on the BAF and the Corporate Risk Register (CRR) in relation to 'Our Future' and 'Our Sustainability' during this reporting period. The Committee also noted the BAF and CRR risks were being rearticulated and that it will receive the full BAF and CRR reports at its next meeting.
Update on	The Committee received assurance of the activity across the Elective
Recovery,	and Emergency workstreams supported by the 4R programme and the
Reset, Restore	monitoring arrangements in place to support the programme.
and Recovery Programme	The following were the key highlights of the report to the Committee: Becont 4P mostings have not taken place due to Opel 4 status
(4Rs)	 Recent 4R meetings have not taken place due to Opel 4 status. The Committee noted the key actions being taken to improve the Trust performance against the constitutional standards.

Operational Planning Update 2022/23	 52 week waits: The Committee received re-assurance that the number of patients waiting over 52 weeks is decreasing and this is due to chronological booking and transferring patients to our West Kent Independent Sector (IS) providers. 104 week waits: The Committee received re-assurance of the measures in place to eliminate the longest waiting patients (except when it is the patient's choice). Referral to Treatment (RTT) pathways remain elongated due to delays within diagnostics but work is underway to review diagnostic capacity and any opportunities for improved utilisation. Changes in RTT guidance are being awaited. An Endoscopy Improvement Plan is in place and improvements are being evidenced. The work being completed as part of the detailed business and activity planning for 2022/23 and the related NHSE/I targets outlined to support the NHS elective recovery. The increasing and anticipated rise in Covid admissions and short-term staff absence due to Covid. Cancer performance has been impacted as a result of access to diagnostic capacity. The Committee received re-assurance that although the performance has deteriorated, Kent and Medway Cancer Alliances of which EKHUFT is the largest contributor. The impact of Insufficient external capacity to discharge patients from wards and the resulting impact on patient flow. The impact of Infection Prevention and Control (IPC) requirements on patient flow to safely manage contact, Covid and non Covid patients and the resulting insk of patient delay in ED. The rear es suital a number of patient cancellations due to Covid infections which impacts on utilisation. The Committee received assurance of the Emergency Care Risk Summit initiaed by the Executive Management Team on 23 March. The committee received the 2022/23 draft plan noting the draft plan was submitted to NHSE/I on 17 March 2022. The Committee net every of ne-cal; Challenges in social and
	• The Committee agreed the draft plan and recommended it to the Board
Business Cases	 of Directors for approval. The Committee approved the following Business cases and were
	assured they had been through the appropriate approval process:

[
5-year Capital Programme – Annual Report	 Picture and Archiving Communic Case - the procurement of a new existing GE PACS (including mig Information System (RIS) to the technically better solution for the Bank Rate Enhancements for Nu 2022 Post Project – Extended ur back to the Committee at the new Contract Award for renewal of m The Committee received the draft 5- submitted to NHSE/I by the Trust on minimus paper was used to prioritise The Committee noted that following programme is being managed at a K 	PACS solution to grating the Soliton new contract) and next 10 years. ursing September ntil end April 2022 at full meeting. <u>ultifunctional devi</u> year capital progr 17 March 2022 n e the allocation. national guidance (ent & Medway sy	2021 to March and a plan brought ces. amme for 2022/23 oting the de e, the capital rstem level and the
	Trust is working well with other provi		em to collectively
Strategic Capital Planning and Performance Committee (SCP&PC) Report	 manage risk and prioritise investment. The Committee received the bi-monthly report on the activities of the SCP&PC in January and March 2022 noting: NHSE/I gave formal permission to the Trust to commence the Due Diligence and Soft Market Testing exercise on 17 February 2022. The process has commenced and is expected to take approximately 4 months. 		
Update of Temporary Staffing Spend – 2021/22 Months 1 - 11	 The Committee noted the Trust wide temporary staffing costs have risen by 2% in months 1 – 11 of 2021/22 compared to the same period in the previous year. While COVID attributed costs have decreased from 30% of overall spend to 14% in the same period, the overall costs have increased. The Committee received re-assurance of the measures underway to address spend. 		
Other items of business	 Horizon scanning (For information). Strategic Investment Group (SIG) Chair's report and minutes (For information). Financial Improvement Oversight Group (FIOG) Chair's report and minutes (For information). 		
Referrals to	 Committee Work Plan 2022 (For information). There were no referrals to other Board Committees at this meeting. 		
other Board Committees			ano meeting.
Referrals from other Board Committees	There were no referrals from other Board Committees at this meeting.		
Items to come back to the Committee outside its routine business cycle:			
None			
	the BoD or another Committee for app	roval, decision o	or action:
Item		Purpose	Date
 Operational Planning Update 2022/23: The Committee agreed the draft plan and recommended it to the Board of Directors for approval (On Closed Board agenda as a stand-alone item). Business cases: Picture and Archiving Communication System (PACS) Business Case Approval A			
			I



٠	Bank Rate Enhancements for Nursing September	
	2021 to March 2022 Post Project	
•	Contract Award for renewal of multifunctional	
	devices.	

Committee:	Meeting Date	Chair	Paper Author	Quora	te
Quality and Safety Committee (Q&SC)	29 March 2022	Sarah Dunnett, Non-Executive Director (NED)	Corporate Governance & Risk Consultant	Yes	No
Appendices:	None				
Declarations of					
	interest was made of		Board Register of Int	erest.	
Assurances rec	eived at the Comm	ittee meeting:			
Integrated Performance Report (IPR) – We Care Breakthrough Objectives & Watch Metrics	 Reducing target. Fol breakthrou Neck of Fe patients. A launched f Hospital (V (QEQM) s The total r in Covid-1 2022. 147 falls w The 'Falls (UEC) Gro Improving cancellatio of theatre We contin (ED). Lon Committee noted press The Comr Summit w emergenc Cancer 62 cancer ref 	deaths from sepsis. lowing review of imp ugh objective will be emur pathway to imp A Trust Priority Impro for 2022/23 to suppo WHH) and Queen E ites. number of harms ha 9 Healthcare Assoc vere recorded in Fet Yellow Kits' are in u pup on the WHH site theatre capacity co ons, late starts, and sessions is a priority ue to see significant g waits across the E e received re-assura ssures were being s nittee received assu- as convened on 23 y care pathways; m 2 days performance errals and access to	t delays in the Emergence ED remains a challer ance of the intervent een regionally and r irance that an Emergence March and discusse edical rotas and cap has been impacted o diagnostic capacity	has reach for 2022/ oved to fi this group IP) will be liam Harv Mother He driven by AI) in Fet a target of hergency QM. s as we re asing the gency De nge. The ions in pla hationally. gency Ca d staffing acity. due to ino y.	hed its 23 the racture o of e vey ospital y the rise oruary of 100. Care educe e number epartment ace and re Risk ; crease in
Infection Prevention & Control (IPC) Monthly report	 report noting t Of the nat threshold; The Comr Klebsiella and there At the time cases cau pandemic 	the following: ionally reportable in P. aeruginosa. nittee received assu species has further are no concerns rel of writing, the Trus sed by the Omicron . The impact of this	ce and discussed th fections, one has bro irance that the positi improved and rema ated to 'C diff' and E at has been managin BA.2 sub-variant of has been very challe vid-19 inpatients wh	eached th on with re ins on tra . coli. g the sur the Covi enging for	e externa egard to jectory; ge in d-19 the Trus

	 There has been increasing staff absence due to Covid-19. 		
	The IPC draft annual work plan high level summary for 2022/23 will		
	commence after the current Covid surge.		
Care Group	The Committee discussed and noted the following matters of escalation:		
Governance	Urgent & Emergency Care:		
Reports	 Ongoing staffing gaps due to sickness in nursing and medical workforce, mitigated by cross site support and consultants mitigating middle grade gaps. Length of stay for mental health patients remain high, mitigated by 		
	escalation to Hospital Director daily and case conferences being held with partners.		
	Continue to manage red and blue streams in ED dependant on need day to day. ED escalation processes have been refreshed and will be embedded.		
	 Every effort continues to be made to reduce ambulance offload times. Corridor care Standard Operating Procedure (SOP) in use and adhered to and policy shared with all staff members in ED. 		
	General & Specialist Medicine:		
	 Nursing staffing gaps and high levels of staff sickness mitigated by use of NHS Professionals (NHSP) and agency, matrons oversight and re- distribution of staff as appropriate via daily huddles. 		
	 IPC practices re-iterated to reduce risk of transmission. Hand hygiene training on ward. 		
	Surgery & Anaesthetics:		
	 There has been a reduction in patients waiting 52 weeks. The Committee received re-assurance on the actions in place to reduce long waiting lists including escalation of long waiters and patients over 100 weeks. 		
	 Reduction in number of falls in February – Measures in place including Gemba walks to visit wards with the highest fallers to understand contributing factors. 		
	 Staffing challenges due to the impact of sickness and Covid mitigated by ongoing recruitment and development of international nurses. 		
	 A business case for theatre staffing will be presented to Executive Management Team (EMT) on 30 March. 		
	Surgery – Head and Neck, Breast and Dermatology:		
	 Referral to Treatment (RTT) 52 week breaches reduced to 865 in February. Patients reviewed and some activity outsourced to the Independent Sector. 		
	• There is work ongoing to eliminate 104 week breaches by 1 July 2022. Trajectory in place for ENT, with the main risk being Otology.		
	 In Ophthalmology high risk waiters have reduced from 5232 in September to 4881 in February. Weekend clinics for glaucoma is in place, training to reduce Did Not Attend (DNAs) and cancellations to 		
	 commence. To increase theatre utilisation training of middle grades to cover theatre 		
	sessions.		
	The Committee received re-assurance of compliance with Level 3 safeguarding training noting the measures in place to mitigate this.		



	• The Committee requested that the Care Group provide assurance at the next meeting on the classification of patients on the waiting list and how
	harm is prevented.
	Clinical Support Services (CSS):
	 Radiology action plan – 8 patients continue to be tracked no harm
	identified to date.
	 Current Laboratory Information Management System (LIMS) no longer meets the demands and requirements of the pathology service including responsiveness by provider to problems due to age and complexity of system which can lead to prolonged disruption. Measures in place to manage the risk.
	 Accident & Emergency (A&E) chest X-rays reporting is being escalated to the Corporate Risk Register. A review of current rosters to implement a better plan to utilise the reporting capacity has been completed with the backlog expected to be cleared by end March 2022. A report on the outcome of a routine Human Tissue Authority inspection
	will be brought to a future Committee meeting.
	Women's Health:
	 Staffing has been impacted by sickness and absences. Covid-19
	increasingly impacting on band 7 ability to be supernumerary on labour ward.
	• Fetal Medicine Unit – new model of service, pathways and guidelines
	being developed.
	• The recalculation of Expected Date of Discharge causing a potential risk to plans of care.
	 Cancer 28 days - Histopathology delays being mitigated by work including increasing the speed of letters.
	 Theatre utilisation. Plans are in place to mitigate short notice cancellations and availability.
	 Serious Incidents (SIs) - The Committee received assurance of the introduction of a formalised rapid review process for SIs where harm may have been caused.
	• A working group is being established to plan the roll out of the National Institute for Health and Care Excellence (NICE) guidance on induction of labour to reduce still-birth.
	The Committee received assurance of the various forums by which
	learning is fed back to the 'shop floor' including Healthcare Safety Investigation Branch (HSIB) reports; message of the week at daily hurdles; training in CTG interpretation and escalation; and meetings.
	Child Health:
	 NHSP/ rotation of staff being used to maintain safety; senior nurse on call; ongoing international and local recruitment.
	 Additional staff required to mitigate risk of 18% of clinical audits not being completed.
	Cancer, Haematology & Haemophilia:
	• Focussed work is in place to improve Venous Thromboembolism (VTE)
	assessment compliance. Cancer achieving 100%.
	 The Trust, regional colleagues and the Cancer Alliance are working together to improve access to Cancer services and improve of 104, 62 and 28 days compliance.
L	

