

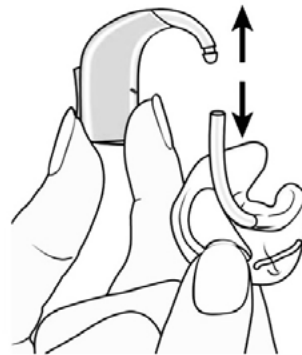
Retubing your ear mould

Information for patients

- Your ear mould comes with a tube in place, which connects the ear mould to the hearing aid.
- This tube needs replacing every four to six months, as it naturally hardens and discolours, reducing the quality of the sound travelling through it.
- The tube can also become blocked up with wax and replacing the tube may be the only way to clear it completely.
- If you are able to retube your ear mould; ask the Audiology Department for some replacement tubing.
- To retube you will need scissors, pliers, and replacement tubing.
- Please follow the next 7 steps to retube your ear mould.

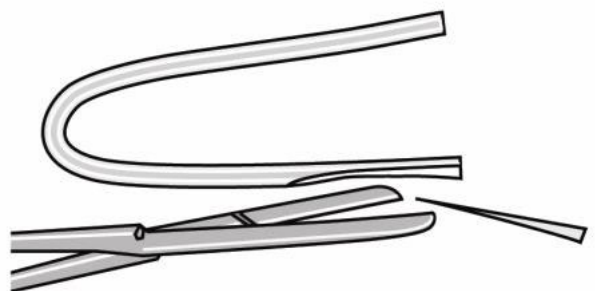
Step 1

- Remove the old existing tubing with your hand or pliers.
- Please keep the removed tubing to use for sizing later on.



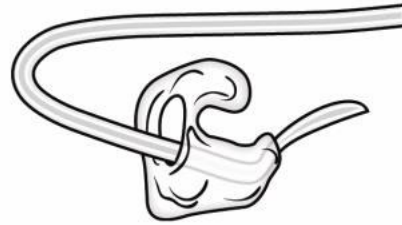
Step 2

- Using replacement tubing, carefully taper the edge of one side using a pair of scissors.
- Do not cut too close to the bend.



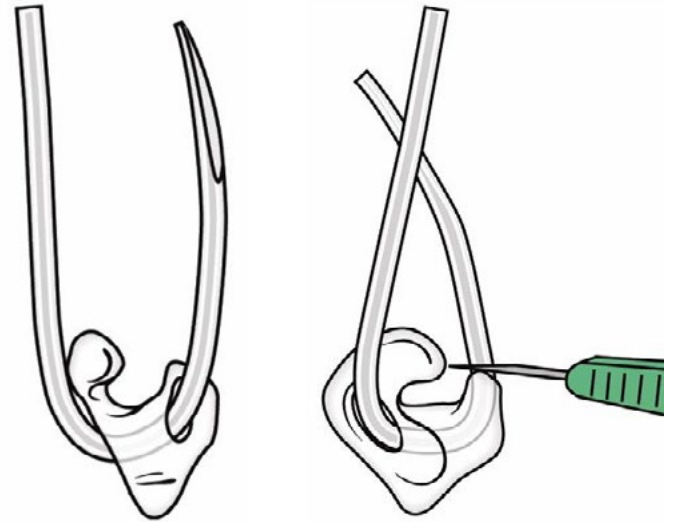
Step 3

- Thread the tapered tube into your ear mould.



Step 4

- Pull the tubing through your ear mould, so that the remaining tubing is facing upwards.

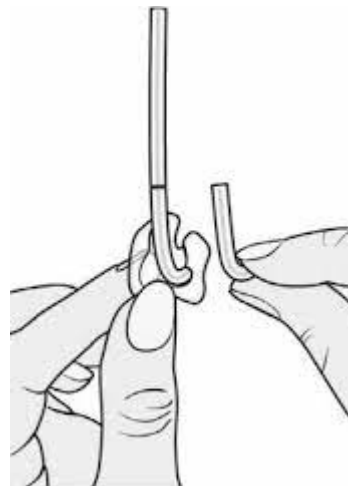


Step 5

- Using a sharp pair of scissors, carefully cut the tapered tubing flush with the end.

Step 6

- Use the removed tubing from earlier as a guide to cut the new tubing to your exact and preferred length.
- Carefully cut it at the same length.



Step 7

- Reattach your hearing aid.

If you have any problems or issues fitting your new ear mould, please contact the Audiology Department.

- Telephone: 01227 86 42 52
(Lines are open Monday, Tuesday, and Thursday 10am to 12 noon, and 2pm to 4pm)
 - Email: ekh-tr.audiology@nhs.net
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This leaflet has been produced with and for patients

If you would like this information in **another language, audio, Braille, Easy Read, or large print** please ask a member of staff. You can ask someone to contact us on your behalf.

Any complaints, comments, concerns, or compliments please speak to your doctor or nurse, or contact the Patient Advice and Liaison Service (PALS) on 01227 78 31 45, or email ekh-tr.pals@nhs.net

Patients should not bring in large sums of money or valuables into hospital. Please note that East Kent Hospitals accepts no responsibility for the loss or damage to personal property, unless the property had been handed in to Trust staff for safe-keeping.

Further patient leaflets are available via the East Kent Hospitals web site www.ekhuft.nhs.uk/patientinformation