

Patient Initiated Follow-Up (PIFU)

Information for patients

You and your doctor will have talked about PIFU. Together you will decide if PIFU will work for you.

You can ask any questions at this appointment.

You can bring a carer, relative, or friend to support you.

With PIFU you will not have regular hospital appointments.

With PIFU, if you need an appointment you can phone the hospital on:

Telephone: _____

Text only



If you need urgent advice, phone your GP, NHS 111, or go to your nearest Emergency Department.

Make an appointment

- If you feel ill again, with the same condition.
- If you feel worse, with the same condition.
- If you are not getting better.

Do not phone the hospital if you are ill with a new illness. Call your GP or NHS 111 instead.

Our Patient Advice and Liaison Service (PALS) can help you.

You can ask a question or tell them if you are unhappy about something.

Phone: 01227 78 31 45 The team can phone you back.

Email: ekh-tr.pals@nhs.net

Post: Patient Advice and Liaison Service (PALS)
Trust Offices Kent and Canterbury Hospital
Ethlebert Road, Canterbury
CT1 3NG

Created together with people with a communication need, the
experts by experience