We are working with local and regional colleagues to reduce radiology investigations, in particular diagnostic imaging.	e delays to
 There are ongoing gaps in the Haematology/Haemophilia M middle grade rota, mitigated by reviewing the recruitment st exploring new ways of working. Duty of Candour (DoC) The Committee received and discussed the DoC report not following: 	trategy and
 The Trust has a low level of compliance, this is being m updating the DoC policy, training for staff and a project t improvement in compliance. The Committee noted further discussion was taking place Clinical Executive Management Group (CEMG) and escence DoC risk to the Executive Risk Assurance Group and C addition to the Corporate Risk Register. The Committee recognised this is a significant risk to the requested a progress report to be brought back to a future the Committee. 	to ensure ce with the calation of the EMG for e Trust and ure meeting of
 Corporate Principal Mitigated Quality Risks The Committee noted the increase of the current risk score a high) of Board Assurance Framework (BAF) BAF 34 in re delivery of operational constitutional standards due to the flu- nature of Covid-19 and the implications of infection control in manage this within the hospitals. The Committee noted there was no movement on the Corporational constitutional standards due to the flu- manage this within the hospitals. 	lation to uctuating measures to
 The Committee noted there was no movement on the Corporation Register (CRR) in relation to 'Our Future' and 'Our Sustainat this reporting period. The Committee also noted the BAF and CRR risks were be articulated and that it will receive the full BAF and CRR reporting. 	ability' during ing re-
 Care Quality Commission (CQC) Update The Committee received a progress report of the CQC activity/correspondence noting the following: Action plans from previous inspections continue to show progress. The CQC Insight report indicates overall performance for has not changed. Queries from the CQC have shown a slight increase this an engagement visit has been planned for 28 April. Workshops have been held to progress the strategic init improve the Trust's CQC rating. 	or the Trust s month and
 Medical Examiner update The Committee received and noted the report on the impact Medical Examiner (ME) service on referrals to the Coroner The Committee received re-assurance that the recommend as part of the report will improve referrals and requested for report to be brought back at a later date. 	Service. ations made
 Safeguarding Children & Vulnerable Adults Progress The Committee received and noted the progress report on the led Safeguarding review and the planned actions over the review. The Committee requested that it receives a regular report of the committee requested that it receives a regular report of the committee requested that it receives a regular report of the committee requested that it receives a regular report of the committee requested that it receives a regular report of the committee requested that it receives a regular report of the committee requested that it receives a regular report of the committee requested that it receives a regular report of the committee requested that it receives a regular report of the committee requested that it receives a regular report of the committee requested that it receives a regular report of the committee requested that it receives a regular report of the committee requested that it receives a regular report of the committee requested that it receives a regular report of the committee requested that it receives a regular report of the committee requested that it receives a regular report of the committee requested that it receives a regular report of the committee requested that it receives a regular report of the committee requested that it receives a regular report of the committee requested the committee requested	next 3 months
Update Report the action plan. Safe Staffing The Committee received assurance and discussed the Safe update report.	e Staffing
Clinical Audit • The Committee received assurance and noted the update of activity of the CAEC including: Effectiveness •	on recent

Committee (CAEC) Report Maternity and	 Review of 22 pieces of NICE gr 2022. The Committee noted the frame compliance with relevant NICE a future meeting on the Trust's Clinical audit programme. Over on trajectory, the same as the p The Committee received assurance 	ework was in place guidance and requ plan to achieve co all for all audits in t previous month.	for ensuring lested an update to mpliance. the Trust 84% are
Neonatal Assurance Group (MNAG) Report	 activity of the MNAG including: Maternity Improvement Plan - Robust programme management has been established. Progress against the actions continues and a quality assurance process within the care group has been established to ensure the validity of the evidence before actions are recorded as closed. The CQC observed the March meeting and gave positive feedback. The Committee approved to change the focus of 1 of the 7 improvement Key Performance Indicators (KPIs) (i.e. replacing "failure to escalate concerns" with "appropriate escalation being undertaken aligned to the Maternity Early Obstetric Warning (MEOWs) score"). 		
Other items of business	 Quality & Safety Work Programme (For information). Patient Safety Committee Chair's Report (For information and the revised Terms of Reference were approved). Fundamentals of Care Committee Chair's Assurance Report (For information). 		
Referrals to other Board Committees	There were no referrals to other Board Committees at this meeting.		
Referrals from other Board Committees	There were no referrals from other Board Committees at this meeting.		
	ck to the Committee outside its routi		
	cific item over those planned within its cy		
	the BoD or another Committee for ap		1
Item		Purpose	Date
None		N/A	N/A

Committee:	Meeting Date	Chair	Paper Author	Quora	te
Integrated Audit and Governance Committee	22 February 2022	Olu Olasode Non-Executive Director (NED)	Board Support Secretary	Yes	No
Appendices:	None				
Declarations of Ir					
No additional decl	arations of interest	were made.			
Assurances rece Agenda item 1	ived at the Comm	ittee meeting: mittee received and			
(Board Assurance Framework (BAF) and Corporate Risk Registers (CRR)	 following i The Commbe done to providing processes be presented by the presented of the command the commentation of the commenta	rance of the risk ma independent assurar mittee noted the wor o further refine the p a high assurance fra- s in place. A revised at its next meeti mittee highlighted the sks to ensure robust ese at Board and Bo mittee acknowledged tive Risk Assurance on progress against a mittee noted the intro- n 2022/23 to strengt mmittees. The Com on risk definition, clar sentation of the repo Il be presented and basis. mittee discussed and surance level of rep	nce received from the k in progress and the resentation formation amework and evider l iteration of the rep- ing in April. e importance of incle challenge and disc bard Committees. d the monitoring pro- actions to mitigate a boduction of a new 'E hen reporting of risk mittee noted that me ity of control action rt. Monthly summation the full BAF and CF	the Internation of the risk ince of effe- ort was re- uding targ ussion on incess in pla- risks in co and reduce BAF and Co as to the E ore work is and on to ry BAF and R reporte	I Auditors nal work to registers ective quested get dates progress lace with letail and e risks. CRR on a board and needs to the one id CRR ed on a
Agenda item 2 (Annual Accounts – 2021/22 Review of Accounting Policies)		mittee received and 22 to the Annual Acc		accounting	g policies
Agenda item 3 (Going Concern Review 2021/22)	considere 'Going Co uncertaint continue o position d • The Comr	mittee received a 20 d and took assurance oncern'. The Commit ties that might cast s over the next 12 mor ate. mittee agreed an act a similar report for ag	e of the evidence the ttee agreed there w ignificant doubt about oths at the statemen ion to ensure the The	nat the Gr ere no ma out its abil nt of finand rust's sub	oup was aterial ity to cial sidiaries

Agenda item 4 (Annual Accounts 2021/22 – Process)	 The Committee received assurance and noted the process for the completion and submission of the 2021/22 Annual Accounts. The Committee noted the agreement with the External Auditors to undertake an interim audit with the provision of a dedicated team to ensure a smooth process for this year's annual audit. The Committee noted the 22 June submission date of audited accounts.
Agenda item 5 (Annual Report 2021/22 – Production Schedule)	 The Committee received assurance and agreed the approval process and timescale for the production of the 2021/22 Annual Report. The Committee noted the production and submission will be in alignment with the 2021/22 Annual Accounts.
Agenda item 6 (Annual Presentation on the Process and Timetable of the Annual Quality Report 2021/22)	 The Committee received assurance and approved the planned timetable for completion of the 2021/22 Quality Accounts Report and sign off process. The Committee noted the requirement for this to be published on the Trust's website by 30 June and is not required to be audited. The Committee noted the Quality and Safety Committee (Q&SC) will receive draft versions and oversee the document production process. The document will be produced in alignment with the required template that will include a Governors commentary.
Agenda item 7 (Gifts, Hospitality and Conflicts of Interest Policy)	 The Committee received assurance and approved the updated Gifts, Hospitality and Conflicts of Interest Policy and recommends this for approval by the Board. The Committee noted the policy aligned with NHS guidance, reflected the streamlined process for declarations through the Electronic Staff Record (ESR) system. The Committee noted following Board approval the policy will be disseminated for implementation throughout the Trust.
Agenda item 8 (IFRS16 – Implementation Plan)	 The Committee received and discussed a report about the implementation plan of IFRS16, a new accounting standard to be implemented from April 2022. The Committee noted an initial review had been undertaken and it concluded that the new standard should not have a material impact for the Trust. The Committee will be kept updated on progress with implementation.
Agenda item 9 (External Audit Grant Thornton (GT) – Progress Report and Sector update)	 The Committee received and discussed an External Audit Progress Report and Sector update. The Committee noted interim testing work has already commenced in relation to the annual accounts audit. The Committee received assurance of close working between the Finance team and External Audit team in respect of the annual accounts audit, and ensuring updates about forecast and delivery of the Trust's capital funding expenditure. The Committee noted the outcome of the Financial Reporting Council (FRC) review of GT's audits graded as 'Good' with limited improvements. The Committee noted the annual work plan will be presented for approval at its April meeting.



Agenda item 10 (Internal Audit RSM Risk Assurance Services LLP – Progress Report)	 The Committee received and discussed an Internal Audit Progress Report, noting two finalised internal audit reports: Risk Management – Reasonable Assurance; Spencer Private Hospitals – Reasonable Assurance. The Committee noted good progress on implementation of management actions by their agreed date, a few of which had been revised. A follow-up exercise is being undertaken in April on the remaining actions related to the onboarding of locums across the Trust. The Committee agreed an action to receive an update at its next meeting on the joint working of the clinical teams and HR, to provide clarity on the responsibilities of each function in respect of completion of the locum onboarding checklist. The Committee noted that residual follow-up actions from previous audits remain high and asked for these to be addressed. The Committee discussed whether an audit was needed to review progress of the maternity improvement programme. It was agreed this will be raised for discussion at the next Maternity Neonatal and Assurance Group (MNAG). The Committee noted the external quality assessment of RSM's internal audit service that is compliant against Public Sector Internal Audit Standard.
Agenda item 11 (Local Counter Fraud Specialist (LCFS) RSM Risk Assurance Services LLP – Progress Report and Work Plan)	 The Committee received and discussed a LCFS progress report detailing LCFS activity that included: an update on investigations; completion and submission of a Fraud Prevention Guidance Impact Assessment (FPGIA) launched by the NHS Counter Fraud Authority (NHSCFA); Regional fraud forum hosted by RSM for LCFS staff across London and the South East; Review of Trust policies; Staff training and awareness. The Committee received assurance that the Trust had taken onboard the latest NHS guidance and will continue to review its systems on a regular basis. The Committee received and approved the LCFS draft work plan for 2022/23.
Agenda item 12 (Integrated Governance Guide)	 The Committee received and discussed a draft Integrated Governance Guide. The Committee noted and received assurance on the governance structure and arrangements in place for the Board and Board Committees, and requested that this be reviewed in respect of their purpose as well as the Executive led Groups. It was acknowledged there was further work to be done in respect of the Sub-Groups and Service-Level Groups. This review will be around the flow of information both horizontally and vertically for communication, escalation and assurance. The Committee agreed an updated version of the guide will be presented to its next meeting. This will also include a governance assurance map detailing the governance reporting structure across the organisation.

	 The Committee noted the guidance was work in progress and once completed a summary practical user guide will be produced for staff. The Committee also reiterated its request for an integrated assurance map.
Agenda item 13 (Regulatory Compliance Group (RCG) Chair's Report)	 The Committee received and noted a report from the RCG Chair and took assurance from the process undertaken by RCG in reviewing and monitoring activity and compliance in respect of regulatory requirements. The Committee agreed an action to undertake a benchmarking exercise to compare the number of current Trust policies against other trusts, and whether these were similar.
Agenda item 14 (Executive Risk Assurance Group (ERAG) Chair's Report)	 The Committee received and noted a report from the ERAG Chair and took assurance from this and the process undertaken by ERAG in reviewing the CRR and Care Group Risk Registers.
Other items of business	 The Committee noted a verbal report that regular Freedom to Speak Up (FTSU) Guardian reports will now be presented to the People & Culture Committee. The Committee noted the IAGC 2022 annual work programme.
Actions taken by	the Committee within its Terms of Reference:
 Draft account Updated G The LCFS 	e APPROVED the: unting policies for 2021/22 to the Annual Accounts; ifts, Hospitality and Conflicts of Interest Policy; draft work plan for 2022/23; ed timetable for completion of the 2021/22 Quality Accounts Report and sign
• 2021/22 ac	e AGREED the: counts to be created on a Going Concern basis; rocess and timescale for the production of the 2021/22 Annual Report.

Items to come back to the Committee outside its routine business cycle:

There was no specific item over those planned within its cycle that it asked to return.

