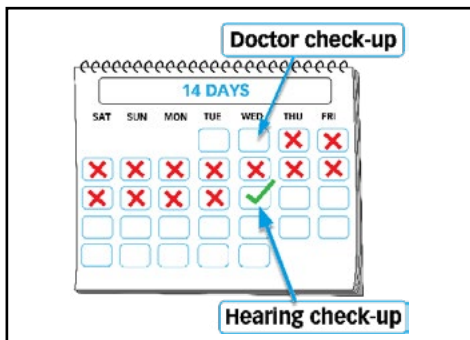


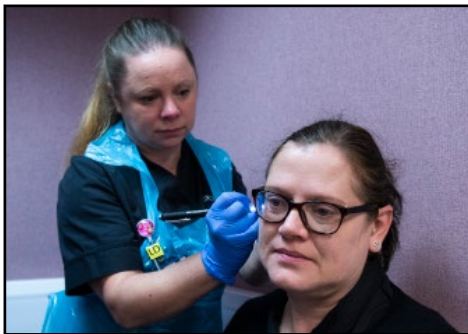
# Testing your hearing in hospital

## Information for patients and carers

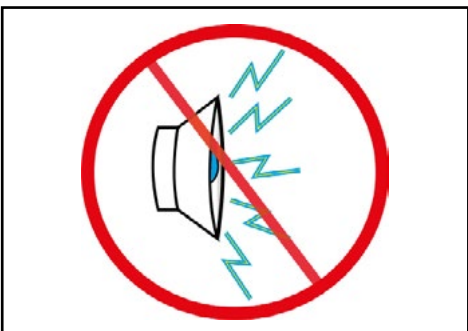


### Things to do before your hospital appointment.

- Please see your **doctor two weeks before your hospital hearing check-up.**



- Your **doctor will check your ears.**
- They will look for wax or a sore ear.



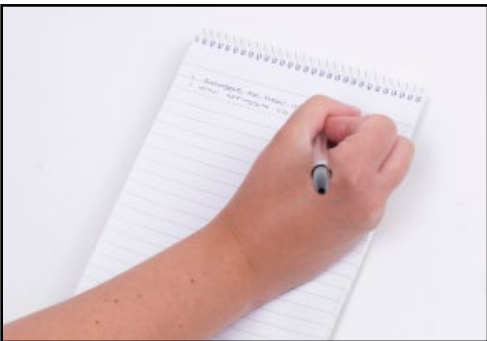
- **Two days before you see your doctor try not to listen to loud noises.**

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- Write down a list of places where you **find it hard to hear noises**.

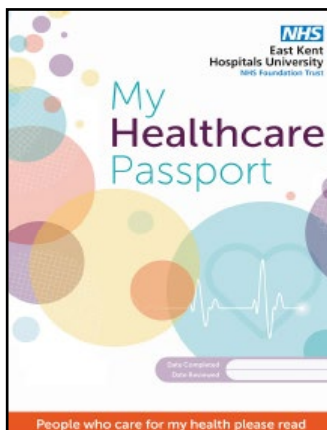


## Bring to your hospital appointment

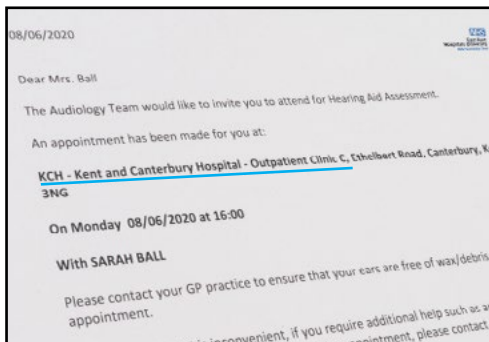
- **your notes**

and

- **your hospital passport.**

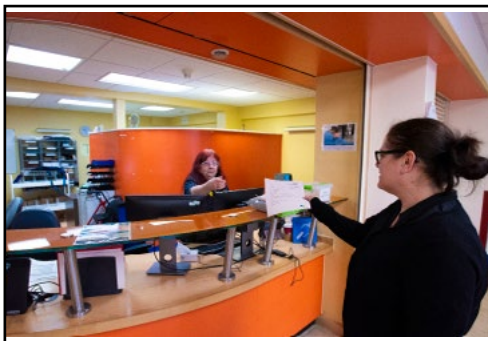


You can also **bring someone with you**, if you need help.



