

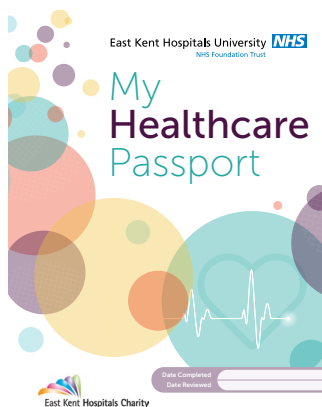
# Testing your hearing in hospital

Information for patients and carers



**Bring to your hospital appointment**

- **your notes**



- **your hospital passport**



- **a list of places where you find it hard to hear noises.**

**Easy Read**





You can **bring someone with you to the hospital**, if you need help.

East Kent Hospitals University **NHS**  
NHS Foundation Trust

Kent & Canterbury Hospital  
Ethelbert Road  
Canterbury  
CT1 3NG

Direct Line Tel. 12345 678910

Dear Lina

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Kind regards

Consultant's Secretary

## When you come to hospital

- Your **appointment letter** will tell you where you need to go.
- **Bring your appointment letter** with you.



- Show the person at the reception desk your **appointment letter**.



- You will asked to sit down in the **waiting room**.



- An **audiologist** will take you to the check-up room.

An audiologist is a person who checks or tests your hearing.



- The audiologist will **ask you some questions**.



- The audiologist will **check your ears** with a light.



- You will have a hearing test in a **sound-proof room or booth** (a quiet area).
- The test will check what sounds you can hear.



- You will be asked to wear **headphones or a headband**.
- You will hear sounds through the headphones.
- The **audiologist will sit outside** the room.



- The audiologist may need to **check inside your ear**.



Your hearing test will take no longer than **30 minutes**.

You can stop the test at any time.



You will be told **the results of your test** before you leave the hospital.

You can ask questions or speak to your doctor afterwards.

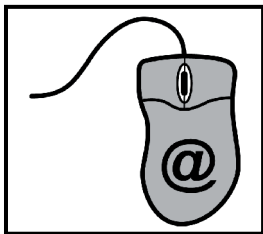


## Our Patient Advice and Liaison Service (PALS) can help you.

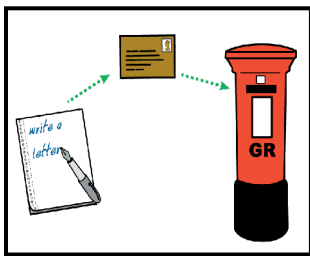
You can ask a question or tell them if you are unhappy about something.

- **Phone:** 01227 78 31 45

The team can phone you back.



- **Email:** [ekh-tr.pals@nhs.net](mailto:ekh-tr.pals@nhs.net)



- **Post:** Patient Advice and Liaison Service (PALS), Trust Offices  
Kent and Canterbury Hospital  
Ethlebert Road, Canterbury  
CT1 3NG

**Our information is made with help from people with a communication need**



Easy Read Group

