

COMMUNICATION APPS AND YOUR DATA

We are giving you this sheet because you have been provided with a communication app.

We would like to make you aware of potential third-party involvement in this process, and how information entered into AAC apps may be stored.

Please note that KM CAT is not responsible for safeguarding information entered into communication aids (AAC apps or otherwise). If you choose to store information that you wish to keep confidential on your communication aid, you do so entirely at your own risk.

COMMUNICATION APPS REQUIRING ACCOUNTS

PREDICTABLE 6

Company	Therapy Box (Based in UK)
Secure data transport?	Yes
Secure data storage?	Yes
Privacy statement	Link: https://therapy-box.co.uk/terms-and-conditions
Informing the AAC user	<p>Predictable is made by a company called Therapy Box. To use Predictable, you must set up an account with Therapy Box. There is an option of an offline account, or an online account.</p> <p>An offline account stores information on the device only, and only shares your name and email address with Therapy Box. If the device is erased, or you log out of the offline account, there is no backup.</p> <p>An online account will back up your settings and saved phrases online. This is free of charge, but means that you are giving Therapy Box your data. Therapy Box have assured us that your information will be handled appropriately, and stored securely, but as your vocabulary is stored online, there is a risk that any confidential information that you store as phrases may be accessible to a third-party.</p>

CHATABLE

Company	Therapy Box (Based in UK)
Secure data transport?	Yes
Secure data storage?	Yes
Privacy statement	Link: https://therapy-box.co.uk/terms-and-conditions
Informing the AAC user	<p>ChatAble is made by a company called Therapy Box. You have the option of setting up an account with Therapy Box, or using guest mode.</p> <p>Guest mode stores information on the device only. If the device is erased, there is no backup. A Therapy-box account gives you the option of backing up your vocabulary via settings (this is not automatic).</p> <p>The account is free of charge, but means that you are giving Therapy Box your data. Therapy Box have assured us that your information will be handled appropriately, and stored securely, but as your vocabulary is stored online, there is a risk that any confidential information that you store as phrases may be accessible to a third-party.</p>

GRID FOR IPAD

Company	Smartbox (Based in UK)
Secure data transport?	Yes
Secure data storage?	Yes
Privacy statement	Link: https://thinksmartbox.com/privacy-policy/
Informing the AAC user	Grid for iPad is made by a company called Smartbox. To use this app, you must set up an account with Smartbox. This is free of charge, but means that you are giving Smartbox your details. Smartbox have given us assurances that your account details are handled appropriately, and they do not have access to your vocabulary. If you backup your vocabulary, or enable remote editing, your vocabulary is stored and synced using Dropbox. There may be a risk that any confidential information that you store as phrases may be accessible to a third-party if you choose to use Dropbox (please see below).

COMMUNICATION APPS NOT REQUIRING ACCOUNTS

These apps do not require an online account to function, however they have optional backup features that require accounts with third-party online (cloud) storage services.

SPEECH ASSISTANT

Speech Assistant presents the choice of either using iCloud to back-up vocabulary in the cloud, or AirDrop or Mail to back up to another device. iCloud requires an online account with Apple (please see below).

PROLOQUO2GO / PROLOQUO4TEXT

Proloquo2Go and Proloquo4Text presents the choice of either using iCloud, Dropbox, or Google Drive account to back-up vocabulary online (please see below).

GOTALK NOW

GoTalk Now presents the choice of either using Dropbox to back-up vocabulary in the cloud, or AirDrop or Mail to back up to another device. Dropbox requires an online account (please see below).

SCENE AND HEARD

Scene and Heard presents the choice of either using iCloud to back-up vocabulary in the cloud, or AirDrop or Mail to back up to another device. iCloud requires an online account with Apple (please see below).

THIRD-PARTY ONLINE DATA-STORAGE SERVICES

ICLOUD (APPLE ID)

Company	Apple (Based in US)
Secure data transport?	Yes
Secure data storage?	Yes
Privacy statement	Link: https://www.apple.com/uk/privacy/approach-to-privacy/
Informing the AAC user	To store data using iCloud, you must set up an account with Apple. This is free of charge, but means that you are trusting Apple with your details. Apple have a privacy policy which states that they handle your account details appropriately, encrypt your data and do not pass it on. The fact that it is online, however, means that there is a risk that any confidential information that you store may be accessed by Apple or a third-party.

DROPBOX

Company	Dropbox (Based in US)
Secure data transport?	Unconfirmed
Secure data storage?	Unconfirmed
Privacy statement	Link: https://www.dropbox.com/en_GB/privacy
Informing the AAC user	To store data using Dropbox, you must set up an account with them. There is a charge if you require more than 2GB and you are trusting Dropbox with your details. Dropbox have a privacy policy which states that they handle your account details appropriately, but the fact that your data is stored online means that there is a risk that any confidential information that you store may be accessed by Dropbox or a third-party.

GOOGLE DRIVE

Company	Google (Based in US)
Secure data transport?	Yes
Secure data storage?	Not Clear
Privacy statement	Links: https://support.google.com/drive/answer/2450387?hl=en https://support.google.com/googlecloud/answer/6056693?hl=en
Informing the AAC user	To store data using Google Drive, you must set up an account with Google. This is free of charge, but means that you are trusting Google with your details. Google have a privacy policy which states that they handle your account details appropriately, that they do not pass it on, but the fact that it is online means that there is a risk that any confidential information that you store may be accessed by Google or a third-party.

Kent and Medway Communication and Assistive Technology (KM CAT) Service – Adult Team

<http://www.ekhuft.nhs.uk/kmcat/>