Items referred to the BoD or another Committee for approval, decision or action:			
Item Purpose Date			
The Committee recommends to the BoD the approval of the Gifts, Hospitality and Conflicts of Interest Policy.	Approval	To Board on 10 March 2022	

Committee:	Meeting Date	Chair	Paper Author	Quora	te
Nominations and Remuneration Committee (NRC)	8 March 2022	Jane Ollis, Non-Executive Director (NED)	Board Support Secretary	Yes	No
Appendices:	None		•		·
Declarations of Int					
(2gether).	air declared she was	•	hair for 2gether Su	pport Sol	utions
Assurances receiv Agenda item 1	ved at the Committe	ee meeting: e received and RA			
(NRC Decisions outside the Committee)	 Extension a new NE Appointm Extension Performat February Appointm interim MI Appointm March to The Committee progress of the held with expension 	ness cycle as noted of Jane Ollis' term ED In-common is ap- ent to the role of Ma of Phil Cave's (EK nce) secondment to 2022; ent of Jackie Churc D for 2gether from 1 ent of Jane Ollis as no later than 30 Apr e received a verbal e recruitment of a C rienced candidates, ent a recommendat and decision by the	as NED In-common pointed; anaging Director (M HUFT's Director of the interim MD role hward-Cardiff (2get March to 30 April interim Chair for 2g ril 2022. update from the Tru hair for 2gether, inte . He expected to be ion on this appointm	ID) of 2ge Finance e in 2getl ther NED 2022; gether fro ust Chair erviews h e in a pos	ether; and ner to 28) as om 1 man on nave beer sition
Agenda item 2 (Board Skills, Experience and Competency Review)	 outcome of the Board. The Committe skills matrix pr (CoG) NRC in the strategic n experience on with the Direct (DoHR&OD), 0 Risk Consultal reviewing the the NED vacation be presented to 	e received, discuss e review of skills, ex e noted there was f for to this being pre respect of recruiting eeds of this individu the Board. The Tru- tor of Human Resou Group Company Se nt about the outcom strengths, identifying ncy. Feedback on t to the Committee ar acant NED recruitm	sperience and comp urther work require sented to the Coun g to the NED vacan ual supporting the s ust Chairman will ha urces & Organisatio cretary and Corpor the of this review. In g any gaps, and the the output from the and a proposal prese	d on the cil of Gov ncy in res kills and ave a dis nal Deve rate Gove respect e skills re se discus	f the NED vernors pect of cussion lopment ernance & of quired by sions will
Agenda item 3 (Board Development Programme 2022/23)	 Development development of The Committee will need to be prioritised and 	e received, discuss Programme for 202 of the Trust. e acknowledged thi crobustly managed, it was agreed the to rement programme.	2/23, noting this is a s was an ambitious , the areas to be co op priority is around	around th program vered wil	ne nme that I be

	• The Committee noted the importance of obtaining input from the incoming Chief Executive Officer (CEO) when they are in post.
Agenda item 4 (NED Commitments)	 The Committee received and DISCUSSED a report about the current NED commitments. The Committee AGREED Stewart Baird, NED, will continue in the role of NED Safeguarding Champion; The Committee NOTED Jane Ollis, NED, currently covered the Well-Being Guardian role. The Committee AGREED to further review the NED commitments in six months.
Agenda item 5 (Succession Planning Update 2022)	 The Committee received and DISCUSSED the first iteration of the Trust's succession plan that will be refined at a talent review workshop to be held with the Executive Team. A revised iteration of the plan will be presented to the Committee following the workshop. The Committee noted the Chief Nursing Midwifery Officer (CNMO) was currently recruiting to her direct reports within the nursing structure. The Committee emphasised the importance of the Head of Midwifery role and this being appointed to substantively, noting the current interim cover and good work being progressed, discussions were taking place about when this role will be advertised.
Agenda item 6 (Extension of Fixed-Term Contract for Independent Ethics Adviser – Clinical Ethics Committee (CEC))	• The Committee received, discussed and AGREED to refer to the Chief Medical Officer, Chair of CEC, the decision on the extension of this contract for a further two-year period. The Committee decided this is an Executive decision to review the needs of the CEC as well as the time commitment required of this independent role on that Committee.
Agenda item 7 (Fit and Proper Persons Requirements (FPPR) Audit 2021/22)	The Committee received and NOTED a report on the outcome of the annual FPPR audit and received assurance all Board Directors met the FPPR.
Other items of business	 The Committee NOTED the 2022 Annual NRC Work Programme. The Committee NOTED a report on the Transition Plan for the incoming CEO will be discussed at the Closed BoD meeting to be held on the 10 March 2022.
Referrals to other Board Committees	There were no referrals to other Board Committees at this meeting.
Referrals from other Board Committees	There were no referrals from other Board Committees at this meeting.

Items to come back to the Committee outside its routine business cycle:

The Committee AGREED to further review the NED commitments in six months.				
Items referred to the BoD or another Committee for approval, decision or action:				
Item Purpose Date				
The Committee asks that the BoD NOTE this assurance report.	To Note	10 March 2022		

Committee:	Meeting Date	Chair	Paper Author	Quora	te
Charitable Funds Committee (CFC)	8 March 2022	Jane Ollis, Non-Executive Director (NED)	Board Support Secretary	Yes	No
Appendices:	None				
Declarations of I	nterest made:				
None					
	ived at the Comm				
Agenda item 1 (Application for Grant – ENT Video Examination Equipment (Queen Elizabeth the Queen Mother Hospital (QEQM))	for the purcha endoscopes) funding source below: • Enhanced relating to and poter • Expansion provided a Hospital (• Removes images w proximity; • Increase of present; • Reduces • Support e • Removes • System w laryngosc • Reduces • or WHH.	the need for manua ithout the need for cl diagnostics rates wh risk of infection to be arly detection of airw repeated hospital vi- ill be used for rhinos opy and laryngostrol the need for patients	amination Equipment of £58,000. The Co f this equipment for imely and accurate of nproved patient treats; at QEQM, in addition ury Hospital (K&C) at l examination, provid inician to physically ere pre-cancerous of oth patient and clinic vay issues and treats sits for diagnostics; copy, nasopharyngo boscopy; s having to travel to t	nt (new n mmittee patients a diagnosis tment, ex to clinics and Willia des clear examine conditions ian; ment; pscopy, the clinics	asal noted the as noted of issues perience s currently m Harvey video in close are
Agenda item 2 (Application for Grant – Rehabilitation Patients' Chairs (Stroke Services)	funding for t Services at source and Improve patient of Facilitate patients Fully adj provide manoeu Staff trai	ttee received and ap he purchase of Reha a cost of £35,000. T the benefits for patie and enhance patien butcomes; e rehabilitation for Hy in the respective wa ustable to suit individ pressure relief, help vrable with static sta ning will be provided e recovery and encous sciplinary Team (MD)	abilitation Patients' C he Committee noted nts as noted below: t experience, the en yper acute, acute an rds; dual patient needs, f with patient's baland bility, and easy to cl l on the use of the c urage patients and t	Chairs for d the funct vironmer d Neurole cully supp ce, light a ean; hairs; he Memb	Stroke ling nt and ogy ortive, nd pers of

	 Ensure prompt rehabilitation of patients to facilitate their return to the community; Funding provision for a total of 18 smart modern rehabilitation transitioning chairs, replacing old and uncomfortable chairs. This will include the purchase of 17 Milano chairs and 1 Sorrento bariatric chair.
Agenda item 3 (Finance Report – Charity Expenditure and Income 2022/23)	 The Committee discussed and noted a report on the current financial position, income and expenditure of the East Kent Hospitals Charity (EKHC). The Committee received assurance of the Charity's financial position, achievement of its objectives and sustainability, and noted the following key elements (as at 31 January 2022): Fund Balances – £2.7m adjusted for commitments £2.1m; Cash position - £0.2m; Investments (portfolio) - £2.7m; Income 1 April 2021 to 31 January 2022 - £0.4m; Gains on Investments 1 April 2021 to 31 January 2022 - £0.8m of which: Grants to Trust 1 April 2021 to 31 January 2022 - £0.6m with a further £0.55m committed. The Committee noted the sale of legacy estate that named the Charity as the sole beneficiary restricted to the QEQM only. The Committee noted the £200,000 potential grant for the Ophthalmology Openeyes system.
Agenda item 4 (Fundraising update and Fundraising Strategy)	 The Committee received and discussed a presentation providing an update and assurance of the work of the Charity and its fundraising activities, noting: Continued fundraising support from the Community including: Superhero walking challenge that raised £700 for the Special Care Baby Unit (SCBU); 24 hour pool challenge that raised over £2,500 for the Rainbow Ward; Kent Fire and Rescue Service in Margate raised £380 through their festive collection; Family from Folkestone raised £331 for the WHH Critical Care Unit (CCU) with a festive light display following the hospitalisation of a family member; Corporate supporters that the Charity continued to work closely with. Upcoming events: Brighton Marathon, Ride 100 and Virtual London Marathon; The successful marketing campaign, promoting the Charity and increasing awareness, with increased donations received; Positive impact during the festive period with visits from Choirs and Santa Claus, gifts of around £820 donated through the Amazon Wish List, tubs of Heroes donated by Morrisons that were distributed across the hospital sites; The 3 Wishes Project at the CCU at WHH that families have accessed bringing them enormous comfort. The project is being rolled out to the CCUs at K&C and QEQM.

Agenda item 5 (CFC Devereux Trust undate)	 The Committee received and discupdate and assurance of the deve Strategy, noting: The key strategic aims and obj three year period 1 April 2022 Charity vision to support pathrough strong internal links community; Strategic aims to maximise grants; Key areas of focus: provision branding and marketing, and Identify new major appeal pathrough strategy focussed fundraising events and engine The Committee received and noter Devereux Trust and the liability of bogueathed to the Charity and marketing and marketing. 	lopment work of the ectives for the Cha to April 2025: atients, visitors and s and partnerships charitable income on of contactless g nd upgrading the of project that will be on cancer or other agement. d an assurance re its Trustees in res	e Fundraising arity for the next d staff. Promotion s across the e and impact of giving, enhanced latabase system. linked to the disease group,				
Trust update) Agenda item 5 (Trust Policy Document: Use of Trust Facilities and NHS Staff time for Fundraising)	 bequeathed to the Charity, and maintaining the property in the best interests of the tenant. The Committee received and approved the Trust Policy Document: Use of Trust Facilities and NHS Staff time for Fundraising. 						
Other items of business							
Items to come ba	ck to the Committee outside its routin	e business cycle	:				
	cific item over those planned within its cy						
Items referred to	the BoD or another Committee for app	proval, decision o	or action:				
Item		Purpose	Date				
	ks the BoD to NOTE this assurance	To Note	10 March 2022				
report from the CF	eport from the CFC.						

UPDATE REPORT TO THE COUNCIL OF GOVERNORS (CoG)						
Committee:	Meeting Date	Chair	Paper Author	Quorate)	
Council of Governors, Staff and Patient Experience (SPEC)	11 February 2022	Bernie Mayall, Elected Governor, Dover	Corporate Governance & Risk Consultant	Yes	No	
Appendices:	None					
Declarations of Ir						
No declaration of i	nterest was made o	utside the Council of	f Governors Registe	er of Intere	est.	
Summary of disc	ussions at the Con	mittee meeting:				
 Process and Schedule 2022/23 	 The Committee received a report of the proposed process for Joint Non-Executive Director and Governor site visits. Following a robust discussion about the process and timetable, the Committee agreed the process and timetable subject to approval by the CoG. The Committee noted that the site visits were not an inspection and it was important the reports from the NED and Governor was done separately but pulled together at the end. The Committee noted that the site visits will be restarted in March 2022 and email circulated to Governors to volunteer for the visits. 					
Governor Attendance Process	 The Committee received a report of the proposed process for monitoring Governor attendance at CoG meetings. The Committee noted the proposed process supports effective management of Governor attendance in accordance with the Trust's Constitution. The Committee agreed the proposed process subject to approval by the CoG. 					
Items to come ba	ck to the Committe	e outside its routi	ne business cycle	:		
• There was no specific item over those planned within its cycle that it asked to return.						
Items referred to the CoG or another Committee for approval, decision or action:						
Item			Purpose	Date	2000	
CoG: Approval 28 April 2022. 1. Joint Site Visits – Process and Schedule 2022/23 (separate agenda item - Public) Approval 28 April 2022. 2. Governor Attendance Process (separate agenda item - Public) Public) Public Public						

REPORT TO:							
REPORT TITLE:		GOVERNO	R ATTENDE		ROCE	SS	
MEETING DATE:		28 APRIL 2022					
BOARD SPONSO	R:	CHAIR OF STAFF AND PATIENT EXPERIENCE COMMITTEE (SPEC)					COMMITTEE
PAPER AUTHOR:		GOVERNO	R AND MEN	IBERSH	HIP LE	AD	
APPENDICES:		APPENDIX 1: PROCESS FOR MONITORING GOVERNOR ATTENDANCE AT COUNCIL OF GOVERNOR MEETINGS					
Executive Summa	ary:	I					
Action Required: (Highlight one only	')	Decision	Approval	Inform	ation	Assurance	Discussion
Purpose of the Re	Purpose of the Report:This paper proposes to the Council of Governors a proc monitoring Governor attendance at CoG meetings.						
Summary of Key Issues:					rust's		
Key Recommendation	(s):	The CoG is asked to APPROVE the process for monitoring Governance attendance at Council meetings.					
	(0).	Covernanes				oungo.	
Implications:							
Links to 'We Care	1						
Our patients	Our p				Our quality and safety		
			• 		·		
Governor Statutory Duties:	All						
Previously Considered by:		ed by Staff an ary 2022.	nd Patient Ex	perience	e Comi	nittee (SPE	C) on 11



Process for the monitoring of Governor attendance at Council Meetings

This process supports effective management of Governor attendance in accordance with East Kent Hospitals University NHS Foundation Trust (EKHUFT) Constitution dated 10 August 2018 (as amended in May 2021).

