

List of NHS Acronyms

Acronym	Definition
A&E	Accident & Emergency
ADT	Admissions, Discharges and Transfers
AfC	Agenda for Change
AHP	Allied Health Professional
AP	Assistant Practitioner
AQP	Any Qualified Provider
AWP	Any Willing Provider
BAU	Business As Usual
BHD	Buckland Hospital Dover
BMA	British Medical Association
BME	Black and Minority Ethnic
BNF	British National Formulary
CAB/C&B	Choose And Book
CAB	Clinical Advisory Board
CAC	Children Assessment Centre
CAF	Common Assessment Framework
CAMHS	Children and Adolescent Mental Health Service
CAT	Computerised Axial Tomography (scan)
CCG	Clinical Commissioning Group
CCU	Critical Care Unit
CDU	Clinical Decision Unit
CEO	Chief Executive Officer
CFH/CfH	Connecting For Health (Please note, this should only ever be NHS CFH please)
CHAI	Commission for Healthcare Audit and Inspection
CHD	Coronary Heart Disease
ChYPS	Children and Young Persons Service (formerly CAMHS)
CIC	Community Interest Company
CIP	Cost Improvement Programme
CMHT	Community Mental Health Team

CPA	Care Programme Approach
CPD	Continuing Professional Development
CPN	Community Psychiatric Nurse
CQC	Care Quality Commission
CQUIN	Commissioning for Quality and Innovation
CRG	Clinical Reference Group
CSU	Commissioning Support Unit
DGH	District General Hospital
DGS	Dartford, Gravesham and Swanley
DoH/DH	Department of Health
DNA	Did Not Attend
DNR	Do Not Resuscitate
DPA	Data Protection Act
DQ	Data Quality
DR	Disaster Recovery
DS	Discharge Summary
DSU	Day Surgery Unit
DTC	Diagnosis and Treatment Centre
DVH	Darent Valley Hospital
E&D	Equality & Diversity
ED	Emergency Department
EDM	Electronic Document Management
EDN	Electronic Discharge Notification
EIA	Equality Impact Assessment
EKHUFT	East Kent Hospitals University NHS Foundation Trust
e-KSF	(electronic) Knowledge and Skills Framework
ENT	Ear, Nose and Throat
EPP	Expert Patient Programme
EPR	Electronic Patient Record
EQIA	Equalities Impact Assessment
ERIC	Estates Return Information Collection

ESR	Electronic Staff Record
ETD	Education, Training and Development
EVMC	Estuary View Medical Centre
EWAs	Enterprise-Wide Arrangements
EWTD	European Working Time Directive
FBC	Full Business Case
FOI	Freedom Of Information
FOIA	Freedom of Information Act
FSC	Social Care, Health & Wellbeing (KCC)
FT	Foundation Trust
FTN	Foundation Trust Network
GDC	General Dental Council
GDS	General Dental Services
GMC	General Medical Council
GMS	General Medical Services
GOS	General Ophthalmic Services
GP	General Practitioner
GPC	(BMA) General Practitioners Committee
GPhC	General Pharmaceutical Council
GPS	Government Procurement Services
GPwSI	General Practitioner with a Special Interest (in a particular clinical specialty)
HASCIP	Health & Social Care Integration Programme
HDU	High Dependency Unit
HEMS	Helicopter Emergency Medical Service
HES	Hospital Episodes Statistics
HIA	Health Impact Assessment
HIS	Health Information Service/System
HLC	Healthy Living Centre
HOSC	Health & Overview Scrutiny Committee
HPA	Health Protection Agency
HSCI	Health Service Cost Index

