

Introduction

A summary of key trends and actions of the Trust's performance against the clinical quality and patient safety indicators is provided together with supporting narrative. The report is structured around the key themes of the annually published Quality Report/Account; Patient Safety, Patient Experience and Clinical Effectiveness.

	Measure	Improvement Metric	Target 13/14	Jan-14	Jan-13	vs Jan-13	YTD	
Patient Safety	Mortality Rates	HSMR	-	82.2	80.3	↑	82.4	
		RAMI	-		94.0		-	
					Q1 13/14	Q1 12/13	vs Q1 12/13	YTD
		SHMI (%)	-	94.96%	93.49%	↑	-	
					Mar-14	Mar-13	vs Mar-13	YTD
	Crude Mortality: All Ages (Per 1 000)	Non-Elective	-	32.400	39.343	↓	30.713	
		Elective	-	0.443	0.122	↑	0.319	
	Risk Management	Serious Incidents (STEIS)	New Incidents	-	8	10	↓	-
			Open Incidents	-	33	28	↑	Cumul.
	HCAI	MRSA	Attributable	0	8	4	↑	Cumul.
			C. difficile	29	49	39	↑	Cumul.
	Infection Prevention	Mandatory Training Compliance (%)		95.0%	87.2	87.9%	↑	85.8%
	Harm Free Care (HFC)	Safety Thermometer	EKHUFT	93.0%	94.9%	89.6%	↑	91.0%
		HFC (%) - Old & New Harm	National	-	93.6%	92.5%	↑	-
	Nurse Sensitive Indicators	Pressure Ulcers: Grades 2,3 and 4	Acquired	-	27	34	↓	324
Avoidable			135	10	10	↔	126	
Falls			1788	166	209	↓	2019	
Clinical Incidents	Total Clinical Incidents		-	1120	1018	↑	12460	
Patient Experience	Compliments and Complaints	Compliments:Complaints	-	25:1	13:1	↑	-	
		No. Care Spells per Formal Complaint	-	1140	756	↑	-	
	Experience	Friends and Family Test (Star Rating)		5.0	4.4		-	
		Adult Inpatient Experience (%)		80.00%	87.57%	89.12%	↓	-
		Mixed Sex Accommodation Occurrences		-	8	9	↓	79
Clinical Effectiveness	Readmission Rate			Feb-14	Feb-13	vs Feb-13	YTD	
		7 Day (%)	2.0%	4.86%	4.70%	↑	4.54%	
		30 Day (%)	8.3%	9.42%	8.96%	↑	9.13%	
	CQUIN			Mar-14	Mar-13	vs Mar-13	YTD	
		Standard Contract CQUIN	Multiple			↔		
		Specialist CQUIN	Multiple					
	Bed Usage	Bed Occupancy (%)		-	95.34%	95.49%	↓	92.84%
		Extra Beds (%)		-	5.77%	8.83%	↓	6.02%
Outliers		-	25.06	43.90	↓	368.13		
Delayed Transfers of Care (Average)		-	35.75	39.75	↓	38.56		
Care Quality Commission	Intelligent Monitoring Report	Outcome Measures	Risks	-	4		-	
			Elevated Risks	-	1		-	

NB: RAMI - Data sharing agreements with CHKS have now been resolved. An up to date RAMI position will be published in the near future.