Relevant sections of the Constitution:

Annex 6 – Additional provisions for Council of Governors

1.0 Disqualification

- 1.6. He or She has failed to attend at least half of the meetings of the Council of Governors in any financial year without a reason accepted by Council.
- 1.7. He or She has failed to attend three consecutive meetings without a reason acceptable to Council.
- 17.5 Governors will also be disqualified if they cease to meet the eligibility criteria, (mandatory or otherwise) for becoming governors, or if, through changing circumstances, they fall into the category of those who are excluded from becoming governors. In circumstances where disqualification is under consideration for the non mandatory reasons set out in Annex 6, three weeks notice of the resolution must be given to the Council of Governors, and termination as a governor will require the approval of three quarters of those members of the Council of Governors present and voting at the meeting.

Process

- 1. The Governor and Membership Team (GMT) to contact all Governors by telephone or email 24 hours prior to Council of Governors meetings to confirm their attendance or otherwise.
- 2. If a Governor is unable to attend, confirmation of the reason should be provided either by telephone or email to the GMT.
- 3. A verbal update of apologies received will be provided at each Council of Governors meeting by the Governor and Membership Lead.
- 4. Council attendance log will be updated by the GMT and sent out to all Governors following each full Council meeting.
- 5. Where apologies had not been received or no long-term absence due to illness had been reported to the GMT, the Council of Governors will request the Trust Chair to send a letter to the Governor asking for a reason for non-attendance
- If a Governor fails to attend at least half of the meetings per Paragraph 1.6 or fails to attend three consecutive meetings without a reason acceptable to Council per paragraph 1.7 of the Trust constitution, the Council can make a formal request to the Trust Chair as follows:
 - 6.1. to send a letter to the Governor asking them for a reason for non-attendance with a request to respond within 14 days of the date recorded on the letter.
 - 6.2. If the Chairman receives a response within the 14 days' time frame, this will be reported back to Council for consideration. The Council will then be required to decide if it is an acceptable response or otherwise. If the Council decide it is an acceptable response this will be noted on the Governor's attendance record.



- 6.3. Should the Chairman either receive no response or a reason that the Council do not deem acceptable then under instruction from Council and in accordance with the Trust Constitution, three weeks' notice of the resolution must be given to the Council, and termination will require the approval of three quarters of those members of the Council of Governors present and voting at the meeting in accordance with paragraph 17.5.
- 6.4. Once the resolution has been passed by the Council then a final disqualification letter will be sent from the Chairman to the Governor.
- 7. The usual Governor leaving process will then follow.

Approved by SPEC: 11/02/2022

Ratified by Council of Governors: TBC

REPORT TO:		COUNCIL OF GOVERNORS (COG)					
REPORT TITLE:		JOINT SITE	JOINT SITE VISITS PROCESS				
MEETING DATE:		28 APRIL 2	28 APRIL 2022				
BOARD SPONSO	R:	CHAIR OF (SPEC)	STAFF AND	PATIEN	NT EX	PERIENCE	COMMITTEE
PAPER AUTHOR:		GOVERNO		IBERSH	IP LE	AD	
APPENDICES:		GOVERNO	1: PROCES R SITE VISI 2: JOINT S	TS		-	CUTIVE AND
Executive Summa	rv:	1					
Action Required: (Highlight one only		Decision	Approval	Informa	ition	Assurance	e Discussion
Purpose of the Re	port:	Joint Non-E		d Govern	or site	visits; and	Governors for includes the
Summary of Key Issues:		 The Joint site visits process (attached as Appendix 1) is use as a vehicle for the Trust to 'know its business, run its business and improve its business' operationally and it gives the Governors and Non-Executives (NEDs) an opportunity t interact and monitor how the Trust is performing. The framework includes a template for feedback to services recommending actions that need to be taken forward. The SPEC recommend the draft process to the CoG for approval. Attached as Appendix 2 is the schedule of Joint site visits for 2022/23. 				, run its Ily and it gives opportunity to ig. ck to services orward. e CoG for	
Key Recommendation	(s):	The CoG is asked to APPROVE the process for Joint Non- Executives and Governor site visits; and NOTE the schedule of Joint site visits for 2022/23.					
Implications:	' Strat		(0 <u>6</u> '				
Our patients		ategic Objectives: r people Our future Our Our quality sustainability and safety					
Governor Statutory Duties:	•	esent the interests of the members of the Trust as a whole and the ests of the public.					
Previously Considered by:	•	ed by Staff an Iary 2022.	d Patient Ex	perience	Comr	nittee (SPE	C) on 11



Process for joint Non-Executive and Governor site visits

The Trust monitors risk in services through a programme of Joint site visits.

The Joint site visits process is used as a vehicle for the Trust to 'know its business, run its business and improve its business' operationally and it gives the Governors and Non-Executives (NEDs) an opportunity to interact and monitor how the Trust is performing.

The framework includes a template for feedback to services recommending actions that need to be taken forward.

Visits will be undertaken by one NED and one Governor.

Process

- 1. A spreadsheet will be agreed by the Staff and Patient Experience Committee (SPEC) showing all the planned visits for any given fiscal year.
- 2. This will be presented and agreed by SPEC prior to the start of the fiscal year.
- 3. This will then be presented to the next full Council meeting.
- 4. Upon agreement by SPEC the spreadsheet will then be circulated to all NEDs and Governors requesting volunteers to participate in the Joint visits.
- 5. Participating NEDs and Governors will complete a Joint site visit report using the template provided in Appendix 1.
- 6. The completed Joint site visit report will then be shared with the Governor and Membership Team for circulation to the Council of Governors and to the relevant Board Committees, *the Director of Quality Governance or Group Company Secretary* to discuss any themes or trends.
- 7. Should any themes or trends be identified that the relevant Board committee agree need addressing, then an action plan will be developed.
- 8. The monitoring of the action plan will be done through the relevant governance route within the Trust and the Council of Governors being informed at Council meetings.





Appendix 1 - Joint site visit report template

Visit Date:

Time:

Site:

Attendees:

Non-Executive:

Governor:

Governor and Membership Lead:

Department Visited	Hosted By	Observation/Comments	Recommended Actions to be taken forward
Department 1			





Department Visited	Hosted By	Observation/Comments	Recommended Actions to be taken forward
Department 2			



Hospital Site / Departments	NED	Governor	Date
William Harvey		Governor	Monday 4th April 2022
9.30-12.00			
Emergency Department			
Outpatients			The 1 04 (A 100000
Royal Victoria Hospital Folkestone 9.30-12.00	Nigel Mansley	Carl Plummer	Thursday 21st April 2022
X-Ray		Gan Flummer	
Derry Unit			
QEQM	· · · · · · · · · · · · · · · · · · ·		Monday 9th May 2022
13.00-15.30	Nigel Mansley	John Fletcher	
Heart Centre			
Pathology Buckland Hospital Dover	ll		i
9.30-12.00	Raymond Anakwe	Bernie Mayall	
Minor Injuries Unit			
Phlebotomy			
Kent and Canterbury	i luiss Eulsi i	Oh an a Miallan	Monday 6th June 2022
9.30-12.00 PALS	Luisa Fulci	Shane Weller	
Oncology			
William Harvey			Monday 20th June 2022
9.30-12.00	Olu Olasode	Carl Plummer	
Medical Records			
Fracture Clinic	l		i Monday 4th July 2022
Royal Victoria Hospital Folkestone 9.30-12.00	Raymond Anakwe	Carl Plummer	Monday 4th July 2022
Outpatients	Raymond Anakwe	Carrinuminer	
Walk in Centre	i		
QEQM	· · · · · · · · · · · · · · · · · · ·		Monday 18th July 2022
9.30-12.00	TBC	Paul Schofield	
A & E TBC			
Buckland Hospital Dover	ii		: Monday 4th August 2022
9.30-12.00	TBC	Carl Plummer	
Outpatients			
Children Assessment Unit			
Kent and Canterbury			Monday 15th August 2022
9.30-12.00 Ambulatory Care	Sarah Dunnett	Paul Schofield	
Medical Photography			
William Harvey			Monday 5th September 2022
9.30-12.00	Stewart Baird	Nick Hulme	
ITU			
ED Royal Victoria Hospital Folkestone	ll		; Tuesday 20th September 2022
9.30-12.00	Luisa Fulci	Bernie Mayall	
Phlebotomy		Bonno mayan	
Outpatients			
QEQM			Monday 10th October 2022
9.30-12.00	Sarah Dunnett	Marcie Warburton	
Clinical Decisions Unit Endoscopy			
Buckland Hospital Dover	ii		Monday 24th October 2022
9.30-12.00	TBC	Bernie Mayll	
Minor Injuries Unit			
Outpatients			
Kent and Canterbury 9.30-12.00	Nigel Mansley	Shane Weller	Tuesday 15th November 2022
Thomas Becket- Haemodialysis Unit	Nigel Mansley	Chris Pink	
Cathedral Unit			
William Harvey			Monday 5th December 2022
9.30-12.00	Stewart Baird		
Physiotherapy/Hydrotherapy Padua Ward		Carl Plummer	
QEQM	il		: Monday 19th December 2022
9.30-12.00	Nigel Mansley	Marcie Warburton	
Pre-Assessment	×7		
Renal Unit			
Kent and Canterbury			Monday 9th January 2023
9.30-12.00 Childrens Assessment Centre	Olu Olasode	Alex Ricketts	
Medical Physics			
William Harvey	ii		Monday 23rd January 2023
9.30-12.00	Sarah Dunnett	Carl Plummer	
Theatres			
Maxillofacial Unit			

Hospital Site / Departments	NED	Governor	Date
Royal Victoria Hospital Folkestone			Monday 6th February 2023
9.30-12.00	Sarah Dunnett	Carl Plummer	
X-Ray			
Walk in Centre			
QEQM			Monday 20th February 2023
9.30-12.00	TBC	Marcie Warburton	
Maternity			
Birchington Ward			
Buckland Hospital Dover			Tuesday 7th March 2023
9.30-12.00	Sarah Dunnett	Paul Schofield	
Minor Injuries Unit			
Phlebotomy			
Kent and Canterbury			Thursday 23rd March 2023
9.30-12.00	Stewart Baird	Shane Weller	
Ophthalmology Suite			
Radiology			

Committee:						
	Meeting Date	Chair	Paper Author	Quorate		
Council of Governors, Membership Engagement and Communication (MECC)	22 March 2022	Alex Lister, Elected Governor - Canterbury	Corporate Governance & Risk Consultant	Yes	No	
Appendices:	None					
Declarations of Ir	nterest made:					
No declaration of i	nterest was made o	utside the Council of	of Governors Regist	er of Intei	rest.	
Summary of disc	ussions at the Con	nmittee meeting:				
Election of Co-	1		ummer, Elected Gov	ernor. Fo	Ikestone	
Chair		-Chair of MECC.	,	,		
Engagement Strategy	 The Committee received a report of the Membership and Engagement Strategy for 2022-2027 and Action Plan for discussion. The Committee noted the strategy outlined the vision for membership over the period 2022 - 2027 and focused on People and Partnerships. The Committee noted that the new strategy superseded the previous strategy and welcomed the new and refreshed approach. The Committee had a robust discussion on the draft membership and engagement action plan and agreed some new actions for addition to the action plan including: Communicating with Staff of the Trust Subsidiaries (2gether Support Solutions and Spencer Private Hospitals to encourage membership to the Public constituency. Governors to consider volunteering to hand out leaflets at strategic location e.g. supermarkets. Re-starting the 'Meet the Governors' sessions. Conducting a survey for existing members to garner their views on membership engagement. Considering Governor attendance at new Staff Inductions to present about the CoG. Cleansing the current membership database. Researching the cost of mail drops and other methods of communication. 					
Items to come be	action plan sub	, ,		•	tegy and	

Items referred to the CoG or another Committee for approval, decision or action:				
Item	Purpose	Date		
 CoG: Membership and Engagement Strategy and Action Plan (separate agenda item - Public) 	Approval	28 April 2022.		

