**Freedom of Information FAQs – car parking (2017-2024)**

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| **PARKING INCOME** | **2023/24** | **2022/23\*** | **2021/22\*** | **2020/21\*** | **2019/20** | **2018/19** | **2017/18** |
| Staff permits £ | 1,971,033 | 145,930 | 0 | 0 | 1,845,880 | 1,852,551 | 1,723,622 |
| Visitor car parks £ | 1,947,471 | 1,851,117 | 1,291,267 | 742,139 | 3,016,869 | 2,887,953 | 2,621,066 |

* \* Apr 2020 to Mar 2023 income affected by Covid pandemic (free NHS staff parking and reduced patient/visitor activity)
* \* 2022/23 staff income reflects 9 months of free parking & 3 months of rebated parking charges
* \* 2022/23 onwards: Visitor income affected by implementation of free parking for disabled drivers and frequent attenders (circa £450k pa)

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| **EXPENDITURE** | **2023/24\*** | **2022/23\*** | **2021/22\*** | **2020/21** | **2019/20** | **2018/19** | **2017/18** |
| Total operating costs £ | 844,650 | 1,059,822 | 1,153,277 | 707,115 | 660,652 | 657,199 | 677,148 |

* Inclusive of car park maintenance, running costs, staffing costs and land leases for additional off-site spaces
* \* 2021/22 includes one-off £380k investment in car park resurfacing
* \* 2022/23 includes £344k costs for temporary car parks and traffic marshals as a result of Nightingale Hub & Capital Works Programme
* \* 2023/24 includes £163k costs for additional traffic marshals & temporary car park due to impact of Capital Works Programme

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| **PCNs (‘parking fines’)** | **2023/24** | **2022/23** | **2021/22** | **2020/21** | **2019/20** | **2018/19** | **2017/18** |
| PCNs issued | 1,869 | 870 | 908 | 275 | 3,241 | 4,154 | 4,432 |
| Value of payments £ | 16,483 | 10,678 | 8,590 | 6,778 | 38,401 | 46,577 | 56,579 |
| Cancelled on appeal | 753 (40%) | 183 (21%) | 247 (27%) | 64 (23%) | 971 (30%) | 1,354 (33%) | 1,260 (28%) |

* PCNs are set at a value considerably lower than industry average i.e. £35, reduced to £20 if paid within 14 days of issue
* Enforcement is undertaken in-house, with a 3rd party debt collection agency used to recover unpaid charges
* Mar 2020 to Apr 2023 enforcement activity was reduced due to Covid pandemic & associated free staff parking initiative

**Parking tariffs**

* Staff: annual permit ranges from £108.24 to £675.00 depending on pay banding, hours worked and peak/off-peak usage, minus any discounts e.g. for community based staff, accommodation residents, WFH contracts, etc.
* Visitors: Main pay-on-foot car parks charge £2.30 for the first hour, rising by 20p every 12 minutes\* thereafter up to a maximum of £10 per day. *\*pay & display parking is £2 for 1 hour, rising in hourly increments of £1, up to £8 max per day*
* Method of payment: circa 80% of our car parking bays are pay-on-foot, with the remaining bays being pay & display
* Concessions:
  + Free parking for: blue-badge holders, parents of children who are inpatients (overnight parking), frequent attenders (>3 care visits per month for >3 months), staff on night shifts, students and volunteers
  + Weekly tickets are £12 (unlimited use over 7 days)
  + Frequent outpatient attendees/long-term in-patient visitors who do not meet the criteria for free parking can access a 14 day ticket for £6

**Miscellaneous**

* The Trust operates car parks 24/7/365 across 5 hospital sites, providing a total of 4,262 bays as follows:

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| **PARKING BAYS** | **WHH (& Inca)** | **QEQM** | **K&C** | **BHD** | **RVH** | **TOTAL** |
| Visitor bays | 362 | 228 | 287 | 64 | 12 | 953 |
| Visitor disabled bays | 96 (21%) | 59 (21%) | 75 (21%) | 7 (10%) | 5 (29%) | 242 (20%) |
| Staff bays | 1,333 | 613 | 1,039 | 81 | 1 | 3,067 |
| **Site Total** | **1,791** | **900** | **1,401** | **152** | **18** | **4,262** |

* Our car parks are managed in-house by 2gether Support Solutions, a wholly owned subsidiary of the Trust, who are fully accredited members of the BPA.
* We meet or exceed all aspects of the NHS Parking Guidelines 2022.