

Cutting your new ear mould to size when you do not have an old ear mould

Information for patients

- Find enclosed your new ear mould(s).
- You will need scissors to cut the mould(s).
- Please follow the following five steps.



Step 1

- Hang your hearing aid on your ear as it normally sits.



Step 2

- Insert your new mould in your ear.



Step 3

- Mark the cut-off point with a pen or sharpie.



Step 4

- Cut carefully at the marked cut-off point.



Step 5

- Reattach your hearing aid.

If you have any problems or issues fitting your new ear mould, please contact the Audiology Department.

- Telephone: 01227 86 42 52
(Lines are open Monday, Tuesday, and Thursday 10am to 12 noon, and 2pm to 4pm)
- Email: ekh-tr.audiology@nhs.net

This leaflet has been produced with and for patients

If you would like this information in **another language, audio, Braille, Easy Read, or large print** please ask a member of staff. You can ask someone to contact us on your behalf.

Any complaints, comments, concerns, or compliments please speak to your doctor or nurse, or contact the Patient Advice and Liaison Service (PALS) on 01227 78 31 45, or email ekh-tr.pals@nhs.net

Patients should not bring in large sums of money or valuables into hospital. Please note that East Kent Hospitals accepts no responsibility for the loss or damage to personal property, unless the property had been handed in to Trust staff for safe-keeping.

Further patient leaflets are available via the East Kent Hospitals web site www.ekhuft.nhs.uk/patientinformation