REPORT TO:	COUNCIL		RNORS (CoG)		
				-	21	
REPORT TITLE:		SHIP AND I		II SIRAIE	ĞΥ	
MEETING DATE:	28 APRIL	28 APRIL 2022				
BOARD SPONSOR:		CHAIR OF THE CoG MEMBERSHIP ENGAGEMENT AND COMMUNICATION COMMITTEE (MECC)				
PAPER AUTHOR:	GOVERN	OR AND ME	MBERSHIP	LEAD		
APPENDICES:	STRATE(GY	MEMBERSH MEMBERSH 23			
Executive Summary:						
Action Required:	Decision	Approval	Information	Assurance	Discussion	
Purpose of the Report: Summary of Key Issues:	Strategy f agreemer	or 2022-202 It with the Co		Plan for disc	ussion and	
Koy Pocommondation(s):	 A new draft Membership and Engagement Strategy is being proposed (attached as Appendix 1). The draft strategy outlines the vision for membership ov the period 2022 - 2027 and focuses on People and Partnerships. The draft membership and engagement action plan to support the implementation of the strategy for 2022/23 i attached as Appendix 2. The Membership Engagement & Communication Committee (MECC) were consulted on the draft strategy At the meeting on 22 March 2022, the MECC had a rob discussion about the draft strategy and were involved in developing the action plan. At the time of writing, due to staff sickness the actions agreed at the meeting were yet to be included in the act plan. A verbal update to be provided at the meeting. The MECC are recommending the draft strategy and action plan (subject to the actions for inclusion agreed at the MECC meeting) to the CoG for approval. 				ole and on plan to or 2022/23 is ation traft strategy. C had a robust involved in the actions ed in the action neeting. tegy and on agreed at	
Key Recommendation(s):	 The Council is asked to APPROVE: the Membership and Engagement Strategy 2022 - 2027; and the Membership and Engagement Action Plan for 2022/23. 					
Implications:						
Links to 'We Care' Strateg						
Our patients Our peop	le	Our future	Our sustaina		ur quality and fety	
Governor Statutory Duties:	whole an	d the interes	ts of the mem ts of the publi	с.	Trust as a	
Previously Considered by:			bership Enga mittee (MECC		ch 2022.	



Membership and Engagement Strategy 2022-2027

Table of Contents

1.	Why we need a strategy	3
(Dur values	4
C	Dur priorities	4
	We care about	4
2.	Objectives for 2022 - 2027	5
3.	Our Members and the Landscape	7
4.	Membership Involvement Levels	8
5.	Accountability to our Members	9
6.	Council of Governors	10
7.	Strengthening the links between members and Governors	10
8.	Strengthening the links between Governors and the Board	10
9.	Strategy Governance	11
10.	Continuous Learning	11
11.	Give Feedback	11

1. Why we need a strategy

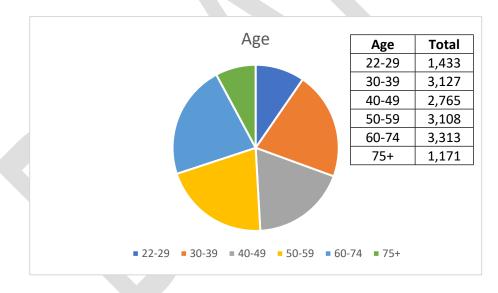
East Kent Hospitals University NHS Foundation Trust (EKHUFT) is one of the largest hospital Trusts in England, with five hospitals and community clinics serving a local population of around 695,000 people. The membership currently stands at 14,926 of which 6,640 are staff members.

This strategy outlines the Trusts vision for membership over the period 2022 - 2027 and focuses on People and Partnerships. We wanted to work with our members to build a strategy that incorporates these objectives and aligns us with the "We care" strategy.

Through this strategy we will set out the methods that will be used to develop an effective, responsive and representative membership that will assist in ensuring the Trust "Improves the quality of life for the communities we serve".

Through our membership, the Trust can be closer to the people who access our services and more accountable to them than ever before. By implementing a Membership strategy, we intend to see our members becoming an increasingly active and valued component of the Trust, building on existing partnerships and supporting new ones.

The current age demographics of EKHUFT can be seen from the graph below. As seen we actually have from the existing membership a wide range of age groups. This changes when we then break it down into constituencies as seen in Appendix 1, the aim of this strategy is therefore to look at what we can do to engage with the current membership and to seek out new members that will add value to the Trust.



1. Developing our strategy

Our members are vital to the development of our strategy and through a consultation we need to manage and capture their views and suggestions for improving and developing our membership over the next five years. Our membership needs to have diversity from and include many types of members such as but not exclusively, voluntary and community organisations so ensuring the voices are heard of everyone in our community is represented.

Our mission: "Improve health and wellbeing"

Our vision: "Great healthcare from great people"



Our values

- People feel cared for as individuals
- People feel **safe**, reassured and involved
- People feel teamwork, trust and **respect** sit at the heart of everything we do
- People feel confident we are making a difference

Our priorities

We care about...

- Our patients
- Our people
- Our future
- Our sustainability
- Our quality and safety.

2. Objectives for 2022 - 2027

This section outlines the membership objectives that we have set ourselves to achieve our strategy; and our priorities for delivery over the next five years, in order to provide focus and clarity. There are three objectives to the 2022-2027 membership strategy



These objectives form the framework by which we hold ourselves to account. They recognise and build on the systems and processes which the Trust has in place to grow, engage and involve its membership.

Objective 1: To improve engagement with members

Aim: For members to feel part of the Trust and be aware of opportunities and how to be involved in helping to improve the way services are provided.

As a Foundation Trust we are accountable to our local population and an active and engaged membership helps us work together with our communities. We understand that the value of membership is not in the numbers of people who have joined but in the quality of engagement with members. We recognise it is more beneficial to build an engaged and active membership rather than a large but passive one, and this is reflective of how our current members feel.

We want to broaden our membership and include voluntary and third sector organisations this will enable us to build a greater awareness and support from our community. Through innovative engagement approaches we want all our members to feel involved and supported to add value to the Trust; this will also help us to support our governors in representing the interests of members and the public.

We have identified seven priorities that will help us achieve improved engagement with members, these are:

To improve engagement with members		
	Build on our relationship with members to harness their experience and enable them to help improve services	
Priorities		
	Improve and increase community engagement	
	Develop events that are tailored to members	
	Build on relationships that exist with the Patient Experience Team the Trusts Communications and Engagement Team, the Trust Charity, and local organisations	
	Recognise members achievements	
	Encourage members and support them to become governors	

Objective 2: To build a substantial membership that is representative of the communities we serve

Aim: To ensure our membership reflects the broad diversity of our local communities.

It is important to regularly analyse our membership to make sure we understand its composition and take steps to ensure, as far as possible, it is representative of the people we serve. From our initial analysis on our current membership we can see just in terms of age groups that in fact we are already well diversified and further work is being completed ethnic groupings.

We will strategically align our recruitment and engagement programme to coincide with other key events throughout the year, for example Pride, Black History Month and Mental Health Awareness week. These opportunities will help us to raise awareness amongst seldom heard communities and address under-representation.

We have identified five priorities to support us to deliver objective 2

To build a membership that is representative of the communities we serve		
	Analyse our membership on a regular basis and establish targets for new members	
Priorities	Develop relationships with school's universities and colleges to increase younger people's representation	
	Increase representation among LGBTQ+ and BAME residents and from other protected characteristics Increase representation among patients	
	Increase awareness among our staff and the wider health and care community in East Kent	

Objective 3: To effectively communicate with members, providing them with opportunities to shape our services

Aim: For members to feel well informed and receive communications that are targeted towards their interests.

Members are a vital link between the Trust and our communities. We want to establish methods for two-way communication and respond to the increased use of demand digital communications methods to meet the expectations of those who interact with us.

We need to adapt our communications to meet expectations and introduce new techniques to enable members' opinions to be heard.

To effectively communicate with members, providing them with opportunities to shape our services		
	Continue building and maintaining an accurate database	
Priorities		
	Identify opportunities and establish performance metrics for two- way communication between members and governors	
	Determine and provide appropriate information to members Communicate the benefits of membership Target communications towards audiences we want to increase	
	Introduce a regular Membership e-Bulletin that is member focused	
	Expand our social media presence	
	Explore the use of digital platforms to communicate with members	

3. Our Members and the Landscape

The Trust covers a broad geographical catchment area however, our patient and carer population must be reflected in our membership base and we must draw on the experience of people who access the full range of services we provide.

Our members join the Trust to have their voices heard and to help us better understand the views of those who access our services so that we can improve the quality, responsiveness and development of services.

Members may only join the Trust in one category of membership. No skills or experience are required to be a member of our Foundation Trust but members should be interested in our services and compassionate towards the people who access them. We are committed to encouraging everyone who is eligible to become an active member of East Kent Hospitals Foundation Trust. We currently have 2 types members

Public	For people interested in our services who live in the communities of East Kent (Ashford, Canterbury, Dover, Folkestone & Hythe, Swale and Thanet) as well as patents who are receiving or have received services from the Trust and who live outside East Kent
Staff	All East Kent Hospital University NHS Foundation Trust permanent staff, those on a fixed term contract of at least 12 months and social care staff who work in the Trust are automatically offered membership. (Membership is not mandatory for staff)

4. Membership Involvement Levels

The Trust recognises that members will have differing levels of interest, time and availability for involvement. As such these can be separated into levels of involvement.

All members retain their statutory rights e.g. to vote or stand as a governor in Council of Governor elections.

Be informed

- Receive regular newsletters
- Receive regular communications
- Receive invitations to the Annual General Meeting of the Council of Governors and the Members Annual Meeting.

Take a lead (as above, plus)

- Invitation to stand for election as a governor to represent views of their constituency, raising views on behalf of their members
- Collect and feedback the views of their constituency on service quality and provision
- Attend formal meetings of the Council of Governors

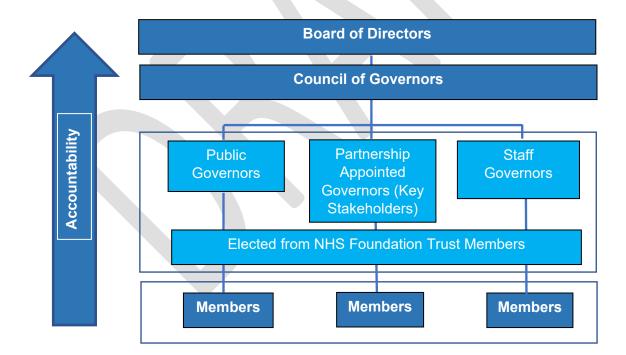
Be Involved (as above, plus)

- Participate in surveys, questionnaires and consultations
- Participate in focus/discussion/advisory groups
- Be involved in volunteering for the trust

5. Accountability to our Members

The Health and Social Care Act (2012) states that the fundamental duty of a Foundation Trust Board is to promote the success of the organisation so as to maximise its benefits to members of the Trust and the wider public. To ensure we are doing this as a Trust we have clear lines of communication between the Board and Members. This enables the Board to have a continuous "line of sight" to the views and priorities of members and the public, and so that members and the public are assured that the Board is performing as an effective steward of public assets. Much of the accountability of the Board to its members is through the Council of Governors, which has two fundamental statutory duties

- To represent the interest of the membership and the wider public; and



- To hold the Trusts Non-Executive Directors to account for the performance of the Board.

It is vital to ensure that the links between members and governors, and governors and the Board are robust so that a gap does not emerge between member and public interests and Board decisions. Focusing on strengthening these key links is the Foundation Trust Governance model and therefore a priority area within this strategy.

6. Council of Governors

The Council of Governors is comprised of 19 Governors, consisting of 16 elected Governors (including public and staff) and 3 Governors who are appointed to the Council by key stakeholder organisations that share a close relationship with the Trust. The Council is chaired by the Trust Chair, who ensures that the council is made aware of the relevant issues in sufficient depth to enable them to fulfil the needs of public accountability.

