

Haemtrack

Information for patients and parents from the Haemophilia Centre

What is Haemtrack?

Haemtrack is an online system developed by the providers of the National Haemophilia Database to record your home treatment.

It allows you to record when you treat yourself, the batch numbers, the number of units infused, and the type of treatment used, that is whether it is for a bleed or prophylaxis. Haemtrack will only collect and record this specific information.



Why do I need to use Haemtrack?

This system is compulsory to all patients having clotting factor treatment delivered directly to their home. You will have to agree to complete accurate details about you or your child's home treatment on this database.

Having this information up to date is essential.

1. The information gathered is very helpful for your consultant when you see them in clinic, to show how your treatment is working. That is whether there is any pattern to any bleeding and whether they need to change your treatment.
2. The information is needed by specialist health commissioners. Clotting factor is a high cost drug in the UK and we have to provide the commissioners with information that helps to plan future care and shows how much clotting factor we are using. This information also compares what we do with other Haemophilia Centres.

Failure to keep records up to date could lead to the cancellation of home delivery and you would need to collect treatment from the Haemophilia Centre.

Being considered for any new therapies, drugs, or clinical trials will often be determined by whether Haemtrack is regularly updated. So failure to maintain records means possibly missing great opportunities.



How does Haemtrack work?

You will need a computer, tablet, or smart phone to fill in Haemtrack. It works like a diary. You will have access to a monthly calendar where you can add details of your treatment, including the date and time, the product, and the reason for the treatment.

Please register with Haemtrack at <https://haemtrack.mdsas.com/>

If you are unable to register with Haemtrack or have any difficulties, let the Haemophilia Centre know.

If you do not have access to the internet, we can supply you with home treatment forms to be completed and returned to us.

Is Haemtrack secure?

Yes, the system is secure. You will be given a unique login and can choose your own password. The only people who can access your data at the Haemophilia Centre are the Data Manager, your consultant, your nurses, and the physiotherapist looking after you.

What if I have any problems with Haemtrack?

- You can contact the **Haemophilia Centre** directly and speak to our Data Manager on:
Email: ekh-tr.haemophilia@nhs.net
Non urgent and routine enquiries: 01227 78 31 57
- Alternatively, you can contact the **Haemtrack** team directly on:
Email: support@mdsas.com
Telephone: 0161 27 77 91 7

This leaflet has been produced with and for patients

If you would like this information in **another language, audio, Braille, Easy Read, or large print** please ask a member of staff. You can ask someone to contact us on your behalf.

Any complaints, comments, concerns, or compliments please speak to your doctor or nurse, or contact the Patient Advice and Liaison Service (PALS) on 01227 78 31 45, or email ekh-tr.pals@nhs.net

Patients should not bring in large sums of money or valuables into hospital. Please note that East Kent Hospitals accepts no responsibility for the loss or damage to personal property, unless the property had been handed in to Trust staff for safe-keeping.

Further patient leaflets are available via the East Kent Hospitals web site www.ekhufft.nhs.uk/patientinformation