HSCIC	Health and Social Care Information Centre
HSE	Health and Safety Executive
HSJ	Health Service Journal
HWK	Healthwatch Kent
HWB	Health & Wellbeing Board
HWE	Healthwatch England
ICAS	Independent Complaints Advocacy Service
ICO	Integrated Care Organisation
ICP	Integrated Care Pathway
ICT	Information and Communication Technology
ICU	Intensive Care Unit
IG	Information Governance
IGG	Intelligence Gathering Group
IGT/IG/IGTK	IG Toolkit
IM&T	Information Management and Technology
IP	Inpatient
IRP	Independent Reconfiguration Panel
ISA	Independent Safeguarding Authority
ISTC	Independent Sector Treatment Centres
ITT	Invitation to Tender
ITU	Intensive Therapy Unit
JHWS	Joint Health and Wellbeing Strategy
JSNA	Joint Strategic Needs Assessment
KCA	Kent Council on Addiction
KCHT	Kent Community Health Trust
K&CH	Kent and Canterbury Hospital
KDAAT	Kent Drug, Alcohol and Addiction Team
KHWBB	Kent Health and Wellbeing Board
KIASS	Kent Integrated Adolescent Support Service
KMPT	Kent & Medway Partnership Trust – Mental Health
KPI	Key Performance Indicator

KSF	Key Skills Framework
KSF	(NHS) Knowledge and Skills Framework
LA	Local Authority
Las	Local Authorities
LAS	Locum Appointment for Service
LAT	Locum Appointment for Training
LDP	Local Delivery Plan
LES	Local Enhanced Service
LGA	Local Government Association
LHB	Local Health Board
LHC	Local Health Community
LHW	Local Healthwatch
LINKs	Local Involvement Networks
LMC	Local Medical Committee
LSP	Local Service Provider
LSP	Local Strategic Partnership
LTA	Long-Term Agreement
LTC	Long-Term Conditions
MASH	Multi-Agency Safeguarding Hub
MAU	Medical Admission/Assessment Unit
MCN	Managed Clinical Network
MCP	Multi-speciality Community Providers
MHRA	Medicines and Healthcare Products Regulatory Agency
MMR	Measles, Mumps, Rubella (vaccination)
MRC	Medical Research Council
MRI	Magnetic Resonance Imaging
MRSA	Methicillin-resistant Staphylococcus aureus
MTW	Maidstone & Tunbridge Wells Hospital Trust
NAG	National Advisory Group
NAO	National Audit Office
NCVO	National Council for Voluntary Organisations

NDA	National Diabetes Audit
NEAT	New and Emerging Applications of Technology
NED	Non-Executive Director
NHS	National Health Service
NHSBT	NHS Blood and Transplant
NHSCB	NHS Commissioning Board
NHSCC	NHS Clinical Commissioners
NHSE	NHS Employers
NHSI	NHS Institute for Innovation and Improvement
NHSLA	National Health Service Litigation Authority
NHST	NHS Trust
NHS LIFT	NHS Local Improvement Finance Trust
NICE	National Institute of Clinical Excellence
NIHR	National Institute for Health Research
NMC	Nursing and Midwifery Council
NRES	National Research Ethics Service
NSCG	National Specialist Commissioning Group
NSF	National Service Framework
OBS	Outline Business Case
ODP	Operating Department Practitioner
OJEU	Official Journal of the European Union
ONS	Office for National Statistics
OOH	Out Of Hours
OP	Outpatient
OPCS	Office for Population Censuses and Surveys Classification of Surgical Operations and Procedures
OSC	(Local Authority) Overview and Scrutiny Committee
OT	Occupational Therapist/Therapy
PA	Physician Assistant
PACS	Primary and Acute Care Systems
PACS	Picture Archiving and Communications System
PALS	Patient Advice & Liaison Service