Public Governors	Represent member constituents in
	Ashford (2)
	Canterbury (2)
	Dover (2)
	Folkestone & Hythe (2)
	Swale (2)
	Thanet (2)
	Rest of England and Wales (1)
Staff Governors	Represent the views of staff across the
Stan Governors	
	Trust. (3)
Appointed Governors	The appointed Governors are nominated as
	representatives for their organisation.
	Examples are local councils, universities,
	local voluntary groups (3)

7. Strengthening the links between members and Governors

The Trust will promote governor's ability to represent the interests of the membership and the wider public by:

- Investing in development days with a particular focus on membership engagement and accountability.
- Keeping members well informed about their Governor representative Bringing Governors together with members at public meetings and inviting members to attend the Council of Governors
- Encouraging Governors to participate in the Trusts Joint site visits with Non-Executive Directors to speak with service users and carers about their experience.
- Involving governors in membership recruitment

• Publishing Council of Governors papers publicly - Enabling members to evaluate the effectiveness of Governors in representing their interests.

8. Strengthening the links between Governors and the Board

The Trust will promote the role of Governors into holding Non-Executive Directors to account for the performance of the Board through:

- Investing in joint Board and Council days with a particular focus on accountability
- Facilitating communication between Governors and the Non-Executive Directors whom they hold to account through
 - 0
 - Attending Board of Directors meetings
 - The attendance by designated Non-Executive Directors at Governor Committees and Working Groups
 - Regular access to the Trust Chair

9. Strategy Governance

The Council of Governors delegates authority to the Membership Engagement and Communication Committee (MECC) to make decisions on behalf of and be accountable to the Council of Governors for recruiting, engaging and communicating with the Trusts membership and representing the interests of patients, carers, families and the general public in the areas served by the Trust.

The MECC will review progress against the objectives of this strategy quarterly reporting back on progress at the Council of Governors meeting through a written or verbal update from the committee Chair. An annual report of progress against this strategy will also be available at the Annual Members Meeting.

10. Continuous Learning

To ensure that both members and the Trust get the best out of membership, we will build mechanisms for learning and improvement into all membership initiatives. Members will be able to provide feedback at any stage

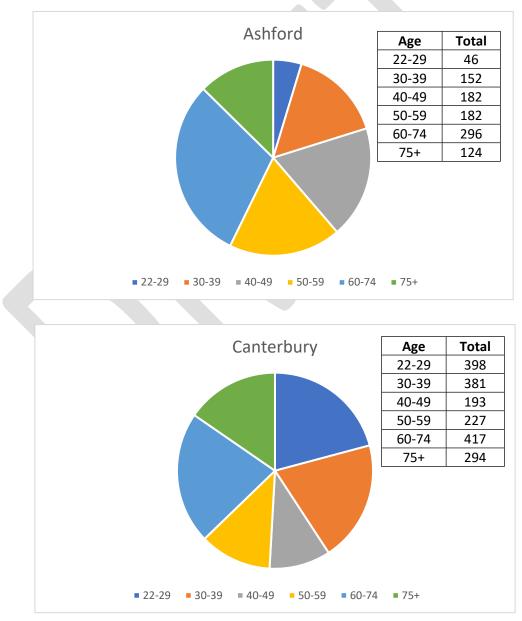
foundationtrust@nhs.net

The Trust will also actively seek to learn lessons through:

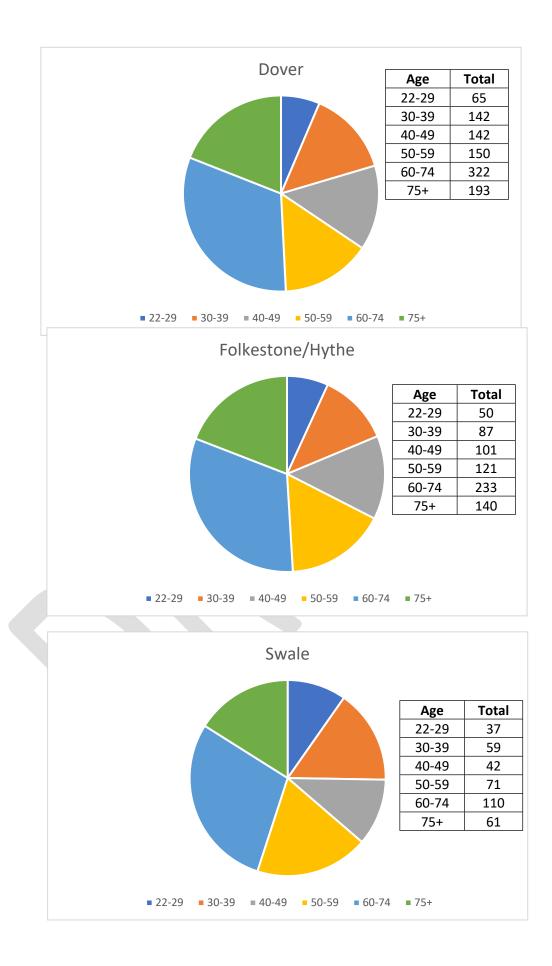
- An annual membership surveys
- An annual Governor surveys
- Feedback from Governors through the annual Chair's appraisal process
- Feedback forms at events
- Membership database reports (e.g. meeting attendance, membership growth, membership demographics)

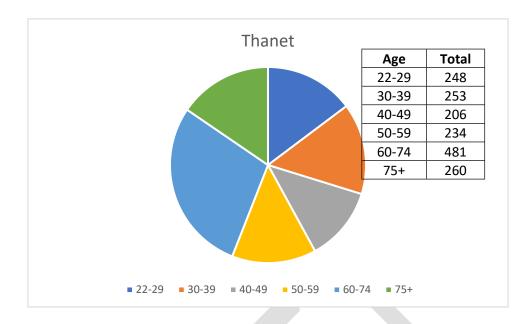
11. Give Feedback

To provide feedback on this strategy or to request further information, please contact the Trust's membership office at Email: <u>foundationtrust@nhs.net</u>



Appendix 1 – Age break-down by constituency





APPENDIX 2: MEMBERSHIP AND ENGAGEMENT ACTION PLAN 2022/23

Objective	Priorities	Actions (How will we do this?)	Measure of success (How will we evidence the outcome?)	Lead	Deadline
1. To improve engagement with members	1.1 Build on our relationship with members to harness their experience and enable them to help improve services				
	1.2 Improve and increase community engagement	1.2.1 To investigate and work with the new East Kent Health Care Partnership Board	One Governor to volunteer to sit on the East Kent Health Care Partnership Board meeing	Lead Governor	30 June 2022
	1.3 Develop events that are tailored to members				
	1.4 Build on relationships that exist with the Patient Experience Team the Trusts Communications and Engagement Team, the Trust Charity, and local organisations	1.4.1 To establish a sub group to investigate how these groups can all work together	Schedule of planned events that the Governors can participate in.	Governor & Membership Lead	30 June 2022
	1.5 Recognise members achievements				
	1.6 Encourage members and support them to become governors				
2. To build a substantial membership that is	2.1 Analyse our membership on a regular basis and establish targets for new members	2.1.1 Engage with existing membership via a survey asking for their ideas and opions.	Results of survey reported to MECC	Governor & Membership Lead	30 June 2022

Objective	Priorities	Actions (How will we do this?)	Measure of success (How will we evidence the outcome?)	Lead	Deadline
representative of the communities we serve	2.2 Develop relationships with school's universities and colleges to increase younger people's representation	2.2.1 Engage with University of Kent and Christchurch University to give a Trust presentation in person on Membership and the role of the Governors.	Results to be reported back to MECC	2.2.1 Governor & Membership Lead	30 June 2022
		2.2.2 To engage and present to local 6 th form colleges and Universities in person.	Results to be reported back to MECC. To have presented to at least 3.	Governor & Membership Lead	TBC
	2.3 Increase representation among LGBTQ+ and BAME residents and from other protected characteristics				
	Increase representation among patients				
	2.4 Increase awareness among our staff and the wider health and care community in East Kent	2.4.1 To reinstate meet the Governors for staff	To have completed this in the QEQM,WHH and reported back to MECC	Lead Governor and Governor and membership Lead	30 June 2022
	2.5 Increase representation by people with a learning disability				
3. To effectively communicate with members, providing them	3.1 Continue building and maintaining an accurate database	3.1.1 Ensure the Membership database is cleansed on a regular basis and Membership figures	Results reported back to MECC.	Governor & Membership Lead	Ongoing

Objective	Priorities	Actions (How will we do this?)	Measure of success (How will we evidence the outcome?)	Lead	Deadline
with opportunities to shape our		reported on a regular basis to MECC and Council			
services	3.2 Identify opportunities and establish performance metrics for two-way communication between members and governors				
	3.3 Determine and provide appropriate information to membersCommunicate the benefits of membership	3.3.1 To produce an introductory video from the Lead and Deputy Lead Governor to post on website and use in Community engagement.	Video available on the Trust website	Governor & Membership Lead	31 May 2022
	Target communications towards audiences we want to increase				
	3.4 Introduce a regular Membership e-Bulletin that is member focused				
	3.5 Expand our social media presence				
	3.6 Explore the use of digital platforms to communicate with members				

UF	DATE REPORT TO	THE COUNCIL OF	F GOVERNORS (C	oG)	
Committee:	Meeting Date	Chair	Paper Author	Quorate	
Council of Governors, Audit and Governance Committee (AGC)	29 March 2022	Bernie Mayall, Elected Governor, Dover	Corporate Governance & Risk Consultant	Yes	No
Appendices:	None				
Declarations of Ir	nterest made:				
No declaration of i	nterest was made o	utside the Council o	f Governors Regist	er of Intere	st.
Summary of disc	ussions at the Con	nmittee meeting:			
Annual Reports and Annual Accounts Timetable	accounts timetThe Committee	e received an update able for information e were informed the embers of the Com	only. section on Governe	ors will be	iuai
Policies and Processes Review – Task and Finish Group Proposal	 circulated to members of the Committee for their input. The Committee received a proposal for the establishment of a new Governing Policies and Procedures review Task and Finish Group for the CoG that clearly sets out how the CoG operates. The Committee will be tasked with: Reviewing the existing policies and procedures that govern how the CoG operates; Identifying gaps in existing policies and procedures; Identifying where there are no policies and procedures that govern the statutory responsibilities of the CoG; and Proposing a CoG policies and procedures handbook (which will include revised and new policies and procedures) to the CoG for ratification To ensure the involvement of the wider CoG (i.e. not only AGC members), following approval by the CoG, expressions of interest would be sought from Governors for membership of the Group. The Committee agreed the proposal subject to approval by the CoG. 				
	ck to the Committe		F	:	
•	and Annual Accour embers of the Comm				
Items referred to	the CoG or anothe	r Committee for ap	• • •	or action:	
ltem			Purpose	Date	
	rocesses Review – ⁻ al (separate agenda		Approval	28 April 2	.022.

REPORT TO:	COUNCIL OF GOVERNORS (CoG)						
REPORT TITLE:		GOVERNING POLICIES AND PROCEDURES REVIEW TASK AND FINISH GROUP PROPOSAL					
MEETING DATE:	28 APRIL 202	22					
BOARD SPONSOR:	TRUST CHAI	RMAN					
PAPER AUTHOR:	CORPORATE	EGOVERN	IANCE & RIS		ΓΑΝΤ		
APPENDICES:	APPENDIX 1 REVIEW TAS				CEDURES F REFERENCE		
Executive Summary:							
Action Required: (Highlight one only)	Decision A	pproval	Information	Assurance	Discussion		
Purpose of the	This naner nr	nnoses the	establishmer	t of a new G	overning Policies		
Report:	and Procedure clearly sets ou	es review T ut how the	Fask and Finis	sh Group for s. The draft T	the CoG that		
Reference is attached as Appendix 1. Summary of Key Issues: • The proposal is for the CoG to establish a Task & Finist tasked with: • Reviewing the existing policies and procedures govern how the CoG operates; • Identifying gaps in existing policies and procedures govern the statutory responsibilities of the • Proposing a CoG policies and procedures hand (which will include revised and new policies and procedures) to the CoG for ratification. • Proposed membership of the Group will consist of: • 2 public governors • 1 partner governor • Trust Chairman • Governor and Membership Administrator • To ensure the involvement of the wider CoG (i.e. not of members), following approval by the CoG, expressions interest would be sought from Governors for members			cedures that procedures; and procedures s of the CoG; and res handbook cies and t of: tative or e. not only AGC ressions of embership of the				
Key	The CoG is as						
Recommendation(s):	Governing Po	licies and l	-rocedures re	eview task an	d Finish Group.		
Implications:	ete els Ohl d'						
Links to 'We Care' Str							
Our patients Our	r people Our future Our Our quality safety						
Governor Statutory All Duties:							
Previously	Agreed by Co	G Audit an	d Governance	e Committee	(AGC) on 20		
Considered by:	March 2022.						