## Before your hospital hearing check-up

- Your **appointment letter** will tell you where you need to go.
- **Bring your appointment letter** with you.



- Show the person at the reception desk your **appointment letter**.



- You will need to sit down in the **waiting room**.



- An **audiologist** (person who checks or tests your hearing) will take you to the check-up room.

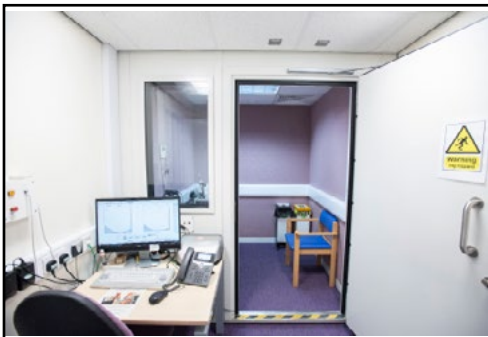
An audiologist is trained to help people with their hearing.



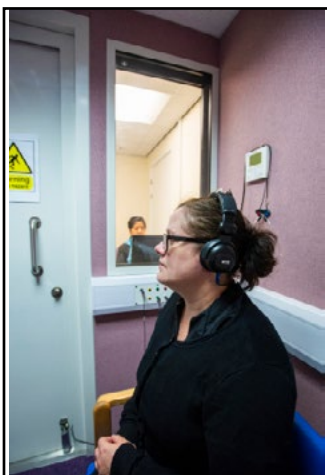
- The audiologist will **ask you some questions**.



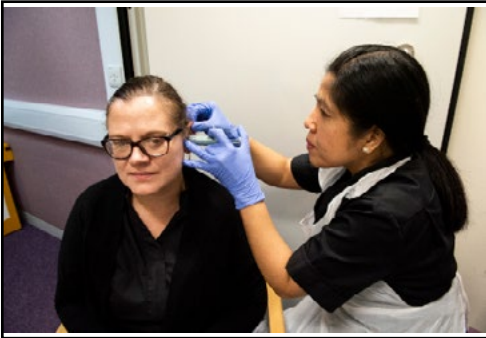
- The audiologist will **check your ears** with a light.



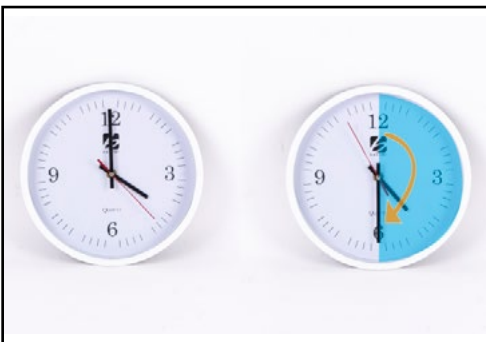
- You will have a hearing test in a **sound-proof room or booth** (a quiet area).
- The audiologist will sit outside the room.



- You will be **asked to wear headphones or a headband**.
- You will hear sounds through the headphones.
- The test will check what sounds you can hear.



- The audiologist may need to **check inside your ear.**



Your hearing test will take no longer than **30 minutes.**

You can stop the test at any time.



You will be told **the results of your test** before you leave the hospital.

You can ask questions or speak to your doctor afterwards.

## Helpful words (glossary)

- **Audiologist** - someone trained to help people with their hearing.



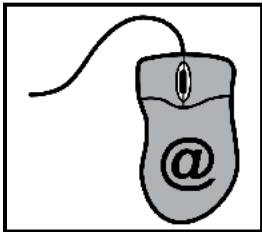
## Our Patient Advice and Liaison Service (PALS) can help you.

You can ask a question or tell them if you are unhappy about something.

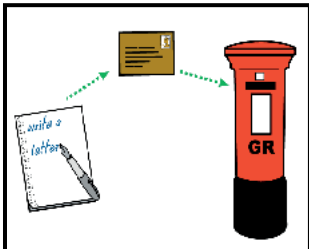
- **Phone:** 01227 78 31 45

The team can phone you back.

- **Email:** [ekh-tr.pals@nhs.net](mailto:ekh-tr.pals@nhs.net)



- **Post:** Patient Advice and Liaison Service (PALS), Trust Offices  
Kent and Canterbury Hospital  
Ethlebert Road, Canterbury  
CT1 3NG



**Our information is made with help from people with a communication need**



Easy Read Group