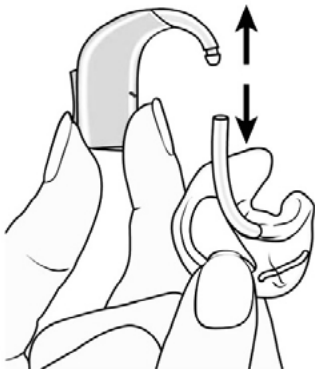


# Cutting your new ear mould tubing to size when you have an old ear mould

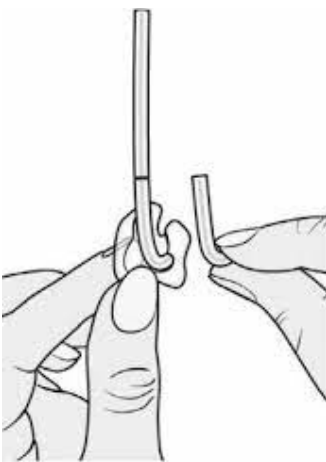
## Information for patients

- Find enclosed your new ear mould(s).
- You will need scissors and pliers.
- Please follow the following three steps.



### Step 1

- Remove the old existing tubing with your hand or pliers.
- Please keep the removed tubing to use for sizing later on.



### Step 2

- Use the removed tubing from step 1 as a guide to cut the new tubing to your exact and preferred length. Carefully cut it at the same length.



### Step 3

- Reattach your hearing aid.

If you have any problems or issues fitting your new ear mould, please contact the Audiology Department.

- Telephone: 01227 86 42 52  
(Lines are open Monday, Tuesday, and Thursday 10am to 12 noon, and 2pm to 4pm)
- Email: [ekh-tr.audiology@nhs.net](mailto:ekh-tr.audiology@nhs.net)

**This leaflet has been produced with and for patients**

If you would like this information in **another language, audio, Braille, Easy Read, or large print** please ask a member of staff. You can ask someone to contact us on your behalf.

**Any complaints, comments, concerns, or compliments** please speak to your doctor or nurse, or contact the Patient Advice and Liaison Service (PALS) on 01227 78 31 45, or email [ekh-tr.pals@nhs.net](mailto:ekh-tr.pals@nhs.net)

**Patients should not bring in large sums of money or valuables into hospital.** Please note that East Kent Hospitals accepts no responsibility for the loss or damage to personal property, unless the property had been handed in to Trust staff for safe-keeping.

**Further patient leaflets** are available via the East Kent Hospitals web site [www.ekhuft.nhs.uk/patientinformation](http://www.ekhuft.nhs.uk/patientinformation)