TASK AND FINISH GROUP Council of Governors Governing Policies and Procedures Review

1. Statement of Purpose:

The Task and Finish Group was established at the Council of Governors (CoG) meeting on TBC and is tasked with:

- Reviewing the existing policies and procedures that govern how the CoG operates;
- Identifying gaps in existing policies and procedures;
- Identifying where there are no policies and procedures that govern the statutory responsibilities of the CoG; and
- Proposing a CoG policies and procedures handbook (which will include revised and new policies and procedures) to the CoG for ratification.

2. Membership:

The Group will consist of:

- 2 public governors
- 1 staff governor
- 1 partner governor
- Trust Chairman
- Group Company Secretary or representative
- Governor and Membership Lead
- Governor and Membership Administrator

3. Chairmanship

The Task and Finish Group members will agree the Chairmanship of the Group at their first meeting after appointment.

4. Quoracy

There should be a minimum of two Governors at each meeting of the Task and Finish Group.

5. Format

The Task and Finish Group will meet virtually to discuss the existing policies and procedures; consider what changes could be made/ agree what new policies and procedures could be developed and agree a proposed CoG policies and procedures handbook to take to the Council of Governors meeting for ratification by Autumn 2022.

A draft paper based on these discussions will be provided to the Group by the Governor and Membership Lead within a week of each meeting for approval/amendment by members, comments to be returned within a week.

REPORT TO:		COUNCIL	COUNCIL OF GOVERNORS (CoG)					
REPORT TITLE:		ANNUAL I	ANNUAL REPORT 2021/22 – PRODUCTION SCHEDULE					
MEETING DATE:		28 APRIL	2022					
BOARD SPONSO	DR:	GROUP C	OMPANY SE	CRETA	RY			
PAPER AUTHOR		CORPOR	ATE GOVERI	NANCE	& RISI	CONSULT	ANT	
APPENDICES:		NONE						
Executive Summ	arv:							
Action Required (Highlight one onl		Decision	Approval	Inform	ation	Assurance	Discussion	
Purpose of the Report:		accounts a Annual Re Improveme Foundatior	nd reports the porting Manu ent (NHSE/I)	at comp <i>al</i> issue on an ar low its re	ly with d by NI nnual b	the <i>NHS Fol</i> IS England/ asis, which c		
Summary of Key Issues:		 The production of the Trust's annual accounts and report is co- ordinated by the Director of Communications and Engagement and the Group Company Secretary with contributions from colleagues, and the Assistant Finance Director (Financial Services - Accounting). They are produced in line with the <i>NHS Foundation Trust</i> <i>Annual Reporting Manual</i>. A public facing, designed summary is included in the Trust's magazine Your Hospitals. The CoG AGC received the production timetable on 29 March 2022. This is currently being revised at the time of writing this report. As has been done in previous years, a section on Governors has been drafted with input from the CoG Audit and Governance Committee members. This is being presented under separate cover to the Closed CoG. 						
Key Recommendatio	n(s):		nittee is asked revised time				cess and annual report	
Implications:								
Links to 'We Car								
Our patients	Our	people	Our futu	re	Our susta	inability	Our quality and safety	
Governor Statutory Duties:		None specifically.NHS Foundation Trusts are required by statute to prepare annual accounts and reports that comply with the NHS Foundation Trust Annual Reporting Manual on an annual basis.						
Previously Considered by:		Noted by C March 202	CoG Audit and 2	d Goveri	nance	Committee (/	AGC) on 29	



ANNUAL REPORT 2021/22 – PRODUCTION SCHEDULE

- 1. NHS Foundation Trusts are required by statute to prepare annual accounts and reports that comply with the *NHS Foundation Trust Annual Reporting Manual* issued by NHS England/NHS Improvement (NHSE/I) on an annual basis, which directs NHS Foundation Trusts to follow its requirements when preparing their annual accounts and reports.
- 2. The production of the Trust's annual accounts and report is co-ordinated by the Director of Communications and Engagement and the Group Company Secretary with contributions from colleagues, and the Assistant Finance Director (Financial Services Accounting).
- 3. They are produced in line with the NHS Foundation Trust Annual Reporting Manual.
- 4. A public facing, designed summary is included in the Trust's magazine Your Hospitals.
- 5. Below is the timetable for production that was presented to the CoG AGC for noting on 29 March 2022. This is currently being revised at the time of writing this report.:

Produc	Production of the Annual Report and Accounts 2021/22						
When	Deadline for papers	What	Where				
February – March April 2022		Early drafting of reports takes place	DCE/GCS/AFD				
26 April 2022 18 May 2022	14 April 2022	First draft of Annual Report and accounts presented	IAGC				
12 May 2022 Mid-June 2022 (TBC)	3 May 2022	Complete final draft of Annual report presented	Board Closed Part II				
18 May 2022 June 2022 (TBC)	9 May 2022	Final Annual Report and Accounts approved and signed	Board Closed Part II				

Production of the Annual Report and Accounts 2021/22

- DCE Director of Communications and Engagement
- GCS Group Company Secretary
- AFD Assistant Finance Director

REPORT TO:	COUNCIL	COUNCIL OF GOVERNORS (COG)				
REPORT TITLE:		GOVERNORS ATTENDANCE AT BOARD COMMITTEE MEETINGS – PILOT				
MEETING DATE:	28 APRIL	2022				
BOARD SPONSOR:	TRUST CI	HAIRMAN				
PAPER AUTHOR:	CORPOR	ATE GOVER	NANCE & RIS	K CONSULT	ANT	
APPENDICES:			INES FOR GO			
Executive Summary:	· ·					
Action Required: (Highlight one only)	Decision	Approval	Information	Assurance	Discussion	
Purpose of the	This report	t presents a p	ilot for Govern	ors attendand	e as observers	
Report:						
Summary of Key Issues:	 The Control to observe to obser	 to observe Board Committee meetings to see Non-Executive Directors (NEDs) in action as they seek assurance on the Trust's performance and hold Executive Directors to account. The Board of Directors has agreed to invite the CoG to nominate a Governor to observe the business of the following Board Committees as a pilot at two meetings during 2022/23: People and Culture Committee (P&CC); Charitable Funds Committee (CFC); and Integrated Audit and Governance Committee (IAGC). The introduction of this as a pilot at EKHUFT is designed to foster a relationship of trust and transparency between the Board and the Council. The NEDs welcomed and supported the proposal noting that it would strengthen the Trust's governance arrangements. This would be an informal arrangement and not part of the Constitution. It will be reviewed by the Board of Directors and CoG in February 2023. 				
Кеу	The CoG i	s asked to N	OTE:			
Recommendation(s):	 the approval from the Trust Board to run a pilot for Governor attendance as observers at 3 Board Committees during 2022/23; the guidelines for the pilot attached as Appendix 1; and 					
			est would be so		overnors for	
	attendance at the agreed meetings in 2022/23.					
Implications:						
Links to 'We Care' St						
Our patients Our	people	Our futu			Our quality	
			susta	ainability	and safety	



Governor Statutory Duties:	To hold the Non-Executive Directors individually and collectively to account for the performance of the Board of Directors.
Previously Considered by:	Approved by the Trust Board of Directors on 7 April 2022.

2/2



Guidelines for Governors observing the business of Board Committees in 2022/23

In order to strengthen the links between the Council of Governors (CoG) and the Board of Directors (BoD), the BoD of EKHUFT has agreed to invite the CoG to nominate a Governor to observe the business of the following Board Committees as a pilot at two meetings during 2022/23:

- People and Culture Committee (P&CC) Chair, Stewart Baird;
- Charitable Funds Committee (CFC) Chair, Jane Ollis;
- Integrated Audit and Governance Committee (IAGC) Chair, Olu Olasode;

This would be an informal arrangement and not part of the Constitution. It should provide an opportunity for Governors to gain assurance about effectiveness of the governance arrangements by receiving the papers for the meetings and observing the interactions of those present at the meetings. It should also build trust between the Board and the Council and emphasise the Board's commitment to transparency.

- 1. A Governor is nominated by the CoG to observe each of the following the P&CC, CFC and IAGC at two meetings during the pilot.
- 2. Board Committee meetings are private and confidential.
- 3. Any issue judged by the Chair of the Committee to be confidential or sensitive may be heard without the Governor observer in attendance.
- 4. The nominated Governor for each Committee is requested to keep brief notes on the business considered and share these with the Chair of the Board Committee and Governor and Membership Lead before circulation to the CoG, in confidence.
- 5. Governors attending Board Committee meetings are present as observers not participants.
- 6. The nominated Governor will receive the agenda and papers for the meeting. These should not be copied or passed to anyone else.

The pilot will run for 2022/23 and will be reviewed by the Board of Directors and by CoG in February 2023.

Approved by the Board of Directors on 7 April 2022

REPORT TO:	COUNCIL OF GOVERNORS (CoG)					
REPORT TITLE:	COMMITTEE MEMBERSHIP ANNUAL UPDATE					
MEETING DATE:	28 APRIL	2022				
BOARD SPONSOR:	GROUP C	OMPANY SE	CRETARY			
PAPER AUTHOR:	CORPOR	ATE GOVER	NANCE & RIS	K CONSULTA	NT	
APPENDICES:	NONE					
Executive Summary:						
Action Required: (Highlight one only)	Decision	Approval	Information	Assurance	Discussion	
Purpose of the Report:			update on the as at 22 April 20		the Council of	
Summary of Key Issues:	 the press Skills a previou ead gov the the the who and for Go pre Comminand Go Experio Comminand Go Experio Comminand Go Experio For the are appresention During Hythe of it was refor eac effective 	ferences exp and Training A usly set by Co ch Committee vernor and on membership skills needed o have a stro the purposes vernor on the vious year. ittee member overnance Co ence Commit ittee member ership Engage). Nominations pointed as the g per year. 2021/22, due constituency not possible t h Committee	ressed by Gov Audit proforma buncil: to have eight the partner gove to include gov d for that comming interest in the of continuity, the committee (AGC tee (SPEC). s are appointed tee (SPEC). s are appointed ement and Cor s and Remuner e need arises, w the to gaps in the and long-term s o maintain the . In other to rur	bership has be ernors upon co and considerin members, inclu- ernor; ernors who car hete as well as he work of the co here should be no was a memb d every year in); and Staff and d every year in nmunication Co ration Committee with a minimum e Swale and Fo sickness of sor agreed numbe the business of the membersh	 mpletion of a g the criteria uding one staff in demonstrate s governors committee; a at least one per the May for Audit d Patient March for the patient March for the patient March for the patient in demonstrate state state	
	for eac effectiv MECC • As at 2	h Committee rely, it was ag and AGC. 2 April 2022,	. In other to rur greed to reduce the list of Com	n the business	of the Council hip of NRC, rship for the 4	



	S	ummarised below				
	•	(MECC) – 6 me	mbers			
	•	Audit and Gove Staff and Patier members		· · ·		
	•		d Remunerat	ion Committee	e (NRC) – 5	
		ts to note:	<i>,</i> .			
	0	Only 5 or 6 Govern Committee.				
	0	Some Governors h Committee.				
		here are currently 5 4 in April.	3 vacant Gov	/ernor seats –	this will increase	
		SPEC membership equirement of 8. T				
		Governors currer laving 5 or 6 mem				
	0	Committee meeting	is to being inc	quorate since t	he quoracy is 4.	
		 To go back to having 8 per Committee requires 5 Governors to sit on two Committees each in order to have a fair spread. 				
	• 1	 Suggested mitigation: In order to strengthen Committee membership during 2022/23 and mitigate the risk of inquorate Committee meetings, Council 				
	n	nay wish to consid	er whether:		-	
		 3 to 4 volunteers should be sought to sit on one more Committee each; or 				
	:	 Encourage all Governors to volunteer for membership of at least 1 Committee; and 				
	:	 Increase the committee size to 7 once the vacant Governor seats have been filled; Quoracy to remain at 4 to meet the Constitution. 				
Key	The	Council of Govern	ors is asked to	o APPROVE:		
Recommendatio	o n(s): • t	 the current membership of the Council of Governor Committees to continue for 2022/23; 				
	• t					
	DISC	DISCUSS if any further changes are required to membership noting the suggested mitigation above.				
Implications:						
Links to 'We Car	e' Strategio	Objectives:				
Our patients	Our peopl			r stainability	Our quality and safety	
Governor Statute Duties:	ory All					
Previously Considered by:	None	9				
· · · · · · · · · · · · · · · · · · ·	I					



