

Testing your hearing in hospital

Information for patients and carers

Bring to your hospital appointment

- your notes
- your hospital passport
- a list of places where you find it hard to hear noises.

You can bring someone with you to the hospital, if you need help.

When you come to hospital

- Your appointment letter will tell you where you need to go.
- Bring your appointment letter with you.
- Show the person at the reception desk your appointment letter.

Text only



- You will be asked to sit down in the waiting room.
- An audiologist will take you to the check-up room. An audiologist is a person who checks or tests your hearing.
- The audiologist will ask you some questions.
- The audiologist will check your ears with a light.
- You will have a hearing test in a sound-proof room or booth (a quiet area). The test will check what sounds you can hear.
- You will be asked to wear headphones or a headband. You will hear sounds through the headphones.
- The audiologist will sit outside the room.
- The audiologist may need to check inside your ear.

Your hearing test will take no longer than 30 minutes.

You can stop the test at any time.

You will be told the results of your test before you leave the hospital.

You can ask questions or speak to your doctor afterwards.

Our Patient Advice and Liaison Service (PALS) can help you.

You can ask a question or tell them if you are unhappy about something.

Phone: 01227 78 31 45 The team can phone you back.

Email: ekh-tr.pals@nhs.net

Post: Patient Advice and Liaison Service (PALS)
Trust Offices Kent and Canterbury Hospital
Ethlebert Road, Canterbury
CT1 3NG

Created together with people with a communication need, the
experts by experience