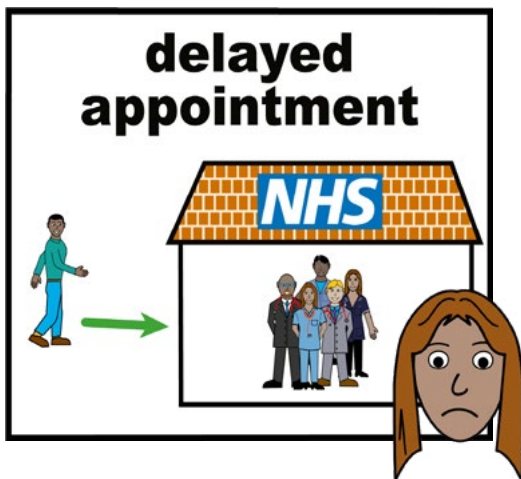
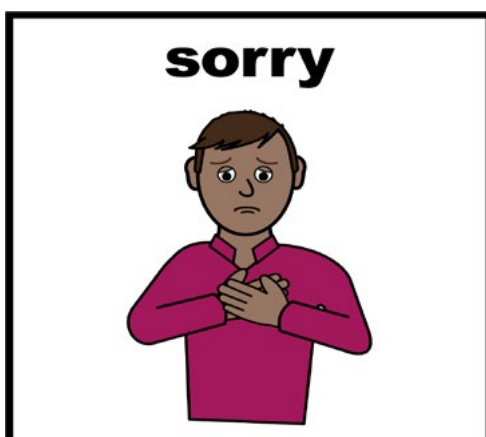


Covid-19 and patients waiting for hospital treatment

Information for patients



The NHS has had to **delay** many **operations and treatments** because of COVID-19.



We are sorry if this has happened to you.

Easy Read





We are now **re-opening our services** safely.



We know that you are waiting for treatment.

We have not forgotten you.

We will contact you with a new appointment date as soon as we can.



Do not call the hospital. We will contact you.

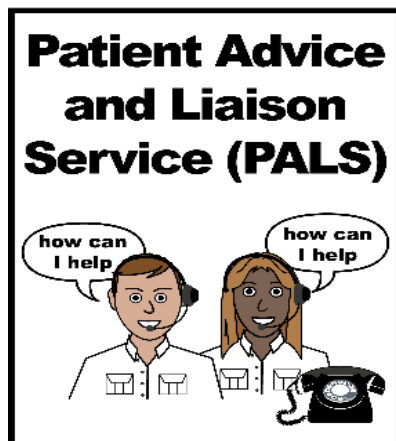


If you **feel very ill**, call

- **your doctor** or
- **your consultant's (hospital doctor) secretary.**



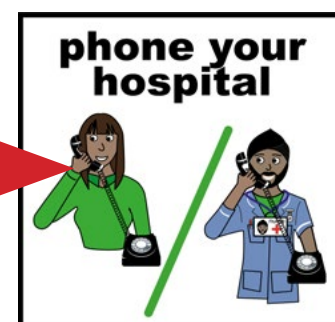
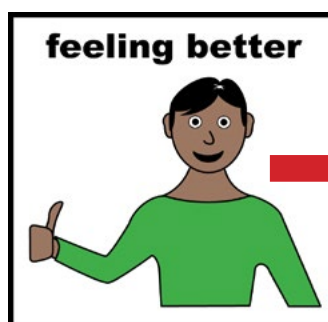
The **secretary's phone number** will be on your **hospital letter.**



If after talking to your doctor or consultant's secretary you are still worried, call the **Patient Advice and Liaison Service (PALS).**

Phone: 01227 78 31 45

Email: ekh-tr.pals@nhs.net



If you **feel better** and no longer need treatment, please call your consultant's secretary.



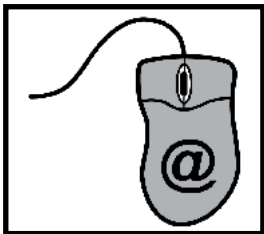
Our Patient Advice and Liaison Service (PALS) can help you.

You can ask a question or tell them if you are unhappy about something.

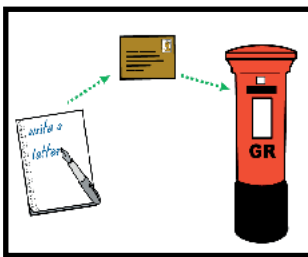
- **Phone:** 01227 78 31 45

The team can phone you back.

- **Email:** ekh-tr.pals@nhs.net



- **Post:** Patient Advice and Liaison Service (PALS), Trust Offices
Kent and Canterbury Hospital
Ethlebert Road, Canterbury
CT1 3NG



Our information is made with help from people with a communication need



Easy Read Group

Thanks to  **easy on the i** for the use of their image bank © LYPFT
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Information produced by the Patient Information Team

Illustrations and Photographs created by the Medical Photography Department

Date: July 2021

Review date: November 2024

Web 557

