

INFOFLEX WEB V6

QUICK REFERENCE GUIDE – Recording Declined Offer of HNA

- 1) Log into Infoflex
- 2) Search for and select the patient record
- 3) Click on Holistic Needs Assessments (under heading The Recovery Package)



- 4) Select appropriate cancer pathway
- 5) Click on + Setup new assessment Holistic Needs Assessments Patient History Diagnosis MDMs
- 6) Complete the screen Setting up the assessment Step 1
 - a. Name of keyworker offering assessment (click on dictionary icon to search)
 - b. Name of Hospital (will auto-populate)
 - c. Point in Pathway offered (click dropdown list to select)
 - d. Setting (click dropdown list to select)
 - e. HNA Format (click dropdown list to select)
- 7) Once Step 1 is complete the Step 2 field will appear
 - a. Action to complete (click dropdown list to select the option **Record offer details only**)
- 8) Step 3 Record details of assessment offered boxes appear
 - a. Date HNA Offered (Use calendar icon to select)
 - b. HNA Offer status select Declined
 - c. Reason patient declined HNA (click dropdown list to select)
 - d. Save and continue



Setting up the assessment

Step 1. Record how and when the assessment is being offered.		
Name of keyworker offering assessment	MEDSGR - Sue Green	
Name of Hospital	MEDWAY MARITIME HOSPITAL	
Point in Pathway Offered	Initial cancer diagnosis	*
Setting	Acute setting	*
HNA Format	Electronic	*
Step 2. Record how to start the assessment.		
Action to complete	Record offer details only	
Step 3. Record details of the assessment offered.		
Date HNA Offered	26/10/2020	Ê
HNA Offer Status	Declined	٣
Reason patient declined HNA		Ť
	Patient expressing no concerns	
	Patient too unwell	
	Patient does not have time today	
	Interpreter required before proceeding	
	Other	