PAS	Patient Administration Service
PBC	Practice-Based Commissioning
PbR	Payment by Results
PCIS	Primary Care Information Service
PFI	Private Finance Initiative
PhwSI	Pharmacist with Special Interest
PIAG	Patient Information Advisory Group
PID	Person Identifiable Data
PID	Project Initiation Document
PIG	Policy Implementation Guide
PMS	Personal Medical Services
PPC	(prescription) Pre-Payment Certificate
PPE	Patient and Public Engagement
PPEI	Patient and Public Engagement and Involvement
PPG	Patient Participation Group
PPI	Public and Patient Involvement
PPIC	Private Patient Income Cap
PROM	Patient-Reported Outcome Measure
PTL	Patient Tracking List
Q&A	Questions and Answers
QA	Quality Assurance
QEQM	Queen Elizabeth Queen Mother Hospital Margate
QIPP	Quality, Innovation, Productivity and Prevention
QOF	Quality Outcome Framework (Assessor Validation Reports)
R&D	Research and Development
RCGP	Royal College of General Practitioners
RCM	Royal College of Midwives
RCN	Royal College of Nursing
RCoA	Royal College of Anaesthetists
RCP	Royal College of Physicians
RCS	Royal College of Surgeons

RCSLT	Royal College of Speech and Language Therapists
RCT	Randomised Controlled Trial
RN	Registered Nurse
RO	Responsible Officer
RVH	Royal Victoria Hospital Folkestone
RTT	Referral To Treatment
SARS	Severe Acute Respiratory Syndrome
SAU	Surgical Admission Unit
SCG	Specialised Commissioning Group
SCR	Summary Care Record
SEAP	Support, Empower, Advocate and Promote
SEAU	Surgical Emergency Assessment Unit
SECAM	South East Coast Ambulance service
SITREPS	Situation Reports
SMR	Standardised Mortality Ratio
SOC	Strategic Outline Case
SOR	Society of Radiographers
SPA	Single Point of Access
SRO	Senior Responsible Owner
SSRB	Senior Salaries Review Body
TDA	NHS Trust Development Authority
TUPE	Transfer of Undertaking Protection of Employment Regulations
TWR	Two-Week Referral
UCLH	University College London Hospital
VCS	Voluntary and Community Sector
VFM	Value for Money
VTE	Venous Thromboembolism
WHO	World Health Organisation
WIC	Walk In Centre
WTD	Working-Time Directive
WTE	Whole Time Equivalent

WHH William Harvey Hospital Ashford

List of Glossary

Glossary	Meaning
Acute Care	A branch of secondary health care where a patient receives active but short-term treatment for a severe injury or episode of illness, an urgent medical condition, or during recovery from surgery. In medical terms, care for acute health conditions is the opposite from chronic care, or longer term care.
Antenatal Care (Maternity)	The care patient receives from healthcare professionals during pregnancy. The purpose of antenatal care is to monitor the patient health, the baby's health and support the patients to make plans which are right for them.
Ambulatory Care	Health services provided on an outpatient basis to those who visit a hospital or other healthcare facility and depart after treatment on the same day.
Commissioning	A continual process of analysing the needs of the community, designing pathways of care then specifying and buying services that will deliver and improved agreed health and social outcomes within the resources available.
Day Surgery	Minor surgery that does not require the patient to stay in hospital overnight.
Dermatology	The branch of medicine concerned with the diagnosis and treatment of skin disorders.
District Nurses	Are senior nurses in the United Kingdom's National Health Service who manage care within the community, leading teams of community nurses and support workers, as well as visiting house-bound patients to provide advice and care such as palliative care, wound management.
Diagnostic Tests	Blood or urine tests, X-rays, ultrasound and other imaging techniques that help clinicians see what is happening inside the body to help them diagnose a patient condition.
Emergency Care	An immediate response to time critical health care need.
End of Life Care	An important part of palliative care for people who are nearing the end of their life. End of life care is for people who are considered to be in the last year of life, but this timeframe can be difficult to predict.
Equality Act	Passed in 1995, this law makes it illegal to offer a public service which is inaccessible to someone because of their physical or learning disabilities.
Follow-up	A second or subsequent appointment to check on the outcome of a treatment plan.
In-patients Care	Provided in a hospital where patient will stay overnight at least one night.
Integrated Care Pathway	A multidisciplinary outline of anticipated care, placed in an appropriate timeframe, to help a patient with a specific condition

