

CLINICAL QUALITY & PATIENT SAFETY PERFORMANCE SUMMARY



Introduction

A summary of key trends and actions of the Trust's performance against the clinical quality and patient safety indicators in 2012/13 is provided together with supporting narrative. The report is structured around the key themes of the annually published Quality Report/Account; Patient Safety, Patient Experience and Clinical Effectiveness.

Measure	Improvement Metric		Target 13/14	Sep-13	Sep-12	vs Sep-12	YTD
Mortality Rates Patient Safety Risk Management HCAI	HSMR			80.6	82.7	1 1	82.7
	RAMI				87.1		
				Q4 12/13	Q4 11/12	vs Q4 11/12	YTD
	SHMI (%)			103.34%	98.93%	1	-
		40000		Nov-13	Nov-12	vs Nov-12	YTD
	Crude Mortality:	Non-Elective	-	28.756	25.675	1	28.888
	All Ages (Per 1000)	Elective	-	0.218	0.459	j	0.170
	Serious Incidents	New Incidents	-	3	5	l i	-
	(STEIS)	Open Incidents	-	33	20		Cumul
	MRSA	Attributable	0	6	0	t t	Cumul
	C. difficile	Post 72h	29	36	25	L.	Cumul
Infection Prevention			95%	84.3%		j	86.9%
Harm Free Care (HFC) Nurse Sensitive Indicators				1		Ĭ	90.2%
	Lance-15 to 100 miles		1 -				
	Commence in the commence of th		-	A CONTRACTOR AND A CONT			215
			135				86
		Tivoldable					1343
							8186
Patient Experience Compliments and Complaints Experience Experience							
			 				_
			5.0				
					87.72%	1	
			-		-	<u> </u>	40
Clinical Effectiveness Bed Usage				Oct-13	Oct-12	vs Oct-12	YTD
	7 Day (%)		2.0%	3.89%	3.97%	1 1	4.37%
	30 Day (%)		8.3%	8.12%	8.37%	J	9.03%
				Nov-13	Nov-12	vs Nov-12	YTD
	Standard Contract CQUIN		Multiple			↔	
	Specialist CQUIN		Multiple		Contribution of the Contri		n kanan mendakan mendidikan da
	Bed Occupancy (%)			92,76%	97.10%	J	92.489
	Extra Beds (%)		<u> </u>	5.41%	5.51%		-
	Outliers		-				93.43
	Delayed Transfers of Care (Average)		-	46.00	39.60	1	38.73
	Risk Management HCAI Infection Prevention Harm Free Care (HFC) Nurse Sensitive Indicators Clinical Incidents Compliments and Complaints Experience Readmission Rate CQUIN	Mortality Rates SHMI (%) Crude Mortality: All Ages (Per 1000) Risk Serious Incidents (STEIS) HCAI Infection Prevention Harm Free Care (HFC) Nurse Sensitive Indicators Clinical Incidents Compliments Compliments And Complaints Compliments Compliments Compliments Adult Inpatient Experience (§ Mixed Sex Accommodation (§ Readmission Rate 7 Day (%) CQUIN Standard Contract CQUIN Specialist CQUIN Specialist CQUIN Bed Occupancy (%) Extra Beds (%) Outliers	HSMR RAMI Mortality Rates Crude Mortality: All Ages (Per 1000) Risk Serious Incidents Management (STEIS) MRSA Attributable C. difficile Post 72h Mandatory Training Compliance (%) Harm Free Care (HFC) HFC (%) - Old & New Harm National Pressure Ulcers: Grades 2,3 and 4 Avoidable Falls Clinical Incidents Compliments and Complaints No. Care Spells per Formal Complaint Friends and Family Test (Star Rating) Adult Inpatient Experience (%) Mixed Sex Accommodation Occurrences Readmission Rate 7 Day (%) 30 Day (%) CQUIN Standard Contract CQUIN Specialist CQUIN Bed Occupancy (%) Bed Extra Beds (%) Usage Outliers	HSMR	HSMR	HSMR	HSMR

NB: RAMI - Data sharing agreements with CHKS have now been resolved. An up to date RAMI position will be published in the New Year.