

# Annual Members' Meeting

## 2014

# Council of Governors Report

**Your Governors' activity and  
achievements during the year**

**Brian Glew**

Lead Governor

# Council of Governors Report

- Key issue over past 6 months has been Care Quality Commission (CQC) inspection and report, which attracted widespread media coverage
- Council of Governors (CoG) has considered report and met members of Trust Board
- Report identified some areas of good practice within Trust and rated care as good, but also some very negative findings
- Overall rating “inadequate”
- We recognise there are improvements to be made, many already planned by Trust before CQC report
- We believe CQC ratings are misleading in several areas and some of their evidence is thin
- We have confidence in Trust Board and confidence and pride in staff
- We want to hear your views

# Council of Governors Report

- CoG meets every other month and has 6 sub-committees or working groups, meeting as often as every month
- Subjects range from patient and staff experience through strategy and the recruitment of Non-Executive Directors to communication initiatives
- Many additional ad hoc meetings and activities
- We question, challenge, and seek assurance, always working to represent your interests and those of wider public
- We contribute ideas and suggestions
- We hold Non-Executive Directors to account

# Council of Governors Report

- We have on your behalf:
  - Joined Trust Executives in regular visits around hospitals to review and assure patient safety
  - Looked in depth at priority areas of patient care and services, including 62-day cancer target and staff rostering
  - Reviewed and questioned arrangements for nurse training
  - Contributed to continued development of patient meal service
  - Monitored and contributed to improvement and development plans in areas such as complaints handling, facilities management and accommodation usage
  - Reviewed and contributed to Trust's plans for outpatient services, reflecting wide range of views expressed through public consultation

# Council of Governors Report

- We have on your behalf
  - Reviewed and contributed to Trust's 2-year operational plan and 5-year strategic plan
  - Scrutinised and contributed to plans for joint pathology service with Maidstone and Tunbridge Wells Trust
  - Reviewed and produced commentary on Trust's Quality Report
  - Reviewed and approved the external auditors' work plan and their performance
  - Continued to develop plans for improving ways we communicate with and consult you, Trust membership, and wider public

# Council of Governors Report

- Busy year ahead
  - Working with Trust on implementation of CQC improvement plan
  - Recruitment of new Non-Executive Directors
  - Ratify appointment of new Chief Executive Officer
  - Continue rest of regular work programme
- We represent your interests as Trust members and interests of members of public
- We regularly ask for your views and questions through newsletter, the Trust website and at face-to-face events
- Please take these opportunities and share your thoughts with us

# Council of Governors Report

Any questions?