	or set of symptoms move progressively through a clinical experience to positive outcomes.
Minor Injuries Unit	A hospital department in the UK largely staffed by emergency nurse practitioners (ENPs) working autonomously looking after minor injuries such as lacerations and fractures, and have access to X-ray facilities.
Musculoskeletal (MSK) Service	Care of conditions related to body muscles, bones and joint mobility.
NHS Clinical Commissioners	This is the membership organisation of clinical commissioning groups. Their job is to help get the best healthcare and health outcomes for their local communities and patients. In East Kent there are four clinical commissioning groups (CCGs) as follows; <ul style="list-style-type: none"> • Ashford CCG • South Kent Coast CCG • Thanet CCG • Canterbury and Coast CCG
'One Stop' Care Model	One stop shop is the Outpatient model to which EKHUFT aspire. They are designed to allow us to reduce appointments and create opportunities for getting consultations, diagnostic tests, and treatment plan all in one appointment. For surgical patients it will also include pre assessment and agreement of operation date.
Ophthalmology	The branch of medicine that deals with the anatomy, physiology and diseases of the eye.
Option Appraisal	Comparing key points about several alternatives to guide a choice that ensures agreed objectives are met as close as possible.
Outpatients Care	Provided in a hospital or at a freestanding surgery centre. Afterward patients are released to recuperate at home.
Paramedics	The senior healthcare professional at an accident or a medical emergency. Working on their own, or with an emergency care assistant or ambulance technician, they assess the patient's condition and give essential treatment.
Palliative Care	Care for people living with a terminal illness where a cure is no longer possible. It's also for people who have a complex illness and need their symptoms controlled.
Patient Discharge	To inform patient officially that he/she can or must leave the hospital.
Primary Care	The day-to-day health care given by a health care provider. Typically this provider acts as the first contact and principal point of continuing care for patients within a health care system, and coordinates other specialist care that the patient may need
Pre-assessment Tests	Checks made by a nurse before patient has an operation or other healthcare procedure.
Pharmacy Outlet	A chemist's shop which dispenses prescription
Rheumatoid Arthritis Service	Rheumatoid arthritis (RA) is where the joints of the body become inflamed and cause pain and tenderness.
Self-care and Preventative Activities	Includes any intentional actions patient takes to care for their physical, mental and emotional health.

Specialist Care	Care for people with severe health conditions in a specialist hospital. Very small number of patients needs this type of emergency or complex care.
Stroke	A "brain attack". It can happen to anyone at any time. It occurs when blood flow to an area of brain is cut off. When this happens, brain cells are deprived of oxygen and begin to die. When brain cells die during a stroke, abilities controlled by that area of the brain such as memory and muscle control are lost.
Surgery	The specialty of medicine that treats diseases and disorders by cutting, removing or changing the body with an operative procedure. Surgery could either be minor or major.
Telemedicine	Use of new technology to help clinicians to discuss a patient access to relevant medical images and information
Tiers of Care	Tiered model of care seek to match intensity and acuity of the problem to the intensity and acuity of the treatment; primary care plays a key role in these models
Therapy	Treatment that helps patient regains their ability to carry out tasks of daily living.
Unscheduled Care	Involve services that are available for the public to access without prior arrangement where there is an urgent actual or perceived need for intervention by a health or social care professional
Urgent Care	The response before the next in-hours or routine (primary care) service is available
Vascular Disease	Includes any condition that affects the circulatory system, such as peripheral artery disease. This ranges from diseases of the arteries, veins and lymph vessels to blood disorders that affect circulation
Walk-in Centres	Are staffed by teams of nurse practitioners who provide treatment and advice for patients on a range of minor illnesses and injuries, without an appointment.
Women's Health	Health issues specific to female anatomy.