

REPORT TO: **COUNCIL OF GOVERNORS – 7 NOVEMBER 2014**

SUBJECT: **PATIENT & STAFF EXPERIENCE COMMITTEE REPORT**

PURPOSE: **INFORMATION/DISCUSSION**

### **SUMMARY OF COMMITTEE ACTIVITY**

There has been one meeting, on 7<sup>th</sup> October, since last CoG Council. The meeting scheduled for earlier this week, on 4<sup>th</sup> November, was cancelled to avoid duplication of issues due to be addressed today at the Council of Governors. The main item on the agenda was an update on initiatives/issues handled by Estates/Facilities. This has been deferred to a future date. Another scheduled presentation, linked to the Wayfinder Project, was cancelled as no longer relevant following the CQC Report & the planned appointment of a new Project Manager.

On the 7<sup>th</sup> October the P&SE Committee listened to an excellent presentation from the Lead Nurse/Midwife Safeguarding Children. The committee was impressed with the work and professionalism of the Safeguarding Team and reassured by future plans.

Unfortunately there is a significant problem in that staff attendance for Safeguarding Training days can be very poor. Staff are registered for Safeguarding Education and Training (E&T) but, we understand due to clinical pressures, they often do not attend on the day. This is cause for concern. Unless staff receive appropriate E&T then the whole Child Safeguarding system is potentially at risk.

The Governors have already raised staff non- attendance at study days, for other areas of practice, as a cause for concern. At the P&SE meeting on 2<sup>nd</sup> September we asked for data on how many study places are wasted due to staff being unable to be released from their clinical duties. Apparently this has not been routinely collected and we have not received any further information to date. While we appreciate that clinical demands have priority there does not seem much point in spending time and money on planning E&T, then booking places, when their attendance is not guaranteed. There is also the issue that E&T, deemed necessary for staff, is not being delivered, potentially suggesting lack of a solid knowledge base for practice in some areas.

It was agreed at the October meeting that the P&SE Committee would channel concerns directly to the Board of Directors via the NED member linked to the Committee. We have requested that staff attendance at study events shall be taken forward as an issue for action.

### **FUTURE WORK:**

The P&SE Committee projected work for the next year was presented to the Joint meeting of the Council of Governors and Board of Directors in October.