



# Advice about outpatient follow-up following a visit to hospital with a fracture (broken bone)

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## Information for patients from the Emergency Department

- Your injury has been assessed and treated by Emergency Department staff.
- Your injury and x-rays will be reviewed later by an orthopaedic consultant (a doctor who specialises in fractures).
- Many injuries heal well over time, without any further treatment. However, if Emergency Department staff feel it necessary, an appointment will be arranged for you.
- You will be contacted by phone within the next few days to confirm a plan for treating your fracture and to provide you with further information. You will receive this phone call even if no follow-up is thought to be needed.
- Any information discussed during this phone call will be confirmed in a letter, which will be sent to you and your GP.



## What if I have any further questions or concerns?

Should you have any worries or concerns following discharge from hospital, please contact either of the following Virtual Fracture Clinics.

Virtual Fracture Clinic	Emergencies only (Monday to Friday)	General enquiries (Monday to Friday)	Contact number	Email
William Harvey Hospital, Ashford	9am to 12.30pm	12.30pm to 5pm	07929 87 83 50	<a href="mailto:ekh-tr.VFCWHH@nhs.net">ekh-tr.VFCWHH@nhs.net</a>
Queen Elizabeth the Queen Mother (QEQM) Hospital, Margate	9am to 12.30pm	12.30pm to 5pm	07929 87 82 83	<a href="mailto:ekh-tr.VFCQEQM@nhs.net">ekh-tr.VFCQEQM@nhs.net</a>

**This leaflet has been produced with and for patients**

If you would like this information in **another language, audio, Braille, Easy Read, or large print** please ask a member of staff. You can ask someone to contact us on your behalf.

**Any complaints, comments, concerns, or compliments** please speak to your doctor or nurse, or contact the Patient Advice and Liaison Service (PALS) on 01227 78 31 45, or email [ekh-tr.pals@nhs.net](mailto:ekh-tr.pals@nhs.net)

**Patients should not bring in large sums of money or valuables into hospital.** Please note that East Kent Hospitals accepts no responsibility for the loss or damage to personal property, unless the property had been handed in to Trust staff for safe-keeping.

**Further patient leaflets** are available via the East Kent Hospitals web site [www.ekhuft.nhs.uk/patientinformation](http://www.ekhuft.nhs.uk/patientinformation)