Membership of Council of Governor Committees as at 22 April 2022

Governor/ Constituency	Audit & Governance Committee (AGC)	Staff & Patient Experience Committee (SPEC)	Membership Engagement & Communication Committee (MECC)	Nominations & Remuneration Committee (NRC)
Ashford				
John Fletcher				
Nick Hulme	X			
Canterbury				
Alex Ricketts				
Alex Lister			Х	
Dover				
Bernie Mayall	X	X		Х
Paul Verrill				X
Folkestone & Hythe				
Carl Plummer		x	X	X
Vacant				
Swale	•		- I	
Vacant				
Vacant				
Thanet	•			
Paul Schofield	X	X	X	
Marcella Warburton	x	x	x	x
Rest of England/ Wales			1	
Chris Pink				
Staff		- -	- 1	
James Casha	X	X		
Sally Wilson				
Sophie Pettifer (Vacant		X		
from May 2022)				
Partnership				
Robert Bayford			Х	
Linda Judd			X	
Shane Weller	x			x
TOTAL NO. OF MEMBERS	6	6	6	5

Key: Vacant seats/ Imminent vacant seats

REPORT TO:	COUNCIL OF GOVERNORS (CoG)					
REPORT TITLE:	GOVERNOR ELECTIONS AND CONSTITUENCY VACANCY UPDATE					
MEETING DATE:	28 APRIL 2022					
BOARD SPONSOR:	GROUP COMPANY SECRETARY					
PAPER AUTHOR:	CORPORATE GOVERNANCE & RISK CONSULTANT					
APPENDICES:	APPENDIX 1: LEAD GOVERNOR ROLE PROFILE APPENDIX 2: DEPUTY LEAD GOVERNOR ROLE PROFILE					
Executive Summary:						
Action Required: (Highlight one only)	Decision Approval Information Assurance Discus	sion				
Purpose of the Report:	This paper provides an update on the current Council of Government elections and the imminent staff constituency vacancy.	ernor				
Issues:	 elections and the imminent staff constituency vacancy. Currently there are 3 vacancies on the CoG: Swale constituency (2) and Folkestone & Hythe constituency (1); and 1 Staff constituency vacancy imminent. The Lead and Deputy Lead Governor term of office is for a one-year period; and the current post holders are coming to the end of their term. Swale and Folkestone & Hythe Constituency Elections: On 17 March 2022, the Governor and Membership Lead sent a proposal to the Council of Governors requesting for virtual votes to proceed with elections per option 2 of the timetable; and also, that the Swale and Folkestone & Hythe vacancies remaining vacant until the elections are held. The Council of Governors confirmed its agreement with the proposal and this decision is being ratified at this meeting. The election process being run by UK Engage commenced on 23 March and will close at 5.00p.m. on 16 June 2022; and is currently on track. Lead Governor Nomination process summary and results: On 31 March 2022, the Governor and Membership Lead issued an invitation by email to the Council of Governors to stand for the Lead Governor category. The self-nomination form required the inclusion of a statement of no more than 500 words as to why the candidate would like to be Lead Governor and what they can bring to the role. The deadline for the return of the self-nomination forms was at 5p.m. on 14 April 2022. If only one nomination, the elections would proceed. 					
	stipulated deadline.Results were announced to the Council of Governors on					



Tuesday, 19 April 2022
 Bernie was elected unopposed as Lead Governor with effect from 1 June 2022 – 31 May 2023.
 Bernie's self-nomination form was circulated to Governors by email as part of the announcement.
 The Lead Governor role profile is attached as Appendix 1 of this
report for completeness.
Deputy Lead Governor Nomination process summary and results:
 On 31 March 2022, the Governor and Membership Lead issued an invitation by email to the Council of Governors to stand for the Deputy Lead Governor category. The self-nomination form required the inclusion of a statement of no more than 500 words as to why the candidate would like to be Lead Governor and what they can bring to the role.
• The deadline for the return of the self-nomination forms was at 5p.m. on 14 April 2022.
 If only one nomination was received, that person would be elected unopposed and the Council informed. If there was more than one nomination, the elections would proceed. Only one self-nomination form was received for Deputy Lead
Governor from Carl Plummer, Elected Governor for Folkestone & Hythe by the stipulated deadline.
Tuesday, 19 April 2022.
 Carl was elected unopposed as Lead Governor with effect from 1 June 2022 – 31 May 2023.
 Carl's self-nomination form was circulated to Governors by email as part of the announcement.
• The Deputy Lead Governor role profile is attached as Appendix 2 of this report for completeness.
Staff Constituency:
• The Council of governors were informed on 5 April 2022 of the retirement of one of the Staff Governors, Sophie Pettifer from the Trust effective 30 April 2022. Sophie's term of office ends on 29 February 2024.
 This will leave a gap in the Staff constituency which will need to be filled from 1 May 2022 to the end of the unexpired term i.e. 29 February 2024.
• The Trust constitution (extract in italics below) requires the Council to invite the next highest polling candidate (runner up) for that seat at the most recent election to fill the seat for the remaining term of office:
14.4 Subject to paragraph 14.5 below, if an elected member of the Council of Governors shall die or resign before the expiry of his term of office, then the Council of Governors shall invite the next highest polling candidate for that seat at the most recent election, who
is willing to hold office, to fill the seat for any unexpired period of the term of office. Candidates will be approached in the order of the percentage of votes received. If there is no such candidate, then a by-

		 election shall be conducted. The Council of Governors is asked to note that in line with the Constitution, a by-election should be considered if there are no candidates to fill the staff constituency seat for the unexpired term of office. 					
Key Recommendatio	n(s):	 The Council of Governors is asked to APPROVE: the invitation to the next highest polling candidate at the last Staff elections on 1 March 2021, Dr Janine Thomas to fill the staff constituency vacancy from 1 May 2022 to 29 February 2024; the appointment of Bernie Mayall as Lead Governor; the appointment of Carl Plummer as Deputy Lead Governor; and NOTE the update of the Swale and Folkestone & Hythe Constituency elections. 					
Implications:							
Links to 'We Car							
Our patients	Our	people	Our future	Our sustainability	Our quality and safety		
Governor Statutory All Duties:							
		1					
Previously Considered by:		None					



Lead Governor – role description

Roles and Responsibilities

A) To meet the duties laid out in legislation:

In keeping with NHS Improvement guidance the Lead Governor will:

 liaise between NHSI and the CoG where NHSI has raised concerns about the leadership of the Trust or where the lead governor or the council of governors by majority vote have decided that such liaison is necessary, particularly where the circumstances are such that it would be inappropriate for the Trust Chair to contact the NHSI.

In keeping with the Trust's Constitution the Lead Governor will:

- preside at meetings of the Council of Governors where:
 - matters relating to the Non-Executive Directors are being considered and, as a result, a conflict of interest exists relating to the Chairman and the Deputy Chairman – Section 2.1.3;
 - where the Chairman, Deputy Chairman, and other Non-Executive Directors are all absent or have a conflict of interest and the Lead Governor shall have a casting vote – section 3.6; and
- together with the Senior Independent Director (SID) and Director of HR, receive the Resolution of Disputes, Level 2 investigation report, discuss the recommendations and agree an action plan for implementation section 6.6.

B) To be a conduit for sharing information and views between the Trust and Council, including meeting with the Trust Chair and canvassing Governors on items for Governor formal meeting agendas. The Lead Governor will keep the Council updated on the conversations.

C) To be a member of the Council of Governors Nominations and Remuneration Committee.

D) To attend all public Board meetings or arrange for the Deputy Lead Governor to deputise when needed and if possible.

Term of Office:

The period of office will be one year from the date of the email confirming the appointment.



Person Specification:

The Lead Governor must be an elected Governor.

The following attributes are considered desirable for Governors standing for election to the Lead Governor role.

- a. To have the confidence of Governor colleagues and of members of the Board of Directors.
- b. To show adherence to the Nolan Principles.
- c. To have an understanding of the Trust's Constitution.
- d. To be able to commit the time necessary.
- e. To be IT literate.
- f. To have the ability to influence, negotiate and present a well-reasoned argument.

The Lead Governor will be supported by a Deputy Lead Governor who will be elected against the same role description.





Deputy Lead Governor – role description

Roles and Responsibilities

To deputise for the Lead Governor with respect to the following elements of that role description:

A) To meet the duties laid out in legislation:

In keeping with NHS Improvement guidance the Lead Governor will:

 liaise between NHSI and the CoG where NHSI has raised concerns about the leadership of the Trust or where the lead governor or the council of governors by majority vote have decided that such liaison is necessary, particularly where the circumstances are such that it would be inappropriate for the Trust Chair to contact the NHSI.

In keeping with the Trust's Constitution the Lead Governor will:

- preside at meetings of the Council of Governors where:
 - matters relating to the Non-Executive Directors are being considered and, as a result, a conflict of interest exists relating to the Chairman and the Deputy Chairman – Section 2.1.3;
 - where the Chairman, Deputy Chairman, and other Non-Executive Directors are all absent or have a conflict of interest and the Lead Governor shall have a casting vote – section 3.6; and
- together with the Senior Independent Director (SID) and Director of HR, receive the Resolution of Disputes, Level 2 investigation report, discuss the recommendations and agree an action plan for implementation section 6.6.

B) To be a conduit for sharing information and views between the Trust and Council, including meeting with the Trust Chair and canvassing Governors on items for Governor formal meeting agendas. The Lead Governor will keep the Council updated on the conversations.

. . .

D) To attend all public Board meetings ...

Term of Office:

The period of office will run from the election conclusion in June to 31 May each year.

If the Lead Governor has to step down during the term of office, the Deputy Lead Governor will be invited to serve the remainder of the term. If the invitation is accepted, a new election will be run for the Deputy Lead Governor post and the successful candidate will serve the remainder of the term of office.



Person Specification:

The Deputy Lead Governor must be an elected Governor.

The following attributes are considered desirable for Governors standing for election to the Deputy Lead Governor role.

- a. To have the confidence of Governor colleagues and of members of the Board of Directors.
- b. To show adherence to the Nolan Principles.
- c. To have an understanding of the Trust's Constitution.
- d. To be able to commit the time necessary.
- e. To be IT literate.
- f. To have the ability to influence, negotiate and present a well-reasoned argument.

Holding the post of Deputy Lead Governor does not preclude the incumbent taking on the role of Chair for one of the Council's Committees.



REPORT TO:	COUNCIL OF GOVERNORS (COG)					
REPORT TITLE:	MEETING AND COMMITTEE DATES 2022/23					
MEETING DATE:	28 APRIL 2022					
BOARD SPONSOR:	CHAIRMAN					
PAPER AUTHOR:	GOVERNOR AND MEMBERSHIP LEAD					
APPENDICES:	NONE					
Executive Summary:	•					
Action Required: (Highlight one only)	Decision	Approval	Information	Assurance	Discussion	
Purpose of the Report:	This paper proposes to the Council of Governors the Council and sub Committee meeting dates for 2022-2023.					
Summary of Key	- 0					
Issues:			ernor meeting		12.20	
155ues.	28 April 202 21 June 202		Public / Closed Public / Closed	Ŷ	0 -16.00	
			ublic / Closed	v	-12.00	
	20 Decemb		ublic / Closed	•	0 -16.00	
		-		-		
		nbership Er nmittee	igagement &	Communicat	ion	
	13 June 20		.00-13.30			
	2 September 2022 12.00-13.30					
	1 December 2022 12:00-13:30					
	2 February 2023 12.00-13.30					
	Audit & Governance Committee					
	11 June 20	22 12	2.00-13.30			
	9 September 2022 12.00-13.30 12 December 2022 12.00-13.30					
	10 March 2023 12.00-13.30					
	Staff & Patient Engagement Committee					
	27 May 202	22 12	2.00-13.30			
	•	er 2022 12				
		er 2022 12				
	1 March 20		2.00-13.30			
	Nomination and remuneration Committee					
	твс					
Кеу	The CoG is	asked to AF	PROVE the m	eeting dates.		
Recommendation(s):						
Implications:						
Links to 'We Care' Strate	egic Objecti	ves:				
					1	



Our patients	Our people	Our future	Our sustainability	Our quality and safety
Governor Statutory Duties:	All			
